

MEMBER AND STAKEHOLDER COMMUNICATION BULLETIN #006

From: Cindy Ehlers, Executive Vice President of Clinical Operations

All Trillium Members and Stakeholders

Date: June 23, 2020

To:

Subject: Upcoming trainings by Neighborhood Connections, OUTreach webinar on June 29

As the State of North Carolina begins the reopening of businesses and activities, Trillium will continue sharing information with our members, their families or guardians, and our community stakeholders. While some temporary COVID-19 changes will end, such as working from home and not visiting loved ones, we realize some changes may be here to stay. Throughout this next reopening phase, Trillium will send email and other communications to share news about opportunities, updates from the State, and how we are serving you during this unusual time.

UPCOMING TRAININGS BY NEIGHBORHOOD CONNECTIONS

Trillium's Neighborhood Connections team recently launched a first round of virtual workshops available on My Learning Campus. Our gardening series starts "Tuesdays with Tammy" and we also kicked off our Health and Wellness series with a workshop on "Parenting Tips during COVID – 19." Please view and stay tuned for more to come!





OUTREACH WEBINAR ON JUNE 29



Due to COVID -19, our What's Up Breakfast series for LGBTQ and their allies was put on hold. However, we are excited to announce a special What's Up Virtual Brunch and Learn on June 29, 11 a.m.-12:30 p.m to celebrate PRIDE month. This is open to stakeholders,

providers, members and their families. Please visit https://www.trilliumhealthresources.org/outreach for more information about this important initiative, or visit this link to register.

See Flier for more information



As always, members may contact our Call Center 24 hours a day through our Access to Care Line at 1-877-685-2415. The health, safety, and overall well-being of our community is first and foremost in everything we do. We are actively working with our local hospitals and provider agencies to coordinate care for our members and strengthen support for our direct support professionals and first responders. We are in this together.

If you were forwarded this email and have not signed up to receive these notifications, <u>you can do so here.</u>

Any questions about this Communication Bulletin may be sent to the following email: MemberEngagement@trilliumnc.org.

These questions will be answered in a Q&A format and published on Trillium's website.