



**GOVERNING BOARD MEETING**  
**201 W. First Street, Greenville, NC**  
**Thursday, June 22, 2017, 4:00 p.m.**

**AGENDA**

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I. Call to Order	Dr. Denauvo Robinson
II. Consent Agenda	Dr. Denauvo Robinson
• April 27, 2017 Governing Board Meeting Minutes (Attachment A)	
• April 27, 2017 Governing Board Closed Session Meeting Minutes	
• May 26, 2017 Governing Board Emergency Meeting Minutes (Attachment B)	
• QM-11 Waiver Request for Nash County Providers (Attachment C)	
• 2017 - 2018 Corporate Compliance Plan (Attachment D)	
• 2017 - 2018 Quality Management Plan (Attachment E)	
III. Public Comments	Dr. Denauvo Robinson
IV. Public Hearing on Proposed Budget for FY 2017 - 2018	Dr. Denauvo Robinson
V. Adoption of Agenda	Dr. Denauvo Robinson
VI. Board Comments/Concerns	Board Members
VII. Convene Finance Committee Meeting	Duane Holder
VIII. Budget Revision V Fiscal Year 2017 - 2018	Wanda Murphy 1-2
IX. Pay Plan Fiscal Year 2017 - 2018	Leza Wainwright 3
X. Business Financial Plan and Adoption of Budget Ordinance FY 17 - 18	Leza Wainwright 4-11
XI. Adoption of Budget Revisions Necessary to Close Fiscal Year	Wanda Murphy 12
XII. Proposed Amendments to Bylaws (Attachment F)	Richard Leissner
XIII. Director's Report	Leza Wainwright
XIV. Chair's Report	Dr. Denauvo Robinson
XV. Appointment of Ad Hoc Committee for CEO's Annual Evaluation	Dr. Denauvo Robinson
XVI. Governing Board Meeting Schedule for FY 2017 - 2018	Dr. Denauvo Robinson 13
XVII. CFAC Report	Jonathan Ellis Mary Ann Furniss Wayne Petteway
XVIII. Adjournment	Dr. Denauvo Robinson



June 22, 2017

**TRILLIUM HEALTH RESOURCES  
GOVERNING BOARD MEETING MINUTES**

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The Trillium Health Resources Governing Board met on Thursday, June 22, 2017, at 4:00 p.m. at the Trillium office located at 201 W. First Street in Greenville, NC.

**Members Present:** David Creech, Jonathan Ellis, Mary Ann Furniss, Duane Holder, Zack Koonce, Wally Overman, Wayne Petteway, Dr. Denuvo Robinson, Glenn Simpson, Sheri Slater, Ronnie Smith and Lea Wolf.

**Members Absent:** Emmie Taylor

**Staff Present:** Bland Baker, Cindy Ehlers, Susan Hanson, Dr. Burt Johnson, Richard Leissner, Mike Lewis, Wanda Murphy, Dave Peterson, Dr. Michael Smith (via phone), Leza Wainwright, and Rita Joyner, Clerk.

**Guests:** Pam and Elton Gray, mother and step-father of a consumer; Commissioner Tracey Johnson (Washington County) and Central Regional Advisory Board member; David Stanley, Brunswick County DHHS Director and Southern Regional Advisory Board Member, and Dennis Williams, Division of Mental Health, Developmental Disabilities and Substance Abuse Services (DMH/DD/SAS).

**I. CALL TO ORDER**

Dr. Robinson called the June 22, 2017 meeting to order at 4:00 p.m. Videos were shown featuring two reinvestment projects: Compassion Reaction and the Accessible Playgrounds. Dr. Robinson expressed thanks to the Board and to the Trillium staff for the good work that has been done on the reinvestment projects in just a couple of years.

**II. CONSENT AGENDA**

Dr. Robinson called for a motion to approve the Consent Agenda including the following items:

- April 27, 2017 Governing Board Meeting Minutes
- April 27, 2017 Governing Board Closed Session Meeting Minutes
- May 26, 2017 Governing Board Emergency Meeting Minutes
- QM-11 Waiver Request for Nash County Providers
- 2017 – 2018 Corporate Compliance Plan
- 2017 – 2018 Quality Management Plan

Commissioner Koonce moved to approve the Consent Agenda; seconded by Mr. Petteway and unanimously approved.

**III. PUBLIC COMMENTS**

Ms. Pam Gray, parent of a consumer, stated that she had read the lawsuit filed by Eastpointe. She commented that she is stressed that all of the entities indicated in the lawsuit, including the Department of Health and Human Services, Nash County, and Trillium, will have to use funds and

resources to address this issue; funds that should be serving our consumers. Ms. Gray urged the board to read the full complaint and for Trillium to make available any filings or briefings.

**IV. PUBLIC HEARING ON PROPOSED BUDGET FOR FY 2017 – 2018**

Ms. Pam Gray posed the following questions/comments:

- The Eastpointe lawsuit states that Trillium just wants the \$30 million that will be coming from Nash County and \$4 million in administration. How is this reflected in the budget?
- Nash County allocated \$356,705 to Eastpointe per year. Trillium has \$136,550 in the budget from Nash County. Why is Nash County not being held to the same level of funding with Trillium as they were with Eastpointe.
- What will the result be of the legal expenses related to addressing the lawsuit? Are there funds in the budget for outside counsel?
- The financial plan states that salary expenses were kept even. The lawsuit points out that there will be 180 consumers from Nash County with waivers. If there is to be no increase in salary expenses, are there currently enough staff to handle the extra care coordination of 180 consumers from the waiver side?
- Is any fund balance coming from Nash County reflected in the budget?

**V. ADOPTION OF AGENDA**

Commissioner Overman moved to adopt the agenda; seconded by Commissioner Koonce and unanimously approved.

**VI. BOARD COMMENTS/CONCERNS**

Commissioner Overman expressed thanks to Glenn Simpson for assisting Dare County in getting a tele-psychiatric program going.

Ms. Slater stated that Onslow County has been working very hard to get a Crisis Center. She thanked Ms. Wainwright for attending a meeting with some of their elected officials and addressing their concerns.

Mr. Holder reported that the Association of County Commissioners has issued an opioid “toolkit” for community forums. Pitt County is planning to reach out to Trillium for some assistance on that.

Commissioner Smith expressed thanks to Ms. Wainwright for coming to the NC Association of County Commissioners meeting and reported that they are on board with trying to deal with the opioid epidemic across all 100 counties.

Commissioner Koonce stated that Jones County would also be requesting assistance from Trillium with the opioid kits. He also expressed thanks to Trillium’s Training Department for two upcoming days of training on Mental Health First Aid for the county and public school employees.

**VII. CONVENE FINANCE COMMITTEE MEETING**

Dr. Robinson called for a pause in the Governing Board meeting to convene the Finance Committee meeting.

**VIII. BUDGET REVISION V FY 2016 – 2017**

Dr. Robinson entertained a motion to reconvene the Governing Board meeting. Commissioner Overman so moved; seconded by Mr. Holder and unanimously approved.

Ms. Murphy reviewed Budget Revision V for FY 2016 – 2017, which is a net increase of \$200,492. The increase is due to adding funds from Brunswick County and allocation letters received from the Division including a deallocation for Transitions to Community Living Initiative funding, (this has now been reversed and will require another budget revision request), \$100,000 received for Suicide Prevention, \$106,000 received for System of Care expansion, and \$16,600 received for a prescription drug project in Dare County.

Mr. Holder moved to accept Budget Revision V for FY 2016 – 2017; seconded by Ms. Slater and unanimously approved.

**IX. PAY PLAN FY 2017 - 2018**

Ms. Wainwright reminded the Board that Trillium is considered substantially equivalent under the Local Government personnel system. Each year the Board has to adopt a pay plan for the organization that is sent to the NC Office of Human Resources. The requirement is that we cannot pay any position that we have in common with one of our 24 counties at a rate higher than our highest county. This pay plan is in compliance with that requirement. The biggest difference in this pay plan from last year is in pay grade 24. Following a review by Scott Madden consultants of all of our clerical positions, a new category of Support Specialist has been added to this pay grade. This position requires a different type of knowledge from that of an administrative assistant. Although this is a new category, it is cost neutral and was added to the same pay grade as that of an administrative assistant.

Service Desk Analyst has been added to pay grade 27. This position requires a 2 year degree with a minimum of 2 years' experience and one or more specific IT certifications, or an equivalent combination of a High School diploma, experience and certification. The goal is to enhance our ability to recruit the type of IT talent we need without tying it inappropriately to a degree.

The end of the salary range was increased in all categories, but no cost of living adjustment was included in the budget, so there will not be any mass movement of the pay scale. This will allow flexibility when there is turnover to go higher up the pay scale to recruit if necessary.

Dr. Robinson called for a motion to approve the Pay Plan for FY 2017 – 2018. Commissioner Overman so moved; seconded by Mr. Ellis. Following discussion concerning approval from the Office of Human Resources, the motion was unanimously approved.

**X. BUSINESS FINANCIAL PLAN AND ADOPTION OF BUDGET ORDINANCE FY 17 – 18**

Ms. Wainwright addressed questions asked by Ms. Gray during the Public Hearing regarding the Budget Ordinance. She stated that the budget was prepared at the most conservative level possible based on the reductions that were in the Senate budget, however; the reductions in the Conference budget were higher than in the Senate budget. This will require an amendment to the budget after the first of the year. She explained that the budget includes an estimated \$8.2 million for reinvestment projects, but at some point difficult decisions will have to be made about reinvestment funding. The total fund balance, including the \$8.2 million budgeted for the reinvestment projects, is \$15,752,807.

Mr. Holder inquired about rates being paid for the outside counsel that is being engaged for the Eastpointe lawsuit. Ms. Wainwright replied that out of pocket costs that are incurred because of the lawsuit could be tracked if the Board so chose. It was the consensus of the Board that this be done. Dr. Robinson recognized Ms. Pam Gray to ask an additional question in regards to the budget. Ms. Gray stated that in reading the lawsuit, it referenced that Trillium had engaged a consultant to try to convince all of the counties to move over to Trillium. She asked if this had occurred and was it a continuing expense. Ms. Wainwright explained that this is not a recurring expense; it was a very small contract and was not done to encourage other counties to leave but to say if you want to look – here is Trillium.

Dr. Robinson called for a motion to approve the Business Financial Plan and adopt the Budget Ordinance for FY 2017 – 2018. Ms. Furniss so moved; seconded by Mr. Holder and unanimously approved.

**XI. ADOPTION OF BUDGET REVISIONS NECESSARY TO CLOSE FISCAL YEAR**

Ms. Murphy requested that a resolution be adopted authorizing the Board Chair to approve any budget revisions that may be needed in order to close FY 2016 – 2017.

Dr. Robinson called for a motion to adopt the resolution. Mr. Holder so moved; seconded by Ms. Slater and unanimously approved.

**XII. PROPOSED AMENDMENTS TO BYLAWS**

Mr. Leissner presented proposed amendments to the bylaws that would become effective July 1, 2017. These amendments confirm two items:

- 1) The inclusion of Nash County (**Article III, Sections 1 and 2**) and changing the number of counties in our catchment area from 24 to 25 (**Article III, Section 2**)
- 2) The addition of a Regulatory Compliance Committee (**Article VIII: Section 1.4**)

*Proposed wording:* Regulatory Compliance Committee: The Regulatory Compliance Committee shall consist of not less than three (3) members of the Governing Board. Trillium's Chief Compliance Office and Trillium's Vice President of Clinical Operations shall serve as ex-officio, non-voting members. The Regulatory Compliance Committee shall oversee Trillium's compliance program.

*Rationale:* The Centers for Medicare and Medicaid Services passed a revision to the managed care regulations that entities such as Trillium set up a Regulatory Compliance Committee that includes members of the Board and members of Senior Management.

Mr. Holder made a motion to approve the amendments and authorize legal counsel to “wordsmith” the amendments to include the recommendation of adding members of the Advisory Boards to the Regulatory Compliance Committee. The motion initiated discussion, following which Mr. Holder withdrew his motion in favor of a motion by Commissioner Overman that three Governing Board members and one member from each Regional Advisory Board be included on the Regulatory Compliance Committee. In addition, upon the contingency that the Temporary Restraining Order filed by Eastpointe goes through, the Nash County changes in the bylaws would be held in abeyance. Commissioner Smith seconded the motion which was unanimously approved.

**XIII. DIRECTOR'S REPORT**

Ms. Wainwright discussed the following items:

- The Conference Committee reduces funding by \$213.3 million over the biennium with \$54 million of those reductions being recurring. Ms. Wainwright referenced a spreadsheet comparing the reductions among the LMEs/MCOs of which Trillium has the third lowest reduction in the first year of the biennium and the lowest reduction in the second year.
- Conference Committee totals show \$56.9 million leaving the Mental Health, Intellectual/Developmental Disabilities and Substance Abuse service system the first year of the biennium and approximately \$52.3 million the second year. Reductions specific to Trillium were reviewed.
- Current legislation that Trillium is following was reviewed.
- Medicaid Reform Listening Sessions held by Secretary Cohen indicate support for Specialty Plans. The current plan is to have three regional Specialty Plans, but no statewide plan. The regional Specialty Plans would have the responsibility of administering the State funds.
- Contracts with the Department of Mental Health/Developmental Disabilities/Substance Abuse Services and the Division of Medical Assistance will be signed soon. For the first time, these contracts each have three performance expectations for which there are financial penalties associated. The benchmarks and penalties were reviewed. Benchmarks will go into effect January 1, 2018.
- A ruling on the Eastpointe lawsuit is not expected until next week.
- Trillium had its External Quality Review on June 1 and 2. The report from that review has not been received.
- Ms. Wainwright announced that Susan Hanson, Vice President for Operations, has announced her retirement for October 1, and stated that we are grateful for her many years of service to this system. In trying to gain efficiencies wherever possible, this position will not be filled, but rather duties will be realigned. Cindy Ehlers will take responsibility for Network, Richard Leissner will assume duties for Internal Compliance Program Integrity, and Joy Futrell will take over External Compliance. Also, Deanna Campbell, who has served as the Southern Regional Director, has decided to move back into project management and information technology. We are recruiting for this position and interviews are scheduled for next week. A representative from the Southern Regional Advisory Board is on the interview committee.
- NC is to receive \$31 million over the next two years to address the opioid epidemic. All seven LMEs/MCOs received \$400,000 for the remainder of the fiscal year. A project team has been put in place to make sure we maximize the use of this money.
- A meeting was held between Trillium and the Departments of Social Services, with representation from all but two of our counties, to discuss how to do our best for the people we are trying to serve.

**XIV. CHAIR'S REPORT**

Dr. Robinson reminded the Board that the annual election of officers will take place at the August meeting. He has reconvened the Nominating Committee including Wally Overman, Chair; Jonathan Ellis and Mary Ann Furniss, to present a slate of nominees at that meeting.

**XV. APPOINTMENT OF AD HOC COMMITTEE FOR CEO'S ANNUAL EVALUATION**

Dr. Robinson reported that he has appointed an ad hoc committee to assist him in evaluating Ms. Wainwright, in July. Members of this committee are Duane Holder, Wayne Petteway, Sheri Slater, and Ronnie Smith.

**XVI. GOVERNING BOARD MEETING SCHEDULE FOR FY 2017 - 2018**

The meeting schedule for FY 2017 – 2018 was presented by Dr. Robinson as follows:

August 24, 2017

October 26, 2017

December 14, 2017 (Deviation in usual meeting schedule due to the holidays.)

February 22, 2018

April 26, 2018

June 28, 2018

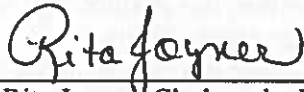
**XVII. CFAC REPORTS**

CFAC reports were given by Mr. Ellis, for the Northern Region CFAC; Ms. Furniss, for the Southern Region CFAC; and Mr. Petteway, for the Central Region CFAC.

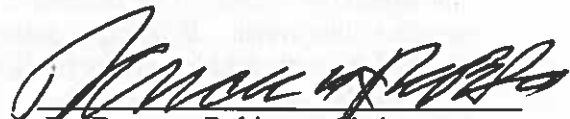
**XVIII. ADJOURNMENT**

With there being no other business, Dr. Robinson called for a motion to adjourn. Commissioner Smith so moved; seconded by Mr. Ellis and unanimously approved.

The meeting adjourned at 6:15 p.m.



Rita Joyner, Clerk to the Board



Dr. Deanuvo Robinson, Chair