



URGENT

NOTIFICATION FOR PROVIDERS

URGENT IT Notification - RANSOMWARE Attack

We recently shared that Trillium was made aware of several recent hacking or phishing attempts against providers in our network. After the especially concerning ransomware attack on the Colonial Pipeline Co. last week, Trillium will continue to remind our providers of best practices to prevent similar attacks in our network. We hope all providers will re-examine their own security protocols given the hackers' claims they will start targeting non-profits, hospitals, and the government sector next.

We advise all providers to continue using caution when receiving emails asking for any kind of financial information. Never click on links or reply to any emails from an unknown or unusual email address.

Please also keep in mind the following:

1. You may call Trillium at 1-866-998-2597 any time you question something requested in an email.
2. Do not verify any banking or account information over email...Trillium staff will verify this information verbally over the phone.
3. If you are not familiar with the requestor, do not send any financial forms or documents that include your banking account information.
4. Even if the content of an email looks familiar, but the email address is not, delete the email, do not reply, do not click any links, and do not open any attachments.

DO NOT REPLY to this email as this is an unmonitored email address. If you have any questions please send an email to IT.Support@trilliumnc.org.

Urgent Notifications for Network Providers



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