



August 22, 2019

**TRILLIUM HEALTH RESOURCES
GOVERNING BOARD MEETING MINUTES**

The Trillium Health Resources Governing Board met on Thursday, August 22, 2019, at 4:00 p.m. at the Trillium office located at 201 W. First Street in Greenville, NC.

Members Present: David Clegg, Jimmy Farrington, Mary Ann Furniss, Ron Lowe, Jim Madson, Ed Masters, Dr. Denauvo Robinson, Emmie Taylor-Ortiz, Tom Savidge, Sheri Slater, and Lea Wolf.

Members Absent: Ernestine Bazemore and Tracey Johnson.

Staff Present: Bland Baker, Joy Futrell, Richard Leissner, Mike Lewis, Michelle Martin, Jennifer Mackethan, Dr. Michael Smith, David Tart, Leza Wainwright, and Rita Joyner, Clerk.

Guests: Lisa Jackson, Division of Mental Health, Developmental Disabilities, Substance Abuse Services (DMH/DD/SAS)

I. CALL TO ORDER

Ms. Furniss called the August, 2019 meeting to order at 4:00 p.m.

II. CONSENT AGENDA FOR APPROVAL

Ms. Furniss called for a motion to approve the Consent Agenda to include the following items:

- June 27, 2019 Governing Board Minutes
- June 27, 2019 Closed Session Minutes
- 2018 - 2019 Human Rights Committee Annual Report
- 2018 - 2019 Compliance Program Evaluation
- 2019 - 2020 Utilization Management Plan

Mr. Masters moved to approve the consent agenda. The motion, seconded by Ms. Taylor-Ortiz, was unanimously approved.

III. PUBLIC COMMENTS

There were no public comments.

IV. ADOPTION OF AGENDA

Ms. Slater moved to adopt the agenda. The motion, seconded by Commissioner Farrington, was unanimously approved.

V. PROPOSED SLATE OF OFFICERS FOR APPROVAL

Ron Lowe, chair of the Nominating Committee, along with members Jim Madson and Lea Wolf, proposed the following slate of officers for the board's approval: Mary Ann Furniss, Chair, Dr. Denauvo Robinson, Vice Chair, and Sheri Slater, Finance Committee Chair. Mr. Lowe stated that

nominations would be accepted from the floor, but asked that nominations only be made if the nominee had agreed to serve if elected.

With there being no other nominations from the floor, the proposed slate of officers was seconded by Commissioner Farrington and unanimously approved.

VI. BOARD COMMENTS/CONCERNS

Mr. Lowe commented that an established agency in Pasquotank County had approached him about trying to get a couple of people approved to be providers, but stated that he is not familiar with the process. Ms. Wainwright suggested that they contact Adrienne Beatty, Director of Network Development.

Ms. Wolf reported that Carteret General Hospital, in partnership with Trillium and Carteret Community College, is hosting an event on September 26th by the Quell Foundation, a non-profit foundation that strives to reduce the number of suicides, overdoses and incarcerations of people with mental health illness. The event is open to the public and will feature a 70 minute documentary entitled *Lift the Mask, Portraits of Life with Mental Illness*, followed by a panel of people featured in the film and a clinician to take questions from the floor. Ms. Wolf thanked Trillium for assisting with funding for this event.

Ms. Slater expressed concern about what Mobile Crisis will look like when Standard Plans go into effect. Ms. Wainwright echoed Ms. Slater's concern and stated that if Standard Plans do not pay the current rate or possibly do not even contract with Mobile Crisis providers, the whole system may collapse. She reported that the Department of Health and Human Services (DHHS) had met with the 7 LME/MCOs and the 5 Health Plans last week to begin to talk about these concerns.

VII. BRANDING AND MESSAGING

Jennifer Mackethan, Trillium's Communications Director, gave a PowerPoint presentation entitled *Transforming our Language, Guidance from the Frameworks Institute*. She reviewed the language of Trillium's current mission statement and explained that as our culture shifts and our system transforms, the way we position ourselves among our target audiences must shift as well. Ms. Mackethan explained that work has been done with a marketing consultant and guidance from Frameworks has been taken into consideration to reframe what is being presented about Trillium. Key components of language that will be incorporated into our messaging was reviewed. She then presented the revamped mission statement for approval: Transforming lives and building community well-being through partnership and proven solutions.

Mr. Madson moved to approve the new mission statement. The motion, seconded by Mr. Masters, was unanimously approved.

VIII. CONVENE FINANCE COMMITTEE MEETING

Ms. Furniss entertained a motion to recess the Governing Board meeting in order for the Finance Committee meeting to convene. Mr. Masters so moved. The motion, seconded by Ms. Taylor-Ortiz, was unanimously approved.

IX. BUDGET REVISION IV FISCAL YEAR 2018 – 2019

Ms. Futrell reported on Budget Revision IV for fiscal year 2018 – 2019 and explained that this revision is following the resolution passed by the board at the June meeting stating that the budget could be amended if needed to close the fiscal year. She explained that this revision is not an increase in the budget, but rather a transfer of some expenses to clean up a few line items.

Mr. Masters moved to approve Budget Revision IV for Fiscal Year 2018 – 2019. The motion, seconded by Dr. Robinson, was unanimously approved.

X. PERMISSION TO SELL BUILDING

Ms. Futrell explained that management would like to request the approval of the board to sell a house on Dorchester Place in Wilmington, owned by Trillium through the consolidation with CoastalCare. RHA previously occupied the house to provide respite services. The house is currently in need of approximately \$12,000 in repairs. Rather than having the repairs made and entering into a lease with another provider, management would like to sell the property.

Mr. Masters moved to approve selling the property. Ms. Slater, seconded the motion, which was unanimously approved.

XI. DIRECTOR'S REPORT

Ms. Wainwright reported on the following items:

Medicaid Reform

There was an uptick in the call volume in the Call Center after DHHS sent out the first enrollment packages. There were a few glitches across the State, but nothing widespread. Ms. Wainwright reported it was learned as of yesterday that DHHS is going with the county of residence and not the county of Medicaid eligibility for the Standard Plans. We had thought we would only have people whose Medicaid was from Nash County that would be impacted in Phase 1, but we have learned, that e.g., if we have someone whose Medicaid is established in Pitt County and that person has moved to Raleigh, they will also be in Phase 1.

Trillium Preparation for Tailored Plan

Trillium released a Request for Proposal (RFP) to select a Standard Plan (SP) partner, but did not receive any proposals in response. We are actively working on "Plan B" options.

An RFP for a Pharmacy Benefit Manager was also released and four qualified responses were received.

State Budget

The budget is at an impasse and because it was a House bill, the override has to start in the House. To date, they have not had the votes to override the Governor's veto. The Department has not set a date, but has been mentioning that if this is not fixed by shortly after Labor Day, then the implementation plan for Medicaid Transformation will be delayed because they will not have the money if the budget has not been passed.

Consultation from former Senator Tommy Tucker

DHHS has contracted with Senator Tommy Tucker to serve as a senior policy consultant on LME/MCOs. He will be working with DHHS to figure out a better way to explain our financial

position and reinvestment plans. He will be visiting each LME/MCO and Board as part of this process. Ms. Wainwright reviewed, per the communication from DHHS, what Senator Tucker's responsibilities will be as part of those meetings and stated that a lot of what he will be looking for is information about our reinvestment plan.

Healing Place of New Hanover County

An agreement has been signed with the Healing Place in Kentucky and everything appears to be going well. The City has said we do not have to go back to amend the special use permit to include women.

Jacksonville Crisis Center

The Dix Crisis Intervention Center in Jacksonville opened with a "soft start" on July 24th. They reached full capacity on July 30th and have been full ever since.

Other New Service Expansion

Trillium is continually doing Request for Proposals (RFPs) to fill in gaps. Since the last board meeting the following RFPs have been awarded:

Craven County: Day Treatment, Coastal Horizons

Nash County: 1. Community Support Team, Progressive Care Services, Inc.
2. SACOT, Port Health

Pender County: SACOT, Port Health

Advocacy Events

Trillium will be holding a "Let's Chalk About Mental Health" event on August 27th for our staff in preparation for September's National Suicide Prevention Awareness month. Following a presentation, staff at each of our offices will use colored chalk to draw pictures and inspiring words on the sidewalks to promote understanding and acceptance of those affected by suicide. Similar to the Ice Bucket Challenge for ALS, Trillium will publish this event on social media and encourage other businesses to do this as well.

On September 18, Trillium will participate in "#CareforNC" day. All 7 LME/MCOs and 2 large provider organizations have partnered to try and present a better message to the public about what we do, who we serve, and the impact that it makes. Plans are ongoing and more information will be shared as details are finalized.

Ms. Wainwright distributed a spreadsheet showing the number of persons served by county from July 2018 – June 2019 and the value of those services provided in each county.

XII. CFAC REPORT

Ms. Furniss, Southern Region CFAC designee, Mr. Lowe, Northern Region CFAC chair, and Mr. Masters, Central Region CFAC chair gave reports on behalf of their respective committees.

XIII. CHAIR'S REPORT

Ms. Furniss thanked everyone for trusting her to serve again as chair. She also thanked Dr. Robinson and Ms. Slater for their willingness to serve as executive members. She expressed that she would do her best to keep the board going in a positive direction as much as possible. To that end, she hoped to see the board be more interactive and collaborative other than just meeting every other

month and encouraged members to reach out to her if they had any concerns or had something they wanted to discuss.

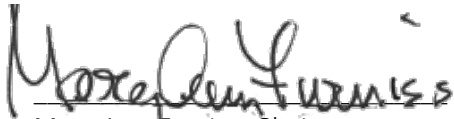
XIV. ADJOURNMENT

With there being no other business, Ms. Furniss called for a motion to adjourn. Ms. Slater so moved. The motion, seconded by Mr. Masters was unanimously approved.

The meeting adjourned at 5:15 p.m.



Rita Joyner, Clerk to the Board



Mary Ann Furniss, Chair