



URGENT

NOTIFICATION FOR PROVIDERS

Provider MFA Issue

TRILLIUM HEALTH RESOURCES WOULD LIKE TO MAKE YOU AWARE:

Currently, (Wed., January 3, 2024), the multi-factor authentication emails are not being sent out when people attempt to log into TBS or Provider Direct.

IT is aware of the issue and is working to resolve the issue as soon as possible.

Please refrain from opening additional KACE tickets.

We will send an update when the issue has been resolved.

DO NOT REPLY to this email, as this is an unmonitored email address. If you have any questions please send an email to IT.Support@TrilliumNC.org.

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