



Community First

THRive Local invests in local relationships, providers, and partnerships that strengthen community health.



Whole-Person Care

We integrate physical, behavioral, and social supports to help members THRive in every aspect of life.



Trusted and Accessible

THRive Local makes healthcare easier to understand and easier to reach—no matter where you live.



Innovation with Purpose

We bring smart, local solutions that make care more personal, connected, and effective.



Corporate Headquarters
201 West First St. Greenville, NC 27858

Member & Recipient Services
1-877-685-2415

Behavioral Health Crisis Line
1-888-302-0738

Nurse Line
1-877-685-2415
TrilliumHealthResources.org



Trillium Health Resources oversees serious behavioral health, traumatic brain injury, and intellectual/developmental disability services in North Carolina. Trillium helps individuals with Medicaid or state funding for their care through the Trillium Tailored Plan and NC Medicaid Direct. For those on the Trillium Tailored Plan, we cover physical health care and pharmacy services as well. Trillium complies with applicable federal civil rights laws and does not discriminate, exclude or treat people differently based on race, color, national origin, age, disability, creed, religious affiliation, ancestry, sex, gender identity or expression, or sexual orientation. You can request free materials in large print and other auxiliary aids and services.

If English is not your first language, free interpreter services are available. Call 1-877-685-2415 (TTY/TDD711).

Español (Spanish): Puede obtener materiales gratuitos en letra grande y otras ayudas y servicios auxiliares. Llame al 1-877-685-2415 (TTY/TDD 711). Si el inglés no es su primer idioma, servicios de interpretación gratuita están disponibles. Llame al 1-877-685-2415 (TTY/TDD 711).

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Trillium Health Resources Offers



Community-Driven Care, Powered By Local Solutions

We Live Here. We Care Here.

Through trainings like Adult and Youth Mental Health First Aid (MHFA), Question Persuade Refer (QPR), Crisis Intervention Team (CIT) Training & Community Crisis Prevention, and Community Resiliency Model (CRM®), the impact of THRive Local includes:

16K+

Community
Members
Trained

24/7

Crisis
Services
Available

96%

Crisis
Stabilization
Success¹

Training Highlights

- **3,806 law enforcement officers and first responders trained** to better support individuals experiencing behavioral health crises through CIT Training
- **3,914 individuals trained in Mental Health First Aid**, including 3,007 in Adult MHFA and 907 in Youth MHFA
- **5,572 community members QPR trained to prevent suicide** and provide next steps for individuals

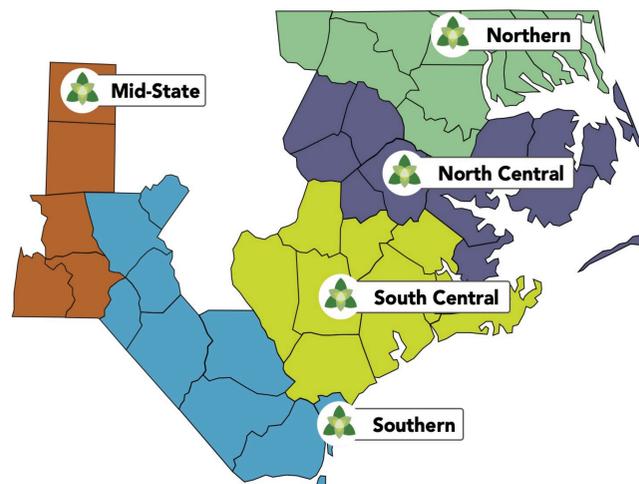
¹Behavioral Health Crisis System Outcomes and Information Technology, 2025 NRI's 2024-2024 State Profiles

Regional Advisory Boards, Consumer and Family Advisory Committee (CFAC), & Council on Health Disparities

Trillium Health Resources has five Regional Advisory Boards, keeping a close connection for important decisions and local input.

Responsibilities include:

- Recommending priorities for expenditures of state and county funds
- Improving access to health care using quality and accurate data
- Monitoring resolution of issues
- Identifying community needs
- Improving health education outcomes
- Making service recommendations
- Monitoring regional performance



Partner with Trillium

Building thriving communities requires everyone's participation. Whether you're a county leader, provider organization, community member, or concerned resident, there are meaningful ways to engage with Trillium's mission.

Attend Free Trainings: Sign up for Mental Health First Aid, QPR, or other community education programs. Become a resource in your workplace, congregation, or neighborhood.

Communicate Needs: Provide feedback on gaps in services, barriers to access, and community priorities. Your insights shape our strategic planning.

Share Resources: Help spread awareness about crisis services, training opportunities, and support programs available in your community.

Explore Partnerships: Contact us to discuss collaborative opportunities, whether you represent a county government, provider organization, or community group.

For more information, visit:
TrilliumHealthResources.org/thrivelocal