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Clinical Consolidation Communication Bulletin 08

To: All Eastpointe and Sandhills and Trillium Providers
From: Cindy Ehlers, Chief Operations Officer
Date: January 25, 2024
Subject: Update from Consolidation Bulletin 5 in reference to EPSDT, 837 File Submission Requirements

837 FILE SUBMISSION REQUIREMENTS

This section provides information around HIPAA Compliant 837 file submission requirements for submission to Trillium Health Resources.

The acceptable 837 formats for billing submission are .txt, .edi, and .x12 (upper and lower versions) files. Trillium also adheres to HIPAA SNIP levels for file validation – files must meet SNIP Level 1 & 2. Trillium does not currently process claims with \$0.00 amount, nor are null amounts accepted.

Any of the above-mentioned will result in a rejected file that will not be processed in Trillium's adjudication system. All providers will receive a Splitting Report in their respective folders for any 837 submitted. We encourage all providers to review these Splitting Reports for claim status. The Splitting Report is an acknowledgement file stating that the 837 file submitted was either accepted, rejected or accepted with errors. This Report will be in HTML format so no additional software is needed to open or read. This Report does not confirm that the claim submitted will pass all adjudication rules. If there is a rejection, it will be detailed in these Splitting Reports. In addition, the 999 file will be in your provider folder to acknowledge 837 receipt along with an 824 file to advise if any changes are required.

Example Rejection:

#	Error ID	Severity	Error
1	0x810049	Normal SNP-type-2	<p>Element CLM02 (Monetary Amount) is missing. This Element's user option is 'Must Use'. Segment CLM is defined in the guideline at position 1300.</p> <p>This Element was expected in: Segment Count: 108 Element Count: 2 Character: 2991</p> <p>Business Message: A data element with 'Must Use' status is missing.</p> <p>Business path: 2000B/2300/CLM/782</p> <p>For more detail on this specific error, reference error: 1 in the error report</p>

All questions related to 837 File Submission Requirements can be sent to PDsupport@TrilliumNC.org. Questions will be responded to as quickly as possible. We are working to address other questions and concerns as quickly as possible. Thank you for your patience while we transition.

NON-COVERED MEDICAID BENEFITS UNDER EPSDT

UPDATE FROM CONSOLIDATION BULLETIN 5 IN REFERENCE TO EPSDT

This section provides information around requirements for non-covered EPSDT requests all Eastpointe, Sandhills, and Trillium providers beginning 2/1/2024 as a result of the consolidation.

Any Medicaid service that is a non-covered service, must be reviewed for prior approval. The non-covered form can be found on the Trillium website on our [Early and Periodic Screening Diagnosis and Treatment \(EPSDT\)](#).

All questions related to this Non-Covered Medicaid Benefit under EPSDT can be sent to UM@TrilliumNC.org. Questions will be responded to as quickly as possible. We are working to address other questions and concerns as quickly as possible. Thank you for your patience while we transition.