



GOVERNING BOARD MEETING
201 W. First Street, Greenville, NC
Thursday, August 24, 2017, 4:00 p.m.

AGENDA

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I. Call to Order	Dr. Denauvo Robinson
II. Consent Agenda	Dr. Denauvo Robinson
• June 22, 2017 Governing Board Meeting Minutes (Attachment A)	
• 2017 - 2018 Utilization Management Plan (Attachment B)	
• 2016 - 2017 Compliance Program Evaluation (Attachment C)	
• 2016 - 2017 Quality Management Program Evaluation (Attachment D)	
• 2016 - 2017 Human Rights Committee Annual Report (Attachment E)	
III. Public Comments	Dr. Denauvo Robinson
IV. Adoption of Agenda	Dr. Denauvo Robinson
	Nominating Committee: Wally Overman, Chair Jonathan Ellis Mary Ann Furniss
V. Proposed Slate of Officers for Approval	Mary Ann Furniss
VI. Board Comments/Concerns	Board Members
VII. Convene Finance Committee Meeting	Duane Holder
VIII. Discussion regarding Reinvestment Projects	Leza Wainwright Cindy Ehlers
IX. Second Public Comments Period	Dr. Denauvo Robinson
X. Budget Revision VI Fiscal Year 2016 - 2017	Joy Futrell 1 - 2
XI. Policy Revisions for Approval	Leza Wainwright 3 - 10
XII. Director's Report	Leza Wainwright
XIII. CFAC Report	Jonathan Ellis Mary Ann Furniss Wayne Petteway
XIV. Chair's Report	Dr. Denauvo Robinson
XV. Closed Session	Dr. Denauvo Robinson
XVI. Adjournment	Dr. Denauvo Robinson



August 24, 2017

**TRILLIUM HEALTH RESOURCES
GOVERNING BOARD MEETING MINUTES**

The Trillium Health Resources Governing Board met on Thursday, August 24, 2017, at 4:00 p.m. at the Trillium office located at 201 W. First Street in Greenville, NC.

Members Present: David Creech, Jonathan Ellis, Mary Ann Furniss, Duane Holder, Wally Overman, Wayne Petteway, Dr. Denauvo Robinson, Glenn Simpson, Ronnie Smith, Emmie Taylor and Lea Wolf.

Members Absent: Zack Koonce and Sheri Slater.

Staff Present: Bland Baker, Christie Edwards, Cindy Ehlers, Joy Futrell, Susan Hanson, Dr. Burt Johnson, Richard Leissner, Mike Lewis, Wanda Murphy, Dave Peterson, Dr. Michael Smith, David Tart, Leza Wainwright, and Rita Joyner, Clerk.

Guests: Michael Abramowitz, Reporter, Daily Reflector; Gary Bass, CEO, Pride in North Carolina; Sarah Grace Britton, Site Director, Easterseals UCP in Ahoskie, and family member of consumer; Chris Coudriet, New Hanover County Manager; Kerri Erb, Autism Society of North Carolina; Bryan and Terry Fetzer, parents and grandparents of consumers; Thomas Gould, Vice President - Academic Affairs, Pitt Community College; Pam Gray and Elton Quidley, mother and step-father of a consumer; Chudney Hill, Easterseals UCP; TeLisha James, Easterseals UCP; Douglas King, consumer; Ron Lowe, Central Region Consumer and Family Advisory Committee (CFAC); Rick Owens, Vice President - Administrative Services, Pitt Community College; Jennifer Scialdone, Site Director, Easterseals UCP in Elizabeth City; Tiara Watford, parent of a consumer; Dennis Williams, Division of Mental Health, Developmental Disabilities and Substance Abuse Services (DMH/DD/SAS); and Rob Zapple, New Hanover County Commissioner and Southern Region Advisory Board Member.

I. CALL TO ORDER

Dr. Robinson called the August 24, 2017 meeting to order at 4:00 p.m.

II. CONSENT AGENDA

Dr. Robinson called for a motion to approve the Consent Agenda including the following items:

- June 22, 2017 Governing Board Meeting Minutes
- 2017 – 2018 Utilization Management Plan
- 2016 – 2017 Compliance Program Evaluation
- 2016 – 2017 Quality Management Program Evaluation
- 2016 – 2017 Human Rights Committee Annual Report

Mr. Creech moved to approve the Consent Agenda; seconded by Commissioner Smith and unanimously approved.

III. PUBLIC COMMENTS

Douglas King, consumer; TeLisha James, staff member with Easterseals UCP in Elizabeth City; and Tiara Watford, mother of a consumer, spoke in support of the summer day camp and after school programs with Easterseals UCP.

Pam Gray, mother of a consumer, stated that she was in attendance to learn what is available with state funds and the status of the waiver.

IV. ADOPTION OF AGENDA

Mr. Ellis moved to adopt the agenda; seconded by Ms. Furniss and unanimously approved.

V. PROPOSED SLATE OF OFFICERS FOR APPROVAL

The Nominating Committee including Commissioner Wally Overman, Chairman, Ms. Mary Ann Furniss, and Mr. Jonathan Ellis, presented the following nominations: for Chairman, Dr. Denauro Robinson; for Vice Chairman, David Creech, and for Finance Committee Chairman, Duane Holder.

Commissioner Overman called for further nominations from the floor. Hearing none, he called for a voice vote on the slate of officers as presented by the Nominating Committee. The proposed slate of officers was unanimously approved.

VI. BOARD COMMENTS/CONCERNS

Commissioner Overman shared copies of the first publication of *Initiative*, a quarterly newsletter of the Dare County Saving Lives Task Force and a flyer advertising the Saving Lives Task Force and Dare Coalition against Substance Abuse 2017 Town Hall Series. In addition, Commissioner Overman shared that Dare County is in the process of completing a contract with the ECU Brody School of Medicine for child and adolescent telepsychiatry services starting October 1. This will include priority pay and Medicaid eligible patients and will be the first time this service has been offered in Dare County.

Mr. Holder shared a concern from the Pitt County Department of Social Services regarding the increasing number of children with high level needs in the foster care system and the expense that is being incurred at the local level. He stated that he is aware that as things continue to move in the direction that they are moving, that this is just the beginning for the local officials to start to feel some of the funding crisis that is going to be created. Commissioner Overman added that Dare County is starting to keep metrics on this and encouraged each county that is represented by Trillium to do the same. - -

VII. CONVENE FINANCE COMMITTEE MEETING

Dr. Robinson entertained a motion to suspend the Governing Board meeting and convene the Finance Committee meeting. Commissioner Smith so moved; seconded by Ms. Taylor and unanimously approved.

VIII. DISCUSSION REGARDING REINVESTMENT PROJECTS

Dr. Robinson entertained a motion to reconvene the Governing Board meeting. Commissioner Overman so moved; seconded by Mr. Holder and unanimously approved.

Cindy Ehlers and Leza Wainwright provided a report regarding the Reinvestment Projects. Ms. Ehlers reviewed what has been done on each project since inception on April 1, 2014, through June 30, 2017. A total of \$34,382,714 has been invested.

Ms. Wainwright reviewed that in February of 2016, with \$120 million in the bank, the Board approved a \$63,403,249 reinvestment plan. She explained that over the two years of the biennium ending June 30, 2017, the General Assembly has spent almost \$36 million dollars of our money to maintain the status quo. As a comparison, Trillium has spent \$34,382,714 through reinvestment on things that have increased access to services. Between what the General Assembly has spent and what Trillium has spent, a total of \$70,362,000 has been spent in that period of time. Ms. Wainwright explained that for the next 2 years, the General Assembly is expecting us to spend \$17 million, so over 4 years we will have spent over \$53 million backfilling state reductions.

Ms. Ehlers reported that management recommended reducing the restricted fund balance to \$1,020,333. \$45,333 would be to continue funding the Child First initiative for July and August. This will be a fully billable Medicaid service on September 1. \$975,000 would be for the completion of the accessible playground in Ahoskie and to construct a playground in Nash County. Most other projects are either completed (Direct Course) or can be funded through a combination of county funds and county Alcohol Beverage Control (ABC) funds. The big projects that cannot be completed within remaining funding are the two replications of The Healing Place in Wilmington and Greenville and the Smart Home on the Pitt Community College campus. Management recommends we try a fund raising campaign to raise funds for those projects, if possible.

IX. SECOND PUBLIC COMMENTS PERIOD

The following individuals addressed the Board during the second Public Comments period in support of various reinvestment projects.

- Terry Fetzer, parent and grandparent of a consumer
- Sarah Grace Britton, site director for Easterseals UCP in Ahoskie and family member of a consumer
- Thomas Gould, Vice President – Academic Affairs, Pitt Community College
- Rick Owens, Vice President – Administrative Services, Pitt Community College
- Jennifer Scialdone, site director for Easterseals UCP in Elizabeth City
- Chudney Hill, Easterseals UCP in Elizabeth City
- Kerri Erb, Autism Society of North Carolina
- Commissioner Rob Zapple, New Hanover County
- Chris Coudriet, New Hanover County Manager

X. CLOSED SESSION

Dr. Robinson entertained a motion to go into closed session, pursuant to G.S. 143-318.11(a)(1) & (3), to discuss confidential information and to seek advice of counsel regarding such matters. Mr. Petteway so moved; seconded by Ms. Taylor and unanimously approved.

Following a motion by Commissioner Overman to go back into open session, seconded by Ms. Furniss and unanimously approved, Mr. Creech moved to adopt staff recommendations regarding Trillium's reaction to funding of reinvestments. The motion, seconded by Mr. Ellis, passed 8 to 1.

XI. BUDGET REVISION VI FISCAL YEAR 2016 – 2017

Ms. Futrell reported that Budget Revision VI is an increase of \$124,690 primarily due to an unexpected allocation received from the Division of Mental Health, Developmental Disabilities, and Substance Abuse Services, bringing the total budget at year end to \$453,425,652. Dr. Robinson called for a motion to approve Budget Revision VI. Mr. Creech so moved; seconded by Mr. Ellis and unanimously approved.

XII. POLICY REVISIONS FOR APPROVAL

Ms. Wainwright presented the following 8 policy revisions for approval. She explained that the changes to these policies are revisions that the Carolina Center for Medical Excellence has recommended that we should make as part of our External Quality Review Organization review or due to the fact that Trillium has grown.

- 1) Media and Publicity
- 2) Delegation
- 3) Compliance Program
- 4) Human Rights
- 5) Provider Performance Concerns
- 6) Appeal Process
- 7) Discrimination & Harassment
- 8) Drug and Alcohol Free Workplace

Mr. Creech moved to approve the policy revisions; seconded by Mr. Holder and unanimously approved.

XIII. DIRECTOR'S REPORT

Due to time constraints, Ms. Wainwright gave an abbreviated report. She noted two personnel changes: David Tart, previously Trillium's Medicaid Contract Manager, is the new Southern Regional Director. Susan Hanson, Vice President – Operations, will be retiring at the end of September.

She referenced the Department of Health and Human Services publication of "North Carolina's Proposed Program Design for Medicaid Managed Care." She encouraged county folks to look at the "Tailored Plan" for behavioral health that mentions that perhaps the counties might take on some of the administration of the funding for non-Medicaid consumers. The General Assembly has not yet approved this plan.

The report from the External Quality Review Organization performed by the Carolinas Center for Medical Excellence has been received. Trillium scored 92% met; significantly better than the score of 76% met received last year.

XIV. CFAC REPORT

CFAC reports from Mr. Ellis, Northern Region CFAC designee; Ms. Furniss, Southern Region CFAC chair, and Mr. Petteway, Central Region CFAC chair, were accepted as written.

XV. CHAIR'S REPORT

Dr. Robinson circulated a card received from one of the Summer Day Camp programs thanking Trillium for the program.

Dr. Robinson thanked David Creech, Duane Holder, Sheri Slater, Wayne Petteway, and Ronnie Smith for joining him to evaluate Ms. Wainwright. He reported that Ms. Wainwright had received high marks on her evaluation.

He reported that a letter had been received from the Attorney's Office for the City of Lumberton commenting on the great things we have done with the inclusive playgrounds and requesting, if there are any additional funds, a playground in Robeson County as well.

XVI. ADJOURNMENT

With there being no other business, Dr. Robinson called for a motion to adjourn. Mr. Holder so moved; the motion was unanimously approved.

The meeting adjourned at 8:30 p.m.



Rita Joyner, Clerk to the Board



Dr. Denauro Robinson, Chair