



Transforming Lives. Building Community Well-Being.

PROVIDER DIRECTORY SEARCH INSTRUCTIONS AND GLOSSARY OF TERMS

ACCEPTING NEW PATIENTS: States whether a provider or practitioner is accepting new patients. This information is self-reported by the provider or practitioner and is also based on the provider's or practitioner's contract status.

ACCESSIBILITY/FEATURES: Identifies additional services the provider or practitioner offers such as ADA accessibility and transportation assistance.

ACCREDITATION: Lists any national accreditations held by the provider. All accreditations are reported by the provider and validated during the credentialing and re-credentialing process which occurs at least every three years. Follow the link in the provider listing to view the provider's current accreditation status.

BOARD CERTIFICATIONS: Lists any board certifications held by the individual practitioner. Board certifications are self-reported by the practitioner and validated during the credentialing and re-credentialing process which occurs at least every three years. Follow the link in the practitioner listing to view the practitioner's current board certification status.

CLINICIAN GENDER: Identifies the gender of the clinicians; licensed independent practitioner only.



Member & Recipient Service Line: 877-685-2415
Business & Administrative Calls - 866.998.2597

TrilliumHealthResources.org



CONTACT INFORMATION: Name, phone number, fax, and email to contact a provider or practitioner about directory information and/or services.

COUNTY: The county or counties where the provider or practitioner delivers services.

CULTURAL COMPTENCY TRAINING: Identifies providers or practitioners that ~~have~~ employ staff who have completed training to serve populations from diverse values, beliefs, and behaviors; including tailoring delivery to meet social, cultural, and linguistic needs.

DISCIPLINE/DEGREE/LICENSURE: Identifies the practitioner's license type. Each practitioner's license is validated at initial credentialing and re-credentialing which occurs at least every three years and is monitored for expiration, upgrades, name changes and sanctions on a quarterly basis.

LANGUAGES: The language(s) spoken by the practitioner, provider staff or medical translator contracted with the provider. Languages are self-reported during credentialing and re-credentialing process at least every three years.

OFFICE LOCATION AND PHONE NUMBER: Identifies the address of the provider's or practitioner's service/office location. Address and phone number information are reported by the provider or practitioner. Any changes reported are validated and approved before they are updated.

ORGANIZATIONAL AFFILIATIONS: Additional provider locations where a practitioner delivers services. Organizational affiliations are reported by the practitioner and validated during the credentialing and re-credentialing process which occurs at least every three years.

PROVIDER TYPE: Identifies whether the provider is an agency, licensed independent practitioner, licensed independent practitioner group, hospital, psychiatric residential treatment facility, or intermediate care facility for individuals with developmental delays and represents the provider's organizational structure.

RESIDENTIAL FACILITY: Identifies whether the provider or practitioner offers residential services. This information is self-reported by the provider or practitioner. Any changes reported are validated and approved before they are updated in the provider directory.

SERVICE CATEGORIES: The targeted group of services that a provider or practitioner is contracted to offer. All service categories are reported by the provider or practitioner and validated and approved before they are updated in the provider search.

SPECIALTIES: Represents the age groups, disability groups, and therapeutic practices that the provider or practitioner has targeted their services toward. Specialties are self-reported by the provider or practitioner as part of the credentialing and contracting process. The information is also validated at re-credentialing at least every three years.

TARGET POPULATIONS: Identifies the disability group that a provider or practitioner targets their services toward.

ZIP CODE: Used to search for a provider by zip code.