



Request for Letters of Interest (RFLOI)

Trillium Regional Center of Excellence for Intellectual and Developmental Disabilities,
Autism, and Traumatic Brain Injury
RFLOI No. TRILLIUM-NRC-LOI-2026-001

Purpose of This Request

Trillium Health Resources (“Trillium”) is issuing this Request for Letters of Interest (RFLOI) to identify qualified organizations interested in establishing and operating a Trillium Regional Center of Excellence for Intellectual and Developmental Disabilities (I/DD), Autism Spectrum Disorder (ASD), and Traumatic Brain Injury (TBI).

This RFLOI is a preliminary, non-binding step that precedes the full Request for Applications (RFA). Trillium is using this process to gauge market interest and capacity, identify potential applicants and partnership configurations, and inform refinement of the forthcoming RFA prior to formal release.

Submission of a Letter of Interest does not obligate an organization to submit a full application and does not guarantee invitation to do so. However, organizations that do not respond to this RFLOI may not be considered for the subsequent RFA process.

Background

Trillium seeks a partner capable of developing a sustainable regional ecosystem that integrates Medicaid-funded services, community-based supports, technology, employment services, family supports, and provider partnerships under a single, coordinated model. Rather than funding a traditional service center, Trillium envisions the Center functioning as a hub — similar to nationally recognized multi-service disability centers — that convenes and coordinates multiple providers, supports, and community resources for children and adults with I/DD, Autism, and TBI, while maintaining accountability for measurable outcomes. This initiative will be implemented through four demonstration sites located in Guilford, Robeson, Wayne and New Hanover counties.

Each Regional Center is anticipated to occupy an approximately 6,000-square-foot facility and to house a range of integrated supports, including Family Navigation and I/DD or TBI Peer Support, within the Care Hub, a centralized place where people, providers, and community organizations coordinate care and services. Additionally, a Parent Academy for workshops, classes and resource connection, including the Attend Behavior Resource Center; as well as a Digital Literacy Lab, including the TULA Technology Lab for exploring service and supports that can be delivered via remote supports and monitoring and an Assistive Technology and Adaptive Recreation Equipment Lending Library. Additionally, each Regional Center will have Employment and Workforce Development services, including programs like an Independent Living Skills Teaching Kitchen, a Community Snack Bar with Competitive Integrated Employment (CIE) opportunities, and the StitchWorks Adaptive Clothing Studio.

Who Should Respond

Trillium invites Letters of Interest from organizations that can demonstrate, or articulate a credible pathway toward, the following:

- Nonprofit 501(c)(3), Federally recognized tribe or designated entity, or other community-based organizations.
- Experience operating multi-service centers, disability resource hubs, or comparable integrated-care facilities
- Capacity to secure and operate a facility of approximately 6,000 square feet within Trillium's catchment area with preferred locations being in Guilford, Robeson, Wayne and New Hanover counties.
- Ability to serve as a Regional Center Operator coordinating the centralized Care Hub, including, Family Navigation, Peer Support, Parent Academy, Attend Behavior Resource Center, Digital Literacy and TULA Technology Labs, an Assistive Technology and Adaptive Recreation Lending Library, and employment and workforce development opportunities, including independent living skills training, Competitive Integrated Employment (CIE), and adaptive clothing production through the StitchWorks Adaptive Clothing Studio.
- Established or developing partnerships with other network providers and community organizations offering IDD services, such as applied behavior analysis (ABA), speech, occupational, and physical therapy, behavioral health, primary care, supported employment, and other related specialty or community-based services

- Demonstrated commitment to measurable outcomes that improve independence, employment opportunities, family stability, and overall health and well-being, community inclusion, and use of technology to enhance the lives of individuals with I/DD, Autism, and TBI.
- Financial and organizational capacity to sustain a multi-year demonstration initiative, including readiness to operate under a phased funding and pay for value purchasing model.

Organizations may respond individually or as part of an anticipated partnership or collaborative (e.g., a lead Center Operator together with named Partner Providers).

What to Include in Your Letter of Interest

Letters of Interest should be no more than three to five pages and should address:

- Organizational overview, mission, and relevant experience
- Statement of interest in serving as Regional Center Operator, and the rationale for that role
- Relevant facilities, current operations, or planned facility strategy capable of supporting the Regional Center model
- Existing community, provider, and technology partnerships (including any familiarity with TULA and/or Attend Behavior) relevant to the initiative
- High-level statement of organizational and financial capacity to participate in a regional demonstration initiative of this scope
- Primary point of contact, including name, title, phone number, and email address

Submission Instructions

Letters of Interest must be submitted electronically no later than:

Friday, July 10, 2026, by 5:00 PM Eastern Time

Letters of Interest, and any questions regarding this RFLOI, should be submitted to:

Cindy Ehlers, Chief Strategy and Innovation Officer

Trillium Health Resources

Email: Cindy.Ehlers@TrilliumNC.org

Please use the subject line: **“Letter of Interest – Trillium Regional Center of Excellence (I/DD, Autism, TBI).”**

Anticipated Next Steps

- Trillium will review all Letters of Interest received and may follow up with respondents to clarify capacity, interest, or proposed role
- Feedback gathered through this RFLOI process will inform the final scope and structure of the forthcoming Request for Applications (RFA)
- Trillium anticipates releasing the full RFA following the close of this RFLOI period; organizations that submit a Letter of Interest will be notified of the RFA release and application timeline

Disclaimer

This RFLOI does not constitute a solicitation for proposals, an offer, or a contract of any kind, and Trillium reserves the right to modify, postpone, or cancel the anticipated RFA process at its sole discretion. Trillium is not liable for any costs incurred by organizations in preparing or submitting a Letter of Interest in response to this request.