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Clinical Consolidation Communication Bulletin 06

To: All Eastpointe and Sandhills and Trillium Providers
From: Cindy Ehlers, Chief Operations Officer
Date: January 18, 2024
Subject: Consolidation Billing, Paper Claims and Enrollment/Eligibility

This communication provides information around consolidation billing requirements for claims spanning 2/1/2024, paper claims, new state funded enrollments and client updates.

BILLING FOR DATES OF SERVICE SPANNING 2/1/2024

Providers submitting all claims including inpatient facility claims will need to split their claims by date of service. For any dates of service 1/31/2024 and prior, providers will continue to submit claims through the appropriate LME/MCO system of Eastpointe or Sandhills based on where the member/recipient is assigned to for coverage. Beginning with dates of service 2/1/2024 and thereafter, providers will be required to submit their claims to Trillium Health Resources for services provided to members/recipients with assigned coverage in one of counties that are consolidating with existing Trillium Health Resource counties. Failure to do so may result in denial of the claim.

PAPER CLAIMS FOR DATES OF SERVICE 2/1/2024 FORWARD



















Contracted providers are contractually required to submit their claims electronically via 837 HIPAA Transaction files or can be entered via direct data entry into the Provider Direct portal.

Non-contracted providers who wish to submit a paper claim can mail their claims to the address below:

Trillium Health Resources
PO Box 240909
Apple Valley, MN 55124

NEW STATE FUNDED ENROLLMENTS AND CLIENT UPDATES

New Enrollment (State Fund requests) for dates of service and Client Updates for changes 02/01/2024 and after should be completed in Trillium's Provider Direct system for recipients/members residing in (State Funded coverage requests) or with assigned Medicaid coverage in the following counties that are consolidating with existing Trillium Health Resource counties.

 Anson	 Edgecombe	 Guilford
 Lee	 Montgomery	 Randolph
 Robeson	 Scotland	 Wayne
 Duplin	 Greene	 Hoke
 Lenoir	 Moore	 Richmond
 Sampson	 Warren	 Wilson

For dates 01/31/2024 and prior, New Enrollments and Client Updates should be submitted through the appropriate LME/MCO system of Eastpointe or Sandhills Center based on where the recipient/member should be covered

All questions related to this Clinical Communication Bulletin, please contact the Provider **Support Service Line at 1-855-250-1539**. We are working to address other questions and concerns as quickly as possible. Thank you for your patience while we transition.