Trillium HEALTH RESOURCES

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Clinical Communication Bulletin 88

To: All Providers

From: Dr. Paul Garcia, Vice President of Utilization Management and Benefits

Date: November 4, 2025

Subject: Changes in timelines to process TARs beginning January 1, 2026

CHANGES IN TIMELINES TO PROCESS TARS

This bulletin is to inform you of the upcoming changes related to timelines to process TARs beginning January 1, 2026. Per CMS-0057F Interoperability and Prior Authorization Rule, timelines to process standardized TARs will be moved from 14 days to 7 days.

Trillium will also be required to publicly report certain metrics about their prior authorization processes, on their public website on an annual basis. This includes the percentage of prior authorization requests approved, denied, and approved after appeal, and average time between submission and decision.

As a reminder, please submit all clinical documents at the time of the request so we can make timely decisions in the shorter timeframe.

Thank you for your attention to this communication. All questions related to this Clinical Communication Bulletin can be sent to UM@TrilliumNC.org. Questions will be answered as quickly as possible