



Date - January 22, 2019

Meeting Called By		Diane Berth (chair)			
Type of Meeting		WebEx Meeting			
ATTENDEES					
NAME	Present	NAME	Present	NAME	Present
Dr. Michael Smith Chief Medical Officer Trillium	<input checked="" type="checkbox"/>	Richard Walker * IDD Provider/ICF-IID Carobell	<input type="checkbox"/>	Krissy Vestal Performance Improvement Manager Trillium	<input checked="" type="checkbox"/>
Vacant * Hospital Representative Vidant Medical Center	<input type="checkbox"/>	Catreta Flowers * CFAC	<input type="checkbox"/>	Vacant * Adult MH Provider	<input type="checkbox"/>
English Albertson * IDD Provider Director of Program Operations Monarch	<input type="checkbox"/>	Diane Berth * Licensed Independent Practitioner	<input checked="" type="checkbox"/>	Elizabeth Leggett * IDD Provider BCDC	<input checked="" type="checkbox"/>
Fonda Gonzales Director of Quality Management Trillium	<input checked="" type="checkbox"/>	Ryan Estes * Treatment Ops Director Coastal Horizons SU Provider	<input checked="" type="checkbox"/>	Vacant * Southern Regional CFAC	<input type="checkbox"/>
Vacant * Northern Regional CFAC	<input type="checkbox"/>	Lindsay Joines * SU Provider Coastal Horizons	<input checked="" type="checkbox"/>		<input type="checkbox"/>
	<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>

* Indicates members with voting privileges

AGENDA

1. Agenda topic: Introductions, Agenda, Minutes

Presenter(s): Diane Berth

Discussion	<ul style="list-style-type: none"> • Introductions were made by each member • Nominations were tabled until the next meeting due to not having a quorum - no other changes were made to the agenda • July 31, 2018 & October 23, 2018 minutes were approved via email 				
Conclusions	<ul style="list-style-type: none"> • N/A 				
Action Items	<table border="1"> <thead> <tr> <th>Person(s) Responsible</th> <th>Deadline</th> </tr> </thead> <tbody> <tr> <td>Diane Berth</td> <td>Open</td> </tr> </tbody> </table>	Person(s) Responsible	Deadline	Diane Berth	Open
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Diane Berth	Open				

2. Agenda topic: Follow-up Items

Presenter(s): Diane Berth

	<ul style="list-style-type: none"> • Diane - add nominations to the next agenda - Completed • Krissy - review membership for additional vacancies - Completed • Diane - add member contact information as standing agenda item - Completed
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	<ul style="list-style-type: none"> • Diane- f/u with Richard on leading subcommittee for writing QM Plans - Completed - New QM Director at Carobell - removing item from work plan for now • Krissy - on MCO's reviewing QIP's & QM Plans - Completed and continues to be discussed • Krissy - f/u on investigation outcome Grievance for #2 - Completed • Krissy - f/u on resolution for Grievance #12 - Completed • Krissy - f/u on policy for Provider Grievance #16 - Completed • Krissy - f/u on member's appealing or resubmitting a grievance if outcome is unsubstantiated - Completed 						
Conclusions	N/A						
Action Items	<table border="1"> <thead> <tr> <th></th> <th>Person(s) Responsible</th> <th>Deadline</th> </tr> </thead> <tbody> <tr> <td>• N/A</td> <td></td> <td></td> </tr> </tbody> </table>		Person(s) Responsible	Deadline	• N/A		
	Person(s) Responsible	Deadline					
• N/A							

3. Agenda topic: Chair/Vice-Chair Nominations

Presenter(s): Diane Berth

Discussion	<ul style="list-style-type: none"> • Tabled due to not having a quorum. Diane will add to April 23, 2019 agenda. 						
Conclusions	<ul style="list-style-type: none"> • N/A 						
Action Items	<table border="1"> <thead> <tr> <th></th> <th>Person(s) Responsible</th> <th>Deadline</th> </tr> </thead> <tbody> <tr> <td>• Add nominations to the next meeting agenda</td> <td>Diane Berth</td> <td>Open</td> </tr> </tbody> </table>		Person(s) Responsible	Deadline	• Add nominations to the next meeting agenda	Diane Berth	Open
	Person(s) Responsible	Deadline					
• Add nominations to the next meeting agenda	Diane Berth	Open					

4. Agenda topic: Member Changes

Presenter(s): Diane Berth

Discussion	<ul style="list-style-type: none"> • Jonathan Ellis resigned - CFAC Northern Region - Ron Lowe will fill this seat • CFAC Southern Region vacant - Robin Mitchell's seat • MH Adult vacant - Ann Holland's seat • Cassandra Sloan Vidant Hospital Representative took another position - a replacement will be assuming her seat • Krissy will contact Kim Reynolds, MD - IFS Medical Director regarding membership for the provider physician vacancy • Krissy will follow-up with Rachel Jordan, Carobell's new QM Director replacing Richard Walker • Krissy will follow-up on other vacancies/post in provider newsletter • Fonda will inquire about posting vacancies on Trillium CFAC website page 									
Conclusions	N/A									
Action Items	<table border="1"> <thead> <tr> <th></th> <th>Person(s) Responsible</th> <th>Deadline</th> </tr> </thead> <tbody> <tr> <td>• F/u on recruiting vacancies (MH Adult, CFAC Southern Region, Kim Reynolds, Rachel w/Carobell)</td> <td>Krissy Vestal</td> <td>Open</td> </tr> <tr> <td>• F/u on posting GQIC vacancies on website page</td> <td>Fonda Gonzales</td> <td>Open</td> </tr> </tbody> </table>		Person(s) Responsible	Deadline	• F/u on recruiting vacancies (MH Adult, CFAC Southern Region, Kim Reynolds, Rachel w/Carobell)	Krissy Vestal	Open	• F/u on posting GQIC vacancies on website page	Fonda Gonzales	Open
	Person(s) Responsible	Deadline								
• F/u on recruiting vacancies (MH Adult, CFAC Southern Region, Kim Reynolds, Rachel w/Carobell)	Krissy Vestal	Open								
• F/u on posting GQIC vacancies on website page	Fonda Gonzales	Open								

5. Agenda topic: GQIC Work Plan Review

Presenter(s): Diane Berth

Discussion	<ul style="list-style-type: none"> • The work plan was updated with all recommendations requested from the October meeting. Diane reviewed the updated work plan in detail. Activity #1, Task #2 - all members were encouraged to read through the GQIC PowerPoint on the Trillium website and
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	<p>discuss recommendations at the April meeting. Diane will review the PowerPoint and email to members to begin discussion. Krissy will add this item to the April agenda. Activity #2, Task #2 - links will be added for additional educational information to website. Provider Network news articles regarding the QIP blinded peer reviews will be removed from the website. Diane suggested this process could be retitled to more of an optional proposal instead of a blinded peer review. Diane will update the work plan with all suggested trainings.</p>		
Conclusions	N/A		
Action Items	Person(s) Responsible	Deadline	
<ul style="list-style-type: none"> Review GQIC PowerPoint and email to members Add agenda item for member recommendations for GQIC PowerPoint presentation to April agenda F/u on removing blinded peer review articles from website Update work plan with suggested changes 	Diane Berth Krissy Vestal	Open Open	
	Krissy Vestal Diane Berth	Open Open	

6. Agenda topic: Trillium QIP Updates

Presenter(s): Krissy Vestal

Discussion	<ul style="list-style-type: none"> Krissy reviewed the Trillium QIP updates and current measurements for each QIP. Ryan commented on DMA and DMH MH 7-day Follow-up and the DMA and DMH Substance Use 7-day Follow-up sharing that this data is often captured in denied claims. Due to the lag in the enrollment process at NCTRACKS members may be seen by a licensed clinician, but the provider agency is not able to bill for the service. Providers want to see members in crisis situations and the ripple effect is that it impacts Trillium's data. These are non-billable claims that provider's track, but are not encompassed in Trillium's data. Krissy will present this at the next QIC QIP discussion to note as a barrier. Krissy shared that a new TCLI QIP is in process and will be shared at the next meeting. There were no other questions or concerns noted. 		
Conclusions	<ul style="list-style-type: none"> N/A 		
Action Items	Person(s) Responsible	Deadline	
<ul style="list-style-type: none"> F/u at next QIC QIP discussion on non-billable claims data 	Krissy Vestal	Open	

7. Agenda topic: 2nd Quarter Data Report

Presenter(s): Krissy Vestal

Discussion	<ul style="list-style-type: none"> The 1st Quarter Data Report 2018-2019 (July - August) was included in the documents for follow-up purposes only. The 2nd Quarter Data Report 2018-2019 (Oct - Dec) was presented and reviewed in detail. Krissy encouraged suggestions on the data (deletions or additions) as the report is being reviewed. Follow-up was requested on #11 - Oct 2018 Provider Quality of Care Grievance Detail (Page 8). There were no suggestions for changes to the Grievance Data at this time, but members are free to email Krissy any recommendations. In the Incidents section of the report it was suggested to remove Events by County data on Page 15 & 16. There were no other questions or concerns noted. 		
Conclusions	<ul style="list-style-type: none"> N/A 		

Action Items	Person(s) Responsible	Deadline
<ul style="list-style-type: none"> F/u on #11 - Oct 2018 QOC Grievance Detail Remove Incidents by County Data on Page 15-16 	Krissy Vestal Krissy Vestal	Open Open

8. Agenda topic: Open Agenda
Presenter(s): All

Discussion	<ul style="list-style-type: none"> N/A 	
Conclusions	<ul style="list-style-type: none"> N/A 	
Action Items	Person(s) Responsible	Deadline
<ul style="list-style-type: none"> N/A 		

Meeting Adjourned

Next Meeting Date: April 23, 2019
(All meetings convene from 10:00am - 12:00pm)

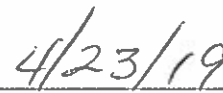
Supporting Document/Attachment for Minutes:

- Agenda
- Meeting Minutes (prior meeting)
- GQIC By-laws
- GQIC Work Plan
- 4th Quarter Data Report (for follow-up purposes)
- 2nd Quarter Data Report
- Trillium QIP grid

Submitted by Susan Massey



Signature of
Diane Berth, Chair
Licensed Independent Practitioner



Date