

May 27, 2025

**TRILLIUM HEALTH RESOURCES
NORTH CENTRAL REGIONAL ADVISORY BOARD MEETING MINUTES**

The Trillium Health Resources North Central Regional Advisory Board met on Tuesday, May 27, 2025, at 3:30 p.m. at 1436 Highland Dr., Washington, NC 27889.

Members Present: Rob Boyette, Sameka Bennerman, David Clegg, Robbie Davis, Tia Foula, Luana Gibbs, Viola Harris, Deborah Herring, Jeff Hill, Tracey Johnson, Jerry Jones, Miranda Keel, Melvin McLawhorn, Thomas Midgette, JaNell Octigan, Wally Overman, Pat Prescott, Amanda Smith and Lorraine Washington.

Members Absent: Nina Griswell, Jerry Langley and Rob Ross.

Staff Present: Joy Futrell, Senitria Goodman, Melissa Owens, Dave Peterson and Lisa Fuller, Clerk.

Guests: None

I. CALL TO ORDER

Vice Chair Herring called the meeting to order at 3:30 p.m. Ms. Fuller performed the roll call.

II. APPROVAL OF MARCH 25, 2025 MINUTES

Vice Chair Herring called for a motion to approve the March 25, 2025, meeting minutes. Commissioner Jones so moved. The motion, seconded by Ms. Washington was unanimously approved.

III. PUBLIC COMMENTS

None.

IV. ADOPTION OF AGENDA

Vice Chair Herring called for a motion to adopt the agenda. Commissioner Jones so moved. The motion, seconded by Commissioner Johnson was unanimously approved.

V. BOARD COMMENTS/CONCERNS

- Commissioner Midgette expressed the need for fresh produce in Hyde County and asked members to share information and/or resources.

VI. TRILLIUM HEALTH RESOURCES UPDATES

Joy Futrell, Trillium CEO, Senitria Goodman, General Counsel and Melissa Owens, CFO shared the following:

Ms. Futrell thanked Ms. Washington, who also serves on the State CFAC, for the letter they wrote to the North Carolina General Assembly, supporting the public LME system.

Tailored Plan

- Tailored Plan activities across the state are going well.
 - Personal Care Providers (PCS) are gradually coming onboard.
 - Statewide billing is improving.
 - Non-emergency transportation continues to be an area of concern and remains a priority. Trillium has a team focused on working with the transportation vendor to assist members with transportation needs.
 - The Call Center volume has steadied; calls are being answered within the contract guidelines.

Legislative Activity

- The Senate bill includes a \$30 million reduction in Single Stream Funds. Trillium uses the funds to provide services for those who do not receive Medicaid and have no other insurance.
- The Healthy Opportunities Pilot Program (HOP) is not funded in the House or Senate budget. Without funding the pilot program is scheduled to end July 1, 2025.
- The North Carolina General Assembly provided no new Innovation Waiver slots this year.
- December 1, 2025, children in the Foster Care System will transition to Healthy Blue.
- LMEs were allocated approximately \$1 million dollars from the State Opioid Settlement.

Ms. Owens stated the Trillium Governing Board is scheduled to review the 2025-2026 annual budget at the June meeting.

Ms. Goodman thanked Mr. Clegg for his contributions to the revisions of the bylaws. She also reassured Board members, as the Mental Health Parity Act opens up our network to more providers; Trillium has procedures in place to ensure billing practices are adhered to, members are protected and continue to receive quality care and services.

VII. TRILLIUM NORTH CENTRAL REGIONAL ADVISORY BOARD BYLAWS

Mr. Peterson shared with members the updates and revisions to the bylaws submitted by Mr. Clegg. Mr. Clegg moved for adoption. The motion, seconded by Commissioner Overman was unanimously approved.

Commissioner Johnson referenced article 3, section F of the bylaws “Trillium Key Performance Indicators”. Commissioner Johnson requested this information be provided to members periodically or at the request of Board Members.

VIII. GOVERNING BOARD REPORT

Mr. Overman shared the following information and updates from the Governing Board meeting held on April 24, 2025.

- Prior to the schedule board meeting, members attended a training session on the general operations of Trillium. The training included Medicaid managed care overview, roles and responsibilities, compliance, finance, budget considerations and contract oversight.
- The final draft resolution on Kratom was approved and submitted to the State.
- Jonathan Ellis, Northern CFAC member addressed the Board during public comments regarding I/DD and Disability Rights.

- Deeds to properties acquired due to consolidation have been transferred to Trillium. Trillium has 30 properties and maintains 17 leases, owns two vacant buildings and three vacant lots with a recommendation to the Board to sell.
- Cindy Ehlers presented to the Board the new strategic plan for Trillium. The plan is to have this presentation at a future advisory board meeting.
- Tailored Plan operations continue to be positive.
- NEMT continues to be the top concern.
- Call Center activities have stabilized.
- As of March 2025, pharmacy costs are greater than \$2.5 million.
- Providers have been paid greater than \$1.4 billion this fiscal year.
- Mental and Addiction Parity was implemented on January 1, 2025.
- The state of North Carolina reduced Single Stream Funding by \$30 million.
- The HOP Program in the first nine months enrolled 3,004 members and received 7,580 referrals. Twenty-one percent of HOP enrollments include pediatric (ages 0-17).
- Trillium finances continue to be in good order, with some delays in state funding disbursements.

IX. REGIONAL VICE PRESIDENT REPORT

Mr. Peterson shared the following:

- North Carolina is moving forward with the Mental Health Parity Act, opening access to more providers.
- Greene County is scheduled to receive an inclusive playground by the end of 2025.
- BOCC annual presentations are scheduled through September 2025.
- The Trillium Regional Operations Team has been visible in our counties 871 times between February and March of this year.

X. CFAC REPORT

Ms. Washington highlighted items from the May 21, 2025, CFAC meeting.

- During public comments Ms. Doris Johnson shared information regarding a new residential facility opened in Tarboro.
- CFAC members received a TULA presentation and hands-on demonstration.
- Members reviewed and approved CFAC bylaws, Regional Board and Governing Board Rational Agreements.
- Members received the Organizational Report from Terrell Alston, Community Liaison Report, Tiffanie Herring and VP Report from Dave Peterson.

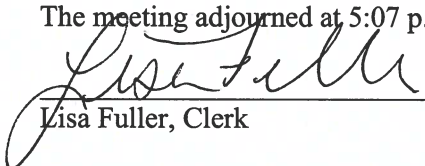
XI. REGIONAL VICE PRESIDENT EVALUATION

At this point all Trillium staff left the meeting.

XII. ADJOURNMENT

With there being no other business, Vice Chair Herring called for a motion to adjourn. Commissioner Jones so moved. The motion, seconded by Ms. Washington was unanimously approved.

The meeting adjourned at 5:07 p.m.


Lisa Fuller, Clerk


Jerry Langley, Board Chair