

GLOBAL QUALITY IMPROVEMENT COMMITTEE (GQIC)

PARTNERING TO ENSURE QUALITY WITHIN THE
TRILLIUM SERVICE SYSTEM

Transforming Lives



What is the Global QIC?

The Global Quality Improvement Committee serves as a representative of all service providers within the Trillium Health Resources Network.

Our Mission

- To serve as a fair, impartial committee representing the provider network of Trillium.
- Discuss and explore an open forum of ideas related to QI issues among the provider network.
- Maintain and achieve best practices to enable the providers to help consumers achieve their goals.

Our Core Values

➤ Integrity

- *Provide accurate and truthful representation*

➤ Competence

- *Honor responsibilities and professional competence*

➤ Professional Conduct

- *Maintain collaborative professional relationships to improve quality of care*

➤ Individual Value, Dignity, and Diversity

- *Provide support that promotes respect of each individual supported*

➤ Social Justice

- *Assure that individual rights and service decisions are based on accurate information*

➤ Social Capital

- *Members support social relations and cooperation to obtain collective results.*

➤ Partnership

- *Committee members work together to achieve improvement in quality management.*

GQIC Membership

Committee members include:

- 2 Intellectual and Developmental Disability Provider representatives-including one representative from an Intermediate Care Facility for Individuals with Intellectual Disabilities
- 2 Mental Health Provider representatives
- 2 Substance Use Provider representatives
- 1 Hospital representative
- 1 Licensed Independent Practitioner
- 3 Consumer and Family Advisory Committee Members
- 1 Provider Network Council Member
- 1 Network Physician

Global Quality Improvement Committee

- Committee operates under formally adopted bylaws.
- Meetings occur quarterly.
- Minutes are documented for all meetings and posted on Trillium website:
<https://www.trilliumhealthresources.org/about-us/committees>

GQIC Objectives

- Review quality and compliance concerns developing in the provider network
- Assess training needs of network related to Quality Assurance (QA) and Quality Improvement (QI) issues
- Collaborate with Trillium staff regarding QI plans and initiatives of the MCO and provider network
- Review current standards and set minimum standards for provider QA/QI systems
- Allow for avenues in which providers can learn from each other

Quality Improvement Projects: Confidential Peer Reviews

GQIC members are offering a Confidential Peer Review process for providers interested in receiving feedback from the committee on how they can improve the development, tracking, and reporting of their annual Quality Improvement Projects (QIPs).

Confidential Peer Review means that when a network provider requests a review of the QIP by the committee, Trillium Health Resources will remove the identifying information of the provider. This enables the committee to review the QIP impartially and gives the provider who submitted the QIP the security of being anonymous.

“ You must get involved to have an impact. ”

Napoleon Hill

Inform us of quality issues, training needs, and any suggestions within the network:

- Qminfo@Trilliumnc.org
- A list of all members' names along with their contact information is on Trillium's website
- Feel free to contact any of these members directly with your questions or suggestions.

Nominate yourself or someone from your agency for membership

- Qminfo@Trilliumnc.org

QUESTIONS?