



Clinical Advisory Committee Meeting Minutes

Date: December 13, 2019

Meeting Called By	Dr. Michael Smith, Chief Medical Officer				
Type of Meeting	Clinical Advisory Committee (CAC) Face to Face Meeting Remotely via WebEx 1:00 pm - 2:30 pm				
ATTENDEES					
NAME	Present	NAME	Present	NAME	Present
Dr. Michael Smith Trillium Health Resources Chief Medical Officer	<input checked="" type="checkbox"/>	Dr. Kimberly Greer, Trillium Health Resources, Senior Staff Psychologist	<input type="checkbox"/>	Khristine Brewington, LPC, LCAS, CCS, CCJP Trillium Health Resources, VP of Network	<input checked="" type="checkbox"/>
Dr. Paul Garcia Trillium Health Resources Staff Physician	<input checked="" type="checkbox"/>	Lauren Swain, MA, LPC, LCAS, Trillium Health Resources, Director of Early Intervention	<input type="checkbox"/>	Julie Kokocha, BS, AHFI, Trillium Health Resources, Director of Network Accountability	<input checked="" type="checkbox"/>
Hillary Faulk Vaughan, LPA Chairperson Physician Alliance for Mental Health, Clinical Director	<input checked="" type="checkbox"/>	Glenn Buck, LCAS Vice Chair Person PORT Health Services Clinical Director	<input checked="" type="checkbox"/>	Fonda Gonzalez, LPC, NCC, Trillium Health Resources, Director of Quality Management	<input type="checkbox"/>
Pamela Morrison, LPA, LCAS Coastal Horizons, Clinical Program Director	<input checked="" type="checkbox"/>	Dr. Joshua Pagano Cherry Hospital Forensic Psychiatrist	<input checked="" type="checkbox"/>	Gary Bass, LCSW PRIDE in NC, Executive Officer	<input checked="" type="checkbox"/>
Lisa Atkins, LCSW A Helping Hand of Wilmington, Clinical Director	<input type="checkbox"/>	Dr. Diane Antonacci Psychiatrist	<input type="checkbox"/>	Griffin Sutton, PhD Tidal Neuropsychology PLLC, Director	<input checked="" type="checkbox"/>
Dr. Robby Adams, LIP Various, Medical Director	<input checked="" type="checkbox"/>	Sharlena Thomas, LPCS, LCAS, CCS RHA State Clinical Director	<input type="checkbox"/>	Natasha Holley, LCSW Integrated Family Services, Clinical Director	<input type="checkbox"/>
	<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>

AGENDA

- Agenda topic:** Welcome/Call To Order
Presenter(s): Dr. Michael Smith

Discussion	<ul style="list-style-type: none"> • Introductions were made and all members were welcomed. 		
Conclusions	<ul style="list-style-type: none"> • N/A 		
Action Items	Person(s) Responsible	Deadline	
<ul style="list-style-type: none"> • N/A 	N/A	N/A	

- Agenda topic:** Review and Approval of October 4, 2019 Meeting Minutes
Presenter(s): Dr. Michael Smith



Discussion	<ul style="list-style-type: none"> Minutes were emailed to each Committee member. Dr. Smith asked the committee members if there were any corrections or additions to the written minutes from the October 4, 2019 meeting. 	
Conclusions	<ul style="list-style-type: none"> The minutes were approved as written. 	
Action Items	Person(s) Responsible	Deadline
<ul style="list-style-type: none"> N/A 	N/A	N/A

3. Agenda topic: QIP Review - Review

Presenter(s): Dr. Michael Smith

Discussion	<ul style="list-style-type: none"> The QIP grid was handed out to committee members. These numbers will continue to update as claims data comes in. <ul style="list-style-type: none"> ❖ <u>DHB & DMH Mental Health 7 Day Follow-Up</u> -Trillium is continuing to look at Pilot programs to work with some hospitals to continue to find ways to improve these. ❖ <u>DHB & DMH Substance Use Follow-Up</u> - Status quo. ❖ <u>Increasing Provider Satisfaction Related to the Appeals Process for Denial, Reduction, or Suspension of Service(s)</u> --benchmarks are met ❖ <u>Monitoring of In-Reach Contacts for TCLI</u> - doing well on TCLI measures and have met the benchmarks for which we are aiming. 	
Conclusions	<ul style="list-style-type: none"> N/A 	
Action Items	Person(s) Responsible	Deadline
<ul style="list-style-type: none"> Continue to monitor the QIP grid. 	All Committee Members	Ongoing

4. Agenda topic: NCQA Update

Presenter(s): Dr. Michael Smith

Discussion	<ul style="list-style-type: none"> Trillium is progressing well with the process for NCQA accreditation. Timelines are being met. Policies and Procedures have been edited and are now in appropriate format referencing NCQA standards. The NCQA MBHO application has been submitted. NCQA next steps are document submission in June and then an onsite visit in August. We are pursuing MBHO accreditation (Managed Behavioral Health Organization) accreditation for Trillium Health Resources. Once we are operating as a Tailored Plan we will pursue Health Plan accreditation as required by NCDHHS. Fifteen (15) HEDIS Measures will be monitored. 	
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	<ul style="list-style-type: none"> At this point the Clinical Advisory Committee will remain as is. NCQA requires external clinical provider/practitioner representation and the CAC will fulfill this purpose. The six-month look back period starts 12/16/2019 for the NCQA review. 				
Conclusions	<ul style="list-style-type: none"> Trillium will continue to prepare for the NCQA review. 				
Action Items	<table border="1"> <thead> <tr> <th>Person(s) Responsible</th> <th>Deadline</th> </tr> </thead> <tbody> <tr> <td>N/A</td> <td>N/A</td> </tr> </tbody> </table>	Person(s) Responsible	Deadline	N/A	N/A
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N/A	N/A				
<ul style="list-style-type: none"> N/A 					

5. Agenda topic: Trillium Call Center CDST Annual Review

Presenter(s): Ashley Rhea, Call Center Director

Discussion	<ul style="list-style-type: none"> Trillium Health Resources Call Center and Member Services Department staff are trained and highly supported to perform specific clinical and non-clinical activities, primarily Screening Triage and Referrals. Call Center Clinicians may refer to various documents that guide the process of Screening, Triage and Referrals. These support tools help ensure that each step of the screening/triage/referral process is performed accurately and that if another staff member had handled the same case, the result will be the same. All Trillium clinical decisions support tools are developed and required by Division of Health Benefits (DHB) and Department of Mental Health, Developmental Disabilities and Substance Abuse Services. Elements of the Columbia-Suicide Severity Rating Scale and CAGE Questionnaire (substance abuse screening) are included in these tools. The Chief Medical Officer and Quality Improvement Committee review this form annually. Call Center staff complete the STR electronically, directly into our software platform. 				
Conclusions	<ul style="list-style-type: none"> N/A 				
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6. Agenda topic: Medicaid Transformation Update

Presenter(s): Dr. Michael Smith

Discussion	<ul style="list-style-type: none"> Indefinite delay of Launch of Standard Plans statewide. <ol style="list-style-type: none"> “Indefinite Suspension” is the term used from the state. No future date has been set and will not be until a budget that works for transformation is approved. State is in a “winding down” process with regard to their consultant involvement. General Assembly is back in short session in January and there may be updates on the budget then. RFA for the Tailored Plan is still planning to be released “late winter”. It appears that all LME/MCO’s plan to submit a bid. After Application is submitted - a readiness review will occur.
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