



## Clinical Communication Bulletin 96

**To:** All Providers

**From:** Dr. Paul Garcia, Vice President of Utilization Management and Benefits

**Date:** February 9, 2026

**Subject:** Changes in timelines to process TARs beginning February 9, 2026 (update to Clinical Communication Bulletin 93)

### CHANGES IN TIMELINES TO PROCESS TARs

On Friday February 5, 2026, Trillium Health Resources was notified of an extension to the processing timelines change from 14 days to 7 days. CMS has provided NCDHHS with a one-year extension for the CMS-0057-F Prior Authorization process requirements from January 1, 2026, to January 1, 2027.

This means Trillium will follow standard processing timelines of 14 days for non-urgent requests and 72 hours for urgent requests beginning immediately.

Thank you for your attention to this communication. All questions related to this Clinical Communication Bulletin can be sent to [UM@TrilliumNC.org](mailto:UM@TrilliumNC.org). Questions will be answered as quickly as possible