TRILLIUM HEALTH RESOURCES
GOVERNING BOARD MEETING MINUTES

Meeting Date: August 27, 2026

Board Members Present: (Noted present with an "X" mark)

- ☒ Randy Abbott-Guilford County
- ☒ English Albertson-Wayne County
- ☒ David Allen, Randolph County
- ☒ Marie Britt-Robeson County-*virtual*
- ☒ Holly Connor-Onslow County
- ☒ L.S. Bo Dean, Jr.-New Hanover County-*virtual*
- ☐ Walter Ferguson-Lee County
- ☒ Leann Henkel-Randolph County
- ☐ Laticia Hill-Godette-Pitt County
- ☒ Tony Hunt-Hoke County-*virtual*
- ☐ Sheron Mosby-Pasquotank County
- ☒ Janice Nichols-Pender County
- ☒ Michelle Osborne-Harnett County-*virtual*
- ☒ Wally Overman-Dare County
- ☒ Wilson Raynor-Wayne County
- ☒ Denauvo Robinson-Pasquotank County
- ☒ Lizzy Toler, Wake County
- ☒ Lorrine Washington-Greene County

Staff:

Terrell Alston, Marlene Beta, Brian Boykin, Bobby Cruthirds, Amy Davis, Cindy Ehlers, Joy Futrell, Patrick Hinnant, Senitria Goodman, Victoria Jackson, Lisa A. Jarman, Sean Kenney, Dr. Mike Lewis, Catrina McKinnon, Melissa Owens, Dr. Michael Smith, Matt Stocks, Kathryn Thomas.

Guests:

None

Agenda:

I. Call to Order
II. Roll Call
III. Ethics Statement
IV. Adoption of the Agenda
V. Consent Agenda
  i. Draft Governing Board Minutes-June 25, 2026
  ii. North Central Regional Advisory Board Minutes-May 26, 2026
  iii. Northern Regional Advisory Board Minutes-May 12, 2026
  iv. Southern Regional Advisory Board Minutes-May 28, 2026
  v. Southern Regional Advisory Board minutes-March 20, 2026
  vi. Council on Health Disparities Minutes-May 18, 2026
  vii. GQIC Minutes-April 28, 2026
  viii. Human Rights Committee Minutes-April 22, 2026
  ix. Provider Council Minutes-May 14, 2026
  x. Resolution-Town of Pinebluff Public Utility Easement Watermain Project

VI. Public Comments
VII. Board Comments/Concerns
VIII. Staff Presentation-SOC II Controls Annual Report
IX. Staff Presentation-NC ROOTS Hub
X. Board Term Discussion
XI. CEO Report
XII. Governing Board Chair Report
XIII. Convene Finance Committee Meeting
XIV. Closed Session pursuant to N.C.G.S. 143-318.11(a)(6)
XV. Adjournment

I. Call to Order

The Trillium Health Resources Governing Board meeting was held in person at the Homewood Suites hotel in Raleigh, NC and via MS Teams on August 27, 2026.

Chair, Dr. Denauvo Robinson called the meeting to order at 3:59 p.m.

II. Roll Call

Governing Board Clerk, Ms. Lisa Jarman, performed the roll call. Quorum was met.

III. Ethics Statement

Ms. Janice Nichols read the Ethics Statement. In accordance with Chapter 138A of the North Carolina General Statutes, every Board member has a duty to avoid both conflicts of interest and the appearance of conflict. No Board member disclosed any conflict.

IV. Adoption of the Agenda

Dr. Denauvo Robinson requested a motion to approve the agenda.

Motion was made by Mrs. Lorrine Washington to approve the August 27, 2026, agenda. Commissioner David Allen made a second. The motion carried.

Dr. Denauvo Robinson stated that the agenda needed to be amended to move item number XI-Governing Board Chair Report after item number XII-Convene Finance Committee Meeting. He entertained a motion to amend the approved August 27, 2026, agenda.

Motion was made by Mrs. Lorrine Washington to amend the August 27, 2026, agenda with the edit to the order of the agenda. Mr. Randy Abbott made a second. The motion carried.

V. Consent Agenda

Dr Robinson requested a motion to approve the consent agenda.

Motion was made by Commissioner David Allen to approve the August 27, 2026, Consent Agenda. Ms. Janice Nichols made a second. The motion carried.

VI. Public Comments

None presented.

VII. Board Comments/Concerns

Mr. Wally Overman shared a copy of the Dare County Ordinance regulating Kratom. He also shared a copy of a flyer outlining what merchants need to know regarding best practices for compliance with the Ordinance that was recently passed by Dare County. Mr. Overman stated that Sheila Davies, Director of the Dare County Department of Health and Human Service, is happy to discuss these items with anyone who wishes to move forward with similar rules and ordinances in their county.

Mr. Randy Abbott shared that International Overdose Awareness Day is scheduled in Raleigh on Monday, August 31, 2026. There will be speakers addressing 7-Hydroxymitragynine (7-OH-MIT) and adulterated Kratom products.

Ms. Lizzy Toler stated that the annual Recovery Alliance Initiative Summit is scheduled for October 8-9, 2026, in Raleigh. The Summit is designed for leaders, providers, and individuals with lived experience to come together and discuss recovery solutions that can benefit all NC communities.

Ms. Holly Connor stated that during the recent South Central CFAC meeting, they discussed barriers that families are experiencing with the Tailored Care Management services. The frustration families are experiencing is that they are not informed on how to overcome certain barriers which create confusion and frustration.

Ms. Connor stated that all five of the Trillium CFACs have been working with Ms. Tracey Webster, Director of Community Engagement Regional Operations, to discuss the concerns with the elimination study being done by legislators. The intent is to be proactive and support the LME/MCOs. The CFAC leadership have been working with key Trillium staff to compile family stories which will be distributed to legislators through a Trillium lobbyist to help them understand the unique population being served by Tailored Plans.

Mr. Bo Dean invited all to participate in the Miracle League of Wilmington opening on September 12, 2026. The center is an accessible baseball league for children and adults living with disabilities and is in Olsen Park in Wilmington, NC.

Mr. Dean shared that an Overdose Awareness event is scheduled in the Long Leaf Park in Wilmington, NC on August 31, 2026. This year's event will include a fundraiser. Mr. Dean thanked Trillium for their support.

Mr. Dean expressed his appreciation to Mr. Overman for his work with awareness over Kratom.

Ms. English Albertson expressed her appreciation to Trillium for presenting to the Provider Council on topics important to providers. Ms. Albertson stated that the Council provides an avenue for providers in the network to present and discuss ideas and needs.

VIII. Staff Presentation-SOC II Controls Annual Report

Mr. Patrick Hinnant, Trillium's Chief Information Security Officer, introduced Mr. Bobby Cruthirds, Deputy Chief Information Security Officer. Mr. Hinnant delivered the

annual presentation on Systems and Organization Controls (SOC). Mr. Hinnant provided a security operations overview by sharing the five security pillars used to protect Trillium staff, systems, and data. He also shared the last three years of the phishing simulation results which indicated continued improvement. Cherry Bekaert, LLP, an independent firm, examined our controls across the full year from January 1 through December 31, 2025. Trillium received an unqualified opinion-a clean report with no exceptions.

IX. Staff Presentation-NC ROOTS Hub

Chief Strategy and Innovation Officer, Ms. Cindy Ehlers, delivered a presentation on NC ROOTS Hub stating that the program will build a more sustainable network that will provide better access to care, and better quality of care.

X. Board Term Discussion

Ms. Joy Futrell provided a brief history of the terms of the Governing Board members. Currently, there are seven Board members whose term expires on December 31, 2026. The Board clerk will reach out to the appointing authority for those that represent the Regional Advisory Board, CFAC, and the Non-Voting Provider Representative to let them know that their representative's term is ending at the end of the year. The appointing authority will have the choice to reappoint the same individual for a three year term or appoint a new representative. The At Large position will be posted on social media and on the Trillium website and applications will be submitted to the Ad Hoc Committee for review and recommendation to the Governing Board.

XI. CEO Report

Ms. Futrell provided updates on Trillium operations:

Ms. Futrell addressed Ms. Connor's comments regarding Care Management stating that under Ms. Melissa Owens' leadership, HR is working on recruitment and retention in this complex operation. Ms. Senitria Goodman has initiated an assessment of the Trillium Care Management unit to better understand and create an efficient unit.

Community Update

Ms. Futrell and several staff attended the North Carolina Association of County Commissioners (NCAC) Annual Conference where Governing Board member Commissioner David Allen was elected as Vice President of the current NCACC Board Leadership.

Ms. Futrell stated that the NC Rural Economic Summit will be held in Greenville, NC on October 6-7 this year. Ms. Senitria Goodman will participate in a panel on October 6th. The Summit will bring together engaged, innovative business leaders to share ideas and resources to strengthen small communities in North Carolina.

Operations Update

Ms. Futrell provided an update on the Trillium property restructuring, stating that the property project team continues to move forward with the Board approved plans to realign certain properties.

The NC Roots Hub continues to make steady progress, with RHTB efforts advancing across regions 2 and 5 with onboarding taking place for newly hired staff. The Boards of each region are holding meetings to establish initial priorities.

The i2i Center for Integrative Health has dissolved. The North Carolina Association of Public Community Health Plans will be planning a winter conference in the Benton Convention Center located in Winston-Salem, NC on January 12-14, 2027.

Legislative Update
North Carolina's $34.4 billion state budget was signed into law on July 7, 2026. It is the state's first full budget in over two years.

A detailed report was included in the meeting materials.

XII. Governing Board Chair Report

Dr. Robinson thanked the Board members for their continued support, involvement, and participation. Dr. Robinson expressed his appreciation to the staff and to Ms. Joy Futrell for her many years of dedicated service. As a token of appreciation to Ms. Futrell, she was presented with a gift and flowers as the meeting was the last one she would attend as the CEO of Trillium.

XIII. Convene Finance Committee Meeting

After a brief break, Dr. Robinson requested a motion to convene the Finance Committee meeting.

Motion was made by Mr. Wilson Raynor to recess the Governing Board meeting and to convene the Finance Committee meeting. Mrs. Lorrine Washington made a second. The motion carried.

XIV. Closed Session

Dr. Robinson requested a motion to go into closed session.

Motion was made by Mrs. Lorrine Washington to enter into closed session. Ms. Holly Connor made a second. The motion carried.

The Board went into Closed Session at 6:28 p.m. pursuant to N.C.G.S. 143-318.11(a)(3), and 143-318.11(a)(6).

Melissa Owens and Lisa A. Jarman remained in the room.

Dr. Robinson requested a motion to exit closed session.

Motion was made by Commissioner David Allen to exit closed session. Ms. Lizzy Toler made a second. The motion carried.

Upon returning to open Session at 6:47 p.m., Dr. Robinson requested a motion to approve the closed session notes of June 25, 2026.

Motion was made by Mrs. Lorrine Washington to approve the closed session notes of June 25, 2026. Ms. Janice Nichols made a second. The motion carried.

Dr Robinson asked for a motion to ratify the actions taken in closed session.

Motion was made by Mrs. Lorrine Washington to ratify the actions taken in closed session. Ms. Leann Henkel made a second. The motion carried.

XV. Adjournment

Dr. Robinson asked for any further business to be brought before the Board. As there was none, he asked for a motion to adjourn.

Motion was made by Mr. Wilson Raynor to adjourn the June 25, 2026, Governing Board meeting. Mrs. Lorrine Washington made a second. The motion carried.

The meeting adjourned at 6:56 p.m.

The next Governing Board meeting is scheduled for October 29, 2026.

Minutes prepared by Lisa A. Jarman

Lisa A. Jarman, Minutes Recorder

10/29/2026
Date

Dr. Denauvo Robinson, Chairperson

10/27/26
Date