

To: All Providers
From: Dr. Paul Garcia, Vice President of Utilization Management & Benefits
Date: June 5, 2025
Subject: Innovations Authorizations

INNOVATIONS AUTHORIZATIONS

Trillium has been made aware of providers having challenges to complete authorizations needed for members on the Innovations Waiver. At this time, we are allowing for all Innovations Waiver services to continue with no authorization needed until June 30, 2026. This also means all Innovation Waiver services claims may be filed without authorization.

Thank you for your attention to this communication. All questions related to this Clinical Communication Bulletin can be sent to UM@TrilliumNC.org. Questions will be responded to as quickly as possible