



Clinical Communication Bulletin 96

To: All Providers

From: Dr. Paul Garcia, Vice President of Utilization Management and Benefits

Date: February 9, 2026

Subject: Changes in timelines to process TARs beginning February 9, 2026 (update to Clinical Communication Bulletin 93)

CHANGES IN TIMELINES TO PROCESS TARS

On Friday February 5, 2026, Trillium Health Resources was notified of an extension to the processing timelines change from 14 days to 7 days. CMS has provided NCDHHS with a one-year extension for the CMS-0057-F Prior Authorization process requirements from January 1, 2026, to January 1, 2027.

This means Trillium will follow standard processing timelines of 14 days for non-urgent requests and 72 hours for urgent requests beginning immediately.

Thank you for your attention to this communication. All questions related to this Clinical Communication Bulletin can be sent to UM@TrilliumNC.org. Questions will be answered as quickly as possible

