



URGENT

NOTIFICATION FOR PROVIDERS

Electronic Visit Verification Updates

Electronic Visit Verification Implementation Extended for Waiver and LME-MCO-related Services

<https://medicaid.ncdhhs.gov/blog/2021/06/28/electronic-visit-verification-implementation-extended-waiver-and-lme-mco-related-services>

NC Medicaid implementation of Electronic Visit Verification (EVV) for the Innovations Waiver, TBI Waiver and (b)(3) services administered by the LME-MCOs has been moved to Aug. 31, 2021. This new date is to allow for additional provider integration and engagement with HHAExchange. Effective Aug. 31, 2021, 100% of provider claims must pass EVV validation to be reimbursed.

Providers must continue to collaborate, test and operationalize the EVV process with the applicable LME-MCOs and their EVV vendor. Providers shall submit claims with EVV data prior to the Aug. 31, 2021 date as they are ready to do so. Providers who cannot demonstrate their engagement with an EVV vendor by Aug. 31, 2021, will not be reimbursed for EVV applicable services after Aug. 31, 2021, until they come into compliance.

Contact: Medicaid.EVV@dhhs.nc.gov

DO NOT REPLY to this email as this is an unmonitored email address. Any questions about this Urgent Communication that does not already have an email listed for questions from that specific section, may be sent to the following email: NetworkManagement@TrilliumNC.org. These questions will be answered in a Q&A format and published on Trillium's website.

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