



Clinical Communication Bulletin 98

To: All Providers

From: Dr. Paul Garcia, Vice President of Utilization Management and Benefits

Date: February 24, 2026

Subject: Changes in timelines to process TARs beginning February 19, 2026 (update to [Clinical Communication Bulletin 94](#))

On Friday February 19, 2026, Trillium Health Resources was notified of a **correction** from NCDHHS on the timeline extension. Although CMS has provided NCDHHS with a one-year extension for the CMS-0057-F Prior Authorization process requirements from January 1, 2026, to January 1, 2027, this extension **does not** apply to Standard Plans, Tailored Plans, PIHPs or the CFSP.

This means Trillium will follow standard processing timelines of 7 days non-urgent requests and 72 hours for urgent request beginning immediately.

Thank you for your attention to this communication. All questions related to this Clinical Communication Bulletin can be sent to UM@TrilliumNC.org. Questions will be answered as quickly as possible.

