

To: All Providers
From: Cham Trowell, Utilization Management Director
Date: August 31, 2023
Subject: Prior authorization changes to Medicaid B services

PRIOR AUTHORIZATION CHANGES TO MEDICAID B SERVICES

Beginning October 1, 2023 the following services will be authorization required:

1. Inpatient- after the first 72 hours authorization required
2. PRTF-.Psychiatric Residential Treatment Facility prior to or on first day of service
3. Residential III- Level III services prior to or on first day of service
4. ACTT – Assertive Community Treatment Team prior to or on first day of service
5. CST- Community Support Team after the first 30 days and 36 units
6. Peer Support after the first 24 unmanaged visits
7. IIH- Intensive In Home prior to or on the first day of service
8. SACOT- Substance Abuse Comprehensive Outpatient Treatment after the initial pass thru of 60 days
9. SAIOP- Substance Abuse Intensive Outpatient Treatment after the initial pass thru of 30 days

Requests for authorizations along with all clinical documents to support medical necessity may be submitted beginning September 15 or before, to ensure the services has an authorization in place for October 1, 2023.

Thank you for your attention to this communication. All questions related to this Clinical Communication Bulletin can be sent to UM@TrilliumNC.org. Questions will be responded to as quickly as possible.