

To: All Legacy Eastpointe and Sandhills Providers
From: Cindy Ehlers, Chief Operations Officer
Date: February 16, 2024
Subject: Legacy Eastpointe and Sandhills Providers Invoices

On January 18, 2024, Trillium sent a Notice of Assignment and Assumption to all Eastpointe and Sandhills Center (“Sandhills”) network providers explaining that Trillium Health Resources (“Trillium”) would assume all rights and obligations under their Provider Contract except for payment of legacy claims with dates of service before February 1, 2024. As part of this assignment, Trillium is honoring all sites, services, and existing terms outlined in your Provider Contract(s) including terms and conditions for non-Unit Cost Reimbursement (“non-UCR”) and Unit Cost Reimbursement (“UCR”) that is reimbursed by invoice.

INVOICING TRILLIUM FOR DATES FEBRUARY 1, 2024 AND FORWARD:

To receive reimbursement by invoice for February 1, 2024 and forward, please submit your invoices as follows. Trillium will remit payment of your invoice within thirty (30) days of receipt of a complete, accurate, and approved invoice.

1. By the 10th of each month, submit your invoice to Trillium Health Resources c/o Accounts Payable: Email: AccountsPayable@TrilliumNC.org or US Postal Mail: 144 Community College Road, Ahoskie, NC 27910
2. Your invoice:
 - a. Must identify the service(s) being invoiced and include an explanation of the project or purpose of the funding;
 - b. Must be pre-audited for compliance with all performance-based requirements before invoicing; and
 - c. Must include an attestation/certification statement that states the following: “I hereby attest or certify that the costs reported for reimbursement represent allowable costs which have been expended according to the terms of the

- Contract and such costs are documented in our accounting records.” This statement must be signed and dated by an authorized representative.
3. Invoices received after sixty (60) days from the deadline may be subject to slower processing times, or be a risk for unavailability of funds except for fiscal year end, June 30. All invoices for the fiscal year must be submitted by July 15 to receive reimbursement, as funds for the fiscal year are unavailable to Trillium after July 27.
 4. All assets purchased with these funds valued at \$5,000 or more must be reported to Accounts Payable AccountsPayable@TrilliumNC.org every month.

INVOICING EASTPOINTE FOR DATES PRIOR TO FEBRUARY 1, 2024:

All invoices and supporting documentation with dates of service before 2/1 should be submitted to AccountsPayable@Eastpointe.net. Invoices submitted by other means will not be accepted or processed.

INVOICING SANDHILLS CENTER FOR DATES PRIOR TO FEBRUARY 1, 2024:

All invoices and supporting documentation with dates of service before 2/1 should be submitted to Selena Wall at Selena.Wall@TrilliumNC.org or Selenaw@SandhillsCenter.org.

For more information about the consolidation and to submit questions, please visit our [Consolidation webpage](#).

All questions related to this Clinical Consolidation Communication can be sent to AccountsPayable@TrilliumNC.org and a response will be provided. Trillium is working to address all questions related to the consolidation as quickly as possible. Thank you for your patience and understanding as we transition.