



Frequently Asked Questions

To: All Providers
From: Cindy Ehlers, MS, LPC - Vice President of Clinical Operations
Date: July 11, 2018
Subject: Questions and Answers to Clinical Communication Bulletin #13

1. Our state funded authorizations with Eastpointe will end June 30th. How will we address the need for continued services (DT and PA) for these folks effective July 1st?
 - ▶ *State-funded services are treated the same as Medicaid or Innovations Waiver services during the soft start. Providers will continue delivering the same number of hours and should upload the previous Eastpointe authorization during the soft start period (along with the other required documents [listed here](#)). If the member will need any increase in service hours, then you will need to submit a new Treatment Authorization Request which can be done beginning August 15 for September services.*