

Date: 2/12/19

Meeting Called By	Hillary Faulk Vaughan, LPA - Chairperson				
Type of Meeting	Clinical Advisory Committee (CAC) Face to Face Meeting - Jacksonville, NC Office Remotely via WebEx 3:30 pm - 5:00 pm				
ATTENDEES					
NAME	Present	NAME	Present	NAME	Present
Dr. Michael Smith Trillium Heath Resources Chief Medical Officer	<input checked="" type="checkbox"/>	Dr. Kimberly Greer Trillium Health Resources, Senior Staff Psychologist	<input checked="" type="checkbox"/>	Amy Bryant, M.Ed. Trillium Health Resources, Network Department Director	<input checked="" type="checkbox"/>
Hillary Faulk Vaughan, LPA Chairperson Physician Alliance for Mental Health, Clinical Director	<input checked="" type="checkbox"/>	Glenn Buck, LCAS Vice Chair Person PORT Health Services Clinical Director	<input checked="" type="checkbox"/>	Natasha Holley, LCSW Integrated Family Services, Clinical Director	<input type="checkbox"/>
Pamela Morrison, LPA, LCAS Coastal Horizons, Clinical Program Director	<input type="checkbox"/>	Dr. Joshua Pagano Cherry Hospital Forensic Psychiatrist	<input checked="" type="checkbox"/>	Gary Bass, LCSW PRIDE in NC, Executive Officer	<input checked="" type="checkbox"/>
Lisa Atkins, LCSW A Helping Hand of Wilmington, Clinical Director	<input checked="" type="checkbox"/>	Dr. Diane Antonacci Psychiatrist	<input type="checkbox"/>	Griffin Sutton, PhD Tidal Neuropsychology PLLC, Director	<input type="checkbox"/>
Dr. Robby Adams, LIP Various, Medical Director	<input checked="" type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>

AGENDA

1. Agenda topic: Welcome./Call to Order

Presenter(s): Hillary Faulk Vaughan

Discussion	• Introductions were made and all members were welcomed.		
Conclusions	• N/A		
Action Items	Person(s) Responsible	Deadline	
• N/A	N/A	N/A	

2. Agenda topic: Review and Approval of December 11, 2018 Meeting Minutes

Presenter(s): Hillary Faulk Vaughan

Discussion	• Minutes were emailed to each committee member. Ms. Vaughan asked the committee members if there were any corrections or additions to the written minutes from the December 11, 2018 meeting.		
Conclusions	• The minutes were approved as written.		
Action Items	Person(s) Responsible	Deadline	
• N/A	N/A	N/A	

3. Agenda topic: QIP Review and Update

Presenter(s): Dr. Michael Smith

Discussion	<ul style="list-style-type: none"> • QIP's are required by URAC and EQR. Trillium currently has three active QIP projects. • <u>Increasing Provider Satisfaction</u> is a UM and Network QIP and is related to the appeals process for denial, reduction or suspension of services. This data is based on question #26 on the Annual Provider Satisfaction Survey. The 2018 results indicated that Trillium was at 80.9%. • <u>7 Day Follow Up QIP</u> - DMA/DMH Mental Health 7 day follow up, and for Substance Abuse to be between one and seven days. We want to insure that members have follow up appointments. Same day follow-ups do not count. These are super measures, which the state has implemented to gauge our performance as an MCO. There are penalties associated with not meeting those performance standards. Tracking members whom are homeless is difficult. • New <u>TCLI QIP</u> will be monitoring of in reach contacts for TCLI. This is currently in draft form. One of the watch measures is the number of people remaining in housing. The availability of housing in our catchment area especially in the southern region, housing is not available for our TCLI members. We are required to have 100% contacts within 90 days and we are currently a 88% 				
Conclusions	•				
Action Items	<table border="1"> <thead> <tr> <th data-bbox="1010 1115 1312 1178">Person(s) Responsible</th><th data-bbox="1312 1115 1471 1178">Deadline</th></tr> </thead> <tbody> <tr> <td data-bbox="1010 1178 1312 1211">Committee Members</td><td data-bbox="1312 1178 1471 1211">N/A</td></tr> </tbody> </table>	Person(s) Responsible	Deadline	Committee Members	N/A
Person(s) Responsible	Deadline				
Committee Members	N/A				
• Continue to review and monitor all QIPs					

4. Agenda topic: URAC and NCQA Update

Presenter(s): Dr. Michael Smith

Discussion	<ul style="list-style-type: none"> • We had our document and telephonic reviews in December for URAC accreditation. Our onsite review was in January and we passed with 100% in all areas. There will be some recommendations and the final report will be available within 90 days of the onsite review. • Now that URAC is completed, Trillium is moving on the project plan for NCQA. NCQA is a requirement by the state to operate under the Medicaid State Plan. Trillium will be submitting our application in December 2019, and NCQA will complete a 6 month look back of Trillium's operation. As a Committee, we will need to review and select the HEDIS measures that we will be using to assess our network's adherence to performance/clinical guidelines that we put in place.. One of the measurements being considered is a SAA measurement and will include diabetes screening for people with Schizophrenia or Bipolar Disorder who are using antipsychotic medications. 				
Conclusions	• Trillium will be preparing for the upcoming NCQA Accreditation				
Action Items	<table border="1"> <thead> <tr> <th data-bbox="1013 1854 1318 1917">Person(s) Responsible</th><th data-bbox="1318 1854 1476 1917">Deadline</th></tr> </thead> <tbody> <tr> <td data-bbox="1013 1917 1318 1955">N/A</td><td data-bbox="1318 1917 1476 1955">N/A</td></tr> </tbody> </table>	Person(s) Responsible	Deadline	N/A	N/A
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N/A	N/A				
• N/A					

5. Agenda topic: Update on Medicaid Transformation

Presenter(s): Dr. Michael Smith

Discussion	<ul style="list-style-type: none"> RFP's for the standard plans went out in August and the awards were announced in February. Trillium will be applying for the tailored plan. DHHS will announce regions for the tailored plan in February 2021. In August 2024, DHHS will then issue an RFP for contracting for the Standard and Tailored Plans. Approximately 1.6 million Medicaid and Health choice recipients will enroll in the standard plan that will provide behavioral and physical health along with pharmacy services. These plans will be launched in phases. 		
Conclusions	<ul style="list-style-type: none"> 		
Action Items	Person(s) Responsible	Deadline	
<ul style="list-style-type: none"> Review the DHHS website and become familiar with the upcoming transformation changes. 	All Committee Members	Ongoing	

6. Agenda topic: The Healing Place

Presenter(s): Hillary Faulk Vaughan

Discussion	<ul style="list-style-type: none"> The Wilmington City Council recently approved the permit for The Healing Place facility that will be located on Medical Center Drive in New Hanover County. The Healing Place is an inpatient facility for substance abuse. Trillium Health Resources presented to the community and addressed concerns from surrounding businesses. 		
Conclusions	<ul style="list-style-type: none"> 		
Action Items	Person(s) Responsible	Deadline	
<ul style="list-style-type: none"> N/A 	N/A	N/A	

7. Agenda topic: Network Adequacy

Presenter(s): Dr. Michael Smith

Discussion	<ul style="list-style-type: none"> The Network Adequacy & Accessibility Report (formerly known as the Gaps and Needs Report) is an annual study of the communities that we serve as well as the services that are available and how people use those services. There is a link on our website to our Gaps and Needs Survey. Trillium is asking our Committee members to share this link and encourage people to complete the survey so that we can assess our network adequacy. 		
Conclusions	<ul style="list-style-type: none"> 		
Action Items	Person(s) Responsible	Deadline	
<ul style="list-style-type: none"> Share the link on Trillium Health Resources webpage for the Gaps and Needs Assessment Survey 	Committee Members	N/A	

8. Agenda topic: Hurricane Florence

Presenter(s): Dr. Michael Smith

Discussion	<ul style="list-style-type: none"> There is a lot of information on our website on how Trillium responded after Hurricane Florence. If anyone has questions about how Trillium responded after Hurricane Florence, please ask us. 		
Conclusions	<ul style="list-style-type: none"> 		
Action Items	Person(s) Responsible	Deadline	

• N/A	N/A	N/A
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Meeting Adjourned at 5:00 P.M.

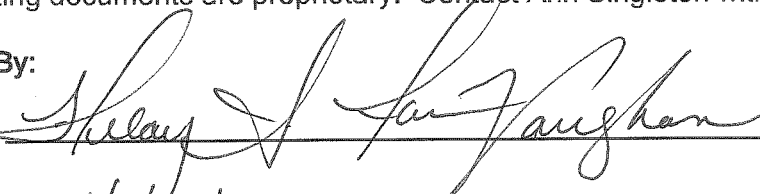
Next Meeting Date: April 2, 2019

(All meetings convene from 3:30 P.M. to 5:00 P.M.)

All supporting documents are proprietary. Contact Ann Singleton with questions.

Accepted By:

Signature:

 Shelay J. Farfaugh, M.A., LPA, HSP-PA

Date:

4/2/2019