

**To:** All Providers  
**From:** Dr. Paul Garcia, Vice President of Utilization Management and Benefits  
**Date:** May 2, 2025  
**Subject:** Non-Covered State Medicaid Requests

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## NON-COVERED STATE MEDICAID REQUESTS

Trillium Health Resources covered services can be found on our Benefits webpage.

Non-Covered State Medicaid Plan Services Requests for non-covered state Medicaid plan services are requests for services, products, or procedures that are not included at all in the North Carolina State Medicaid Plan but are coverable under federal Medicaid law, 1905(r) of the Social Security Act, for recipients under 21 years of age.

Service requests for non-covered state Medicaid plan services should be submitted to Trillium Health Resources with the appropriate non-covered form, and clinical information to support medical necessity.

If you are a contracted provider, you may use Provider Direct for this submission. If you are not a contracted provider, you may submit the request along with the non-covered form to [UM@TrilliumNC.org](mailto:UM@TrilliumNC.org).

The [Non-covered Form](#) may be found on our [EPSDT webpage](#):

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Thank you for your attention to this communication. All questions related to this Clinical Communication Bulletin can be sent to [UM@TrilliumNC.org](mailto:UM@TrilliumNC.org). Questions will be answered as quickly as possible