

August 25, 2022

**TRILLIUM HEALTH RESOURCES
GOVERNING BOARD MEETING MINUTES**

The Trillium Health Resources Governing Board met on Thursday, August 25, 2022, at 4:00 p.m. via WebEx.

Members Present: David Clegg, Mary Ann Furniss, Ann Floyd Huggins, Charles Jordan, Ron Lowe, Jim Madson, Janice Nichols, Dr. Denauvo Robinson, Dr. Sheila Smith, David Stanley, Emmie Taylor and Rob Zapple.

Members Absent: Gary Bass

Staff Present: Bland Baker, Dr. Arthur Flores, Joy Futrell, Senitria Goodman, Mike Lewis, Melissa Owens, Cecelia Peers, Dave Peterson, Dr. Michael Smith, Dennis Williams and Lisa Fuller, Clerk.

Guests: Lisa Jackson, liaison with the NC Department of Health and Human Services (NC DHHS).

I. CALL TO ORDER

Ms. Furniss called the August 25, 2022 meeting to order at 4:00 p.m.

II. OATH OF OFFICE

Ms. Fuller administered the Oath of Office to new board members David Stanley and Dr. Sheila Smith.

III. CONSENT AGENDA

Ms. Furniss called for a motion to approve the consent agenda to include the following items:

- June 23, 2022 Governing Board minutes
- Utilization Management Plan Annual Evaluation FY 2021-2022
- Utilization Management and Review Plan 2022-2023

Mr. Clegg moved to approve the consent agenda items. The motion, seconded by Mr. Madson, was unanimously approved.

IV. PUBLIC COMMENTS

None

V. ADOPTION OF AGENDA

Ms. Furniss called for a motion to adopt the agenda. Commissioner Zapple so moved. The motion, seconded by Commissioner Jordan, was unanimously approved.

VI. PROPOSED SLATE OF OFFICERS FOR APPROVAL

Mr. Lowe, Chair of the Nominating Committee, including committee members Mr. Madson and Commissioner Zapple, proposed the following slate of officers for the Board's approval: Mary Ann Furniss,

Chair and Janice Nichols, Vice Chair. Mr. Lowe stated that nominations would be accepted from the floor, but asked that nominations only be made if the nominee had agreed to serve if elected.

With there being no other nominations from the floor, Commissioner Zapple moved to approve the proposed slate of officers; seconded by Commissioner Jordan and unanimously approved.

Ms. Furniss thanked Dr. Robinson for his many years of service to the Board, and his willingness to continue to be a member of the Board.

VII. BOARD COMMENTS/CONCERNS

Commissioner Zapple gave an update on the New Hanover Healing Place. Local officials and members of the non-profit board had the opportunity to tour the facility. Commissioner Zapple offered a tour to members participating in the Governing Board meeting. The official opening is scheduled for December 2022.

VIII. CONVENE FINANCE COMMITTEE MEETING

Ms. Furniss entertained a motion to recess the Governing Board meeting and to convene the Finance Committee meeting. Mr. Madson so moved. The motion, seconded by Ms. Taylor, was unanimously approved.

IX. DIRECTOR'S REPORT

Ms. Futrell introduce Dr. Arthur Flores as Trillium's new Deputy Chief Medical Officer. Dr. Flores gave a brief summary of his professional experience.

Ms. Futrell announced the retirement of Dennis Williams, Southern Regional Director effective September 2022. Mr. Williams thanked Trillium for the opportunity to serve, and the Board thanked Mr. Williams for his dedication and service.

Tailored Plan Activities

Readiness reviews continue, NC DHHS requested four additional system demonstrations. The on-site review in July went very well. The State is currently focused on the build of the physical health care network. The department has had conversations with all six LME/MCOs to assist in CMS approval prior to go live. All six of the LME/MCOs need to be ready to go live on December 1, 2022, or none of them go live in December.

Trillium has been able to leverage a lot of the network that our Standard Plan Partner Carolina Complete Health has; and our network team has done a fabulous job of partnering with them. Our main focus right now has been on hospitals and primary care providers. We need to get the primary care providers in the network, so that members are able to select a provider prior to go live. We are making good progress and will meet the DHHS requirements.

As part of our marketing plan, we have begun a billboard campaign to help educate communities about the Tailored Plan and Trillium. We are holding town hall meetings and participating with the State on a bi-monthly meeting with physical health care providers, to encourage them to contract with us.

NC DHHS

All six LME/MCOs are continuing to work on improving health care for the Foster Care population. There are nine objectives that we want to achieve, that we believe would really improve the experience. One that we are rolling out now, which would have a big impact is opening up our network to residential providers. We would then have a statewide network specifically for that population. This is based on a recommendation from DSS and other stakeholders.

Mobile Clinics

There are currently four Mobile Clinics on the road. As soon as we are able to secure staff, the other two units will be operational.

Personnel Changes

Sharon Cook-McEwen, RN, CCM joined Trillium as our Utilization Management Director. All key personnel positions for our Medicaid contracts are now filled.

Other

To keep the Board informed about new developments with the Tailored Plan, over the next few board meetings we will have staff presentations. Starting in December with LaDonna Battle, Care Management and Population Health Officer to talk about care management.

Mr. Lowe inquired about the marketing efforts in the Northern region, specifically Sentara hospital. Ms. Futrell stated that Trillium continues to reach out to all of our areas. We have a team dedicated to this work and if anyone knows of someone specifically, send me the names and we will send the team out to meet with them.

Commissioner Zapple requested a Trillium representative attend a New Hanover County Commissioner's meeting. He would like a presentation to specifically address the shift to the Tailored Plan, and what it will mean for communities.

X. CFAC REPORT

Ms. Furniss Southern Region CFAC designee, Mr. Lowe, Northern Region CFAC chair, and Dr. Smith, Central Region CFAC chair, gave reports on behalf of their respective committees.

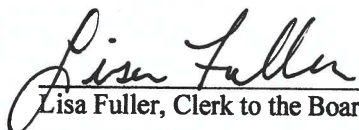
XI. CHAIR'S REPORT

Ms. Furniss thanked Ms. Nichols for her willingness to serve as Vice Chair. She thanked the Trillium staff for the hard work that has gone into preparing for the Tailored Plan, and offered the Board's support in their efforts.


XII. ADJOURNMENT

With there being no other business, Ms. Furniss called for a motion to adjourn. Ms. Taylor so moved. Commissioner Zapple seconded the motion, which was unanimously approved.

The meeting adjourned at 4:58 p.m.



Lisa Fuller, Clerk to the Board



Mary Ann Furniss, Governing Board Chair