



## Provider Quality Improvements Projects (QIPs)

Provider agencies with a state-funded contract are required to submit *three* Quality Improvement Projects (QIPs) each year to the Quality Management (QM) department for review. The deadline for Fiscal Year 16-17 QIP submission was July 31, 2017.

For FY16-17 Trillium received QIPs from 100% of the providers required to submit and the QM Performance Improvement Unit reviewed and scored 204 total projects. All QIPs were scored using a tool that can be found on Trillium's website. Elements on the scoring tool include: goals and objectives, baseline and post baseline measurements, barriers and interventions, and analysis of the project. Scores were sent via email to providers with individual feedback for each project submitted.

Overall, FY16-17 project scores improved from FY15-16 scores. Providers that received 60% or less on any of their 3 submitted projects will receive technical assistance (TA). In 2016, 40% of the providers who submitted QIPs received TA, and in 2017 the number receiving TA has decreased to 19%.

Blinded peer reviews conducted by the Global Quality Improvement Committee in 2017 yielded a 50% improvement in overall QIP scores for those providers who participated in the review.

Below were some common issues noted in the QIPs that were reviewed:

1. Not indicating a measurable goal.
2. Not including data for baseline measurements and/or post-baseline outcome measurements.
3. Not including a numerator and denominator for any measurement that is a percentage.

Provider QIP scores and projects were discussed in both the Trillium Quality Improvement Committee (QIC) and Global Quality Improvement Committee (GQIC) for suggestions and feedback. Providers will continue to be reminded of Trillium's GQIC offer to participate in a blinded peer review of QIPs. If a provider would like specific feedback on and/or a review of projects at any time by GQIC, they should contact Krissy Vestal at [Krissy.Vestal@TrilliumNC.org](mailto:Krissy.Vestal@TrilliumNC.org).

For FY16-17 several providers submitted QIPs who do not have a state contract. Please be reminded that **ONLY** providers with state contracts should submit QIPs to Trillium. If an agency is unsure of if they meet this requirement, they should contact Krissy Vestal at [Krissy.Vestal@TrilliumNC.org](mailto:Krissy.Vestal@TrilliumNC.org) to confirm whether the QIP requirement applies to that agency for FY17-18 submission.