



Member Incentive Program

Trillium's Member Incentive Program helps people in NC Medicaid Direct and the Tailored Plan take care of their health. It gives them gift cards and small rewards to encourage healthy habits and learning.

Apply for the Member Incentive Program



Visit TrilliumHealthResources.org/trillium-advantage. Speak to your care manager for the latest list of Value-Added Services and Member Incentives.

Please note: Members can only get up to \$75 in rewards each fiscal year, from July 1 through June 30. If the member limit is reached, some rewards may be only partially awarded. Amounts and availability are subject to change. Please visit TrilliumHealthResources.org/trillium-advantage for the most up to date information.

Trillium Health Resources Corporate Headquarters

201 West First St. Greenville, NC 27858

Member & Recipient Services
1-877-685-2415

Behavioral Health Crisis Line
1-888-302-0738

Nurse Line
1-877-685-2415

TrilliumHealthResources.org

Trillium Health Resources oversees serious behavioral health, traumatic brain injury, and intellectual/developmental disability services in North Carolina. Trillium helps individuals with Medicaid or state funding for their care through the Trillium Tailored Plan and NC Medicaid Direct. For those on the Trillium Tailored Plan, we cover physical health care and pharmacy services as well. Trillium complies with applicable federal civil rights laws and does not discriminate, exclude or treat people different based on race, color, national origin, age, disability, creed, religious affiliation, ancestry, sex, gender identity or expression, or sexual orientation.

You can get free materials in large print and other auxiliary aids and services. Call **1-877-685-2415** (TTY/TDD 711). If English is not your first language, free interpreter services are available. Call **1-877-685-2415** (TTY/ TDD 711).

Español (Spanish): Puede obtener materiales gratuitos en letra grande y otras ayudas y servicios auxiliares. Llame al **1-877-685-2415** (TTY/TDD 711). Si el inglés no es su primer idioma, servicios de interpretación gratuita están disponibles. Llame al **1-877-685-2415** (TTY/TDD 711).

中国人 (Chinese): 您可以申请免费的辅助工具和服务, 包括本资料和其他计划信息的大字版。请致电 **1-877-685-2415** (TTY/TDD 711)。如果英语不是您的首选语言, 我们能提供帮助。请致电 **1-877-685-2415** (TTY/TDD 711)。我们可以通过口头或书面形式, 用您使用的语言免费为您提供本资料中的信息, 为您提供翻译服务, 并且用您使用的语言帮助回答您的问题。



Encouraging healthy behaviors

Extra Member Benefits



Transforming Lives. Building Community Well-Being.



Trillium Advantage covers services and programs that may not be covered by typical physical health, behavioral health, or intellectual/developmental disability services.

Value-Added Services

Trillium offers Value-Added Services specifically targeted to Tailored Plan members who experience challenges related to health disparities in order to improve their access to resources and improve their overall health outcomes.

Members must meet the eligibility requirements for the service and not have any other funding source available to meet the need for the program. Vendor approval is at the discretion of the program administrator. Value-Added Service availability is subject to funding availability. Members with NC Medicaid Direct and State-funded Recipients are not eligible for Value-Added Services.

Trillium Value Added Services Includes:

- Child education support
- GED test vouchers
- Gym membership/exercise equipment
- HOMES Funds
- One-time move-in assistance
- Stay Connected Cell Phone
- Access to a substance use recovery support app
- Tailored Care Management (TCM) services
- Transportation
- Youth support membership

Please visit

TrilliumHealthResources.org/trillium-advantage

Apply and learn more about Value-Added Services on the Trillium Advantage webpage.

Member Incentives for Trillium Tailored Plan Members	
New Members	Rewards
Create a Trillium My Learning Campus Account.	Up to \$10 in rewards
Complete the Trillium New Member Orientation on My Learning Campus.	Member Tool Kit
New/Existing Members	
Annual well visit with doctor.	Up to \$20 in rewards
Get a flu shot.	Up to \$10 in rewards
Complete Quit Now Tobacco Program.	Up to \$50 in rewards
Refill asthma medicine.	Asthma Tool Kit
Complete well-child visits per checkup schedule.	Up to \$25 in rewards
Attend a prenatal visit during first trimester.	Baby Care Kit
Complete the Pregnancy Intendedness video on My Learning Campus.	Up to \$25 in rewards
Attend a postpartum visit within 3 months after having the baby.	Up to \$25 in rewards
Members with diabetes complete an annual HbA1c lab test.	Up to \$25 in rewards
Get a cervical cancer screening (pap smear).	Up to \$25 in rewards
Routine mammogram completed.	Up to \$25 in rewards
Colorectal cancer screening completed.	Up to \$25 in rewards
Complete the Healthy Eating video on My Learning Campus.	Up to \$25 in rewards
Follow up visit 1–7 days after discharge from Behavioral Health Inpatient or Facility-Based Crisis/Detox.	Up to \$50 in rewards

Member Incentives for Medicaid Direct Members	
New Members	Rewards
Create a Trillium My Learning Campus Account.	Up to \$10 in rewards
Complete the Trillium New Member Orientation on My Learning Campus.	Member Tool Kit
Complete the Healthy Eating video on My Learning Campus.	Up to \$25 in rewards