

Date January 26, 2021

<b>Meeting Called By</b>	Diane Berth				
<b>Type of Meeting</b>	Web-Ex				
ATTENDEES					
NAME	Present	NAME	Present	NAME	Present
Dr. Michael Smith Chief Medical Officer Trillium	<input checked="" type="checkbox"/>	Rachel Jordan * QM Director - Carobell	<input checked="" type="checkbox"/>	Krissy Vestal Performance Improvement Manager Trillium	<input checked="" type="checkbox"/>
Kimberly Ennis * Hospital Representative Vidant Medical Center	<input type="checkbox"/>	Catreta Flowers * CFAC	<input checked="" type="checkbox"/>	Vacant * IDD Provider	<input type="checkbox"/>
English Albertson * IDD Provider Director of Program Operations Monarch	<input checked="" type="checkbox"/>	Dr. Anka Roberto * Network Prescriber UNC - Wilmington & Coastal Horizons	<input checked="" type="checkbox"/>	Frank Messina * Southern Regional CFAC	<input type="checkbox"/>
Fonda Gonzales, LCMHC Director of Quality Management Trillium	<input checked="" type="checkbox"/>	Ryan Estes * Treatment Ops Director Coastal Horizons SU & MH Adult Provider	<input checked="" type="checkbox"/>	Diane Berth * Licensed Independent Practitioner	<input checked="" type="checkbox"/>
Ron Lowe * Northern Regional CFAC	<input type="checkbox"/>	Lindsay Joines * SU Provider Coastal Horizons	<input checked="" type="checkbox"/>	Seretha Currence Network Ops Unit Mgr. Trillium Guest	<input checked="" type="checkbox"/>
Dr. Paul Garcia Medical Director of UM (Alternate for Dr. Smith)	<input type="checkbox"/>	Miriam Godwin Contracts/Training Mgr. Trillium Guest	<input checked="" type="checkbox"/>	Sarah Hartz Network Ops Unit Mgr. Trillium Guest	<input checked="" type="checkbox"/>
Holly Cunningham Director of Practice Mgmt. Trillium Guest	<input checked="" type="checkbox"/>				

\*Represents Voting Members

## AGENDA

### 1. Agenda topic: Open Meeting and Introductions

Presenter(s): Diane Berth

<b>Discussion</b>	<ul style="list-style-type: none"> <li>Diane opened the meeting and each participant introduced themselves sharing the role of their agency, population served, communication between QCIC and their agency and their role as members on the committee. Suggestions on how to increase committee involvement were also shared.</li> </ul>		
<b>Conclusions</b>	<ul style="list-style-type: none"> <li>The meeting was opened and committee member details were shared.</li> </ul>		
<b>Action Items</b>	<b>Person(s) Responsible</b>	<b>Deadline</b>	
<ul style="list-style-type: none"> <li>N/A</li> </ul>			



## 2. Agenda topic: Agenda and Meeting Minutes

Presenter(s): Diane Berth

Discussion	<ul style="list-style-type: none"> <li>Diane noted that the agenda included time limits for each item listed and Susan will be responsible for timekeeping. Additional time can be added to agenda items when deemed necessary by the committee. Items were moved up on the agenda to allow for guests to share their presentations and then leave the meeting and continue their work day.</li> <li>The October 27, 2020 meeting minutes were presented and approved as written.</li> </ul>		
Conclusions	<ul style="list-style-type: none"> <li>The agenda was revised to make efficient use of time and allow meeting guests to present their information at the beginning of the meeting.</li> </ul>		
Action Items	Person(s) Responsible	Deadline	
<ul style="list-style-type: none"> <li>N/A</li> </ul>			

## 3. Agenda topic: Follow-up Items

Presenter(s): Diane Berth

Discussion	<ul style="list-style-type: none"> <li>Susan - Email July 2020 minutes to members to vote and respond - <b>Completed and minutes were approved</b></li> <li>Susan - Email October 2020 minutes to review in between quarterly meetings - <b>Completed</b></li> <li>Susan - Update GQIC Membership/Terms list and email to committee prior to January meeting - <b>Completed</b></li> <li>Krissy - Add GQIC Membership/Terms to January meeting agenda - <b>Completed</b></li> <li>Krissy - Add My Learning Portal training to January meeting agenda - <b>Completed</b></li> <li>Krissy - Add Provider Agency Member recommendations on timely incident reporting to January meeting agenda - <b>This item will be added to the April meeting agenda - Open</b></li> <li>Diane - Send out request for provider QIP volunteer - <b>Completed</b></li> <li>Krissy - Email Perception of Care and NCI Survey updates to committee members - <b>Completed</b></li> <li>Fonda - 7-day follow up super measure interventions - <b>a subcommittee will not be formed at this time - Closed</b></li> </ul>		
Conclusions	<ul style="list-style-type: none"> <li>Follow-up items not completed will be added as a follow-up item for the next meeting.</li> </ul>		
Action Items	Person(s) Responsible	Deadline	
<ul style="list-style-type: none"> <li>Add Provider Agency Member recommendations on timely incident reporting to April meeting agenda</li> </ul>	Krissy Vestal	Mar 31 <sup>st</sup>	

## 4. Agenda topic: My Learning Campus

Presenter(s): Miriam Godwin

Discussion	<ul style="list-style-type: none"> <li>Miriam shared a complete and thorough presentation on My Learning Campus (which is for members and the community) noting the differences between My Learning Campus, the Staff Learning Campus &amp; the Provider My Learning Campus and also demonstrated how to navigate through the training platform.</li> </ul>		
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Conclusions	<ul style="list-style-type: none"> <li>The Training Department may be contacted for additional assistance with any of the training platforms.</li> </ul>	
Action Items	Person(s) Responsible	Deadline
<ul style="list-style-type: none"> <li>N/A</li> </ul>		

#### 5. Agenda topic: Valued Based Purchasing (VBP) Assessment Updates

Presenter(s): Holly Cunningham

Discussion	<ul style="list-style-type: none"> <li>Holly shared an in-depth PowerPoint presentation on Value Based Assessment--Understanding What Providers Know. The goal was to assess the provider network's knowledge and understanding of the Healthcare Payment Learning and Action Network (HCP-LAN) and value-based purchasing knowledge all administered through the Survey Monkey platform. One hundred forty-three providers completed the survey with a response rate of 41.5% which is 11.5% higher than the national average for survey completion. Future trainings will be offered by Trillium on VBP in the future.</li> </ul>	
Conclusions	<ul style="list-style-type: none"> <li>Trillium will offer a four-part educational and training series on VBP to our network of providers in 2021 to include the following topics: <ul style="list-style-type: none"> <li>➤ The Drivers Shaping Value Based Contracting</li> <li>➤ VBP and Data Driven Performance</li> <li>➤ Assessing VBP Providers Readiness</li> <li>➤ Developing New VBP Programs to Increase Quality and Decrease Cost</li> </ul> </li> </ul>	
Action Items	Person(s) Responsible	Deadline
<ul style="list-style-type: none"> <li>N/A</li> </ul>		

#### 6. Agenda topic: Valued Provider Seal Program

Presenter(s): Seretha Currence, Sarah Hartz

Discussion	<ul style="list-style-type: none"> <li>Seretha and Sarah shared a presentation on the Valued Provider Seal Program. In recognition of commitment to care and unparalleled work ethic, Trillium has designated six seals to those providers who dedicate long hours and energy to our shared mission helping members improve their well-being and lead fulfilling lives. <ul style="list-style-type: none"> <li>➤ Green Seal - Contracted Providers</li> <li>➤ Yellow Seal - Comprehensive Behavioral Provider</li> <li>➤ Blue Seal - Large Agency Provider</li> <li>➤ Purple Seal - Evidenced Based Treatment Provider</li> <li>➤ Coral Seal - Comprehensive I/DD Provider</li> <li>➤ Gold Seal - Integrated Care Provider</li> </ul> </li> </ul> <p>Each seal has a minimum requirement and providers must meet the minimum requirements for the seal they make application for. Providers may use and display these Valued Provider Seals only with the express written permission of, and in accordance with the rules and restrictions established by Trillium. Please contact Seretha and Sarah for any questions or concerns regarding Valued Provider Seals and/or their use.</p>	
Conclusions	<ul style="list-style-type: none"> <li>N/A</li> </ul>	

Action Items	Person(s) Responsible	Deadline
<ul style="list-style-type: none"> <li>N/A</li> </ul>		

#### 7. Agenda topic: Provider QIP Presentation

Presenter(s): Rachel Jordan

Discussion	<ul style="list-style-type: none"> <li>Rachel presented her Quality Improvement Project on COVID related activities and interventions implemented related to positive COVID cases. .</li> </ul>		
Conclusions	<ul style="list-style-type: none"> <li>Volunteers needed for QIP presentation at the April meeting.</li> </ul>		
Action Items	Person(s) Responsible	Deadline	
<ul style="list-style-type: none"> <li>Krissy will send an email out requesting a volunteer to present a QIP at the April meeting.</li> </ul>	Krissy Vestal	Mar 31 <sup>st</sup> .	

#### 8. Agenda topic: GQIC Work Plan Review

Presenter(s): Diane Berth

Discussion	<ul style="list-style-type: none"> <li>Diane shared that no updates have been included in the work plan. She asked for volunteers for a workgroup to revise goals in an effort to have more measurable objectives/goals and update the work plan. Lindsay volunteered and Fonda and Krissy will also give support to this project.</li> </ul>		
Conclusions	<ul style="list-style-type: none"> <li>Two additional volunteers are needed for the group and this opportunity will be offered to our new members at the April meeting.</li> </ul>		
Action Items	Person(s) Responsible	Deadline	
<ul style="list-style-type: none"> <li>Finalize the sub-committee at the April Meeting and add to the agenda</li> </ul>	Diane/Krissy	Before Apr Mtg	

#### 9. Agenda topic: Review of Membership/Terms

Presenter(s): Diane Berth

Discussion	<ul style="list-style-type: none"> <li>Diane presented the new GQIC Member Terms List created by the Quality Management Department in an effort to track member terms for record keeping and planning purposes. Moving forward member terms will be tracked on an Excel spreadsheet and updated as appropriate.</li> <li>There is 1-IDD seat, 1-MH Child seat and 1-SU seat available. Krissy shared there are three seats available and five candidates have expressed interest in joining the committee. Krissy is still awaiting a bio for one of the candidates and will reach out to them again giving a deadline to submit their bio. A ballot will be created and bio's will be included and emailed out to members for an official vote. Candidates that are not chosen will be offered consideration on other Trillium committees with vacancies or can continue to stay on the list for the next available GQIC seat.</li> <li>Catreta Flowers has completed two, three year terms as of January 2021. The Central CFAC seat will be vacant as of January 2021 and other interested CFAC members will be recruited to fill the seat by the April 2021 meeting. All members thanked Catreta for serving her terms diligently and wished her well in her other endeavors.</li> </ul>		
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<b>Conclusions</b>	<ul style="list-style-type: none"> <li>An official vote will be finalized through email.</li> </ul>		
<b>Action Items</b>	<b>Person(s) Responsible</b>	<b>Deadline</b>	
<ul style="list-style-type: none"> <li>Request bio from candidate with a deadline for submission</li> <li>Email ballot and bios to members for official vote when last bio is received</li> </ul>	Krissy Vestal	ASAP	
	Krissy Vestal	ASAP	

#### 10. Agenda topic: Trillium QIP Updates

Presenter(s): Krissy Vestal

<b>Discussion</b>	<ul style="list-style-type: none"> <li>Krissy presented and reviewed Trillium's 5 active QIP's/QIA's in detail. Interventions were reviewed and updated measurements were shared and discussed.</li> </ul>		
<b>Conclusions</b>	<ul style="list-style-type: none"> <li>There were no questions or concerns identified for follow-up or items recommended for corrective action.</li> <li>All current interventions will continue.</li> </ul>		
<b>Action Items</b>	<b>Person(s) Responsible</b>	<b>Deadline</b>	
<ul style="list-style-type: none"> <li>N/A</li> </ul>			

#### 11. Agenda topic: GQIC Data Review of 2<sup>nd</sup> Quarter Data

Presenter(s): Krissy Vestal

<b>Discussion</b>	<ul style="list-style-type: none"> <li>Due to time constraints members were instructed to review the GQIC 2<sup>nd</sup> Quarter Data Report and contact Krissy with any questions or concerns.</li> </ul>		
<b>Conclusions</b>	<ul style="list-style-type: none"> <li>N/A</li> </ul>		
<b>Action Items</b>	<b>Person(s) Responsible</b>	<b>Deadline</b>	
<ul style="list-style-type: none"> <li>N/A</li> </ul>			

#### 12. Agenda topic: Open Agenda/Round Table Discussion

Presenter(s): All Members

<b>Discussion</b>	<ul style="list-style-type: none"> <li>COVID-19 Vaccine - Diane Berth There is fearfulness with regard to the vaccine and not enough information has been shared about it to help promote the vaccine. Accurate information needs to be obtained and given out to all members and the people that support them. Rachel shared she held a vaccination clinic at Carobell that went well. UNCW hosted information sessions on the vaccine and Anka will check to see if the sessions were recorded and are available. State calls are held on Mondays and information is shared on the state website.</li> </ul>		
<b>Conclusions</b>	<ul style="list-style-type: none"> <li>N/A</li> </ul>		
<b>Action Items</b>	<b>Person(s) Responsible</b>	<b>Deadline</b>	
<ul style="list-style-type: none"> <li>Check to see if UNCW vaccine sessions were recorded and available</li> </ul>	Anka Roberto	Mar Mtg.	

Meeting Adjourned

Next Meeting Date: April 27, 2021

(All meetings convene from 10am - 12pm)

Supporting Document/Attachment for Minutes:

Meeting Minutes from previous meeting

Agenda  
QIP Grid Oct 2020  
GQIC Work Plan 2020-2021  
Value Based Assessment PowerPoint  
2020-2021 GQIC Member Terms List  
Valued Provider Seal PowerPoint  
2<sup>nd</sup> Qtr GQIC Data Report

*Submitted by Susan Massey*



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Signature of  
Diane Berth, Chair  
Licensed Independent Practitioner

10/10/2021  
Date