

To: All Trillium Members and Stakeholders
From: Cindy Ehlers, Executive Vice President
Date: November 25, 2020
Subject: Victory Junction Family Weekends, NC Medicaid Website Launch, and Holiday Guidance from NC DHHS for Visitors to Residential Care Settings

As the State of North Carolina continues reopening, Trillium will share information with our members, their families or guardians, and our community stakeholders. While some temporary COVID-19 changes will end, such as working from home and not visiting loved ones, we realize some changes may be here to stay. Throughout this process, Trillium will send email and other communications to share news about opportunities, updates from the State, and how we are serving you during this unusual time.

VICTORY JUNCTION FAMILY WEEKENDS

Trillium is partnering with Victory Junction, an inclusive camp located on 84 acres in Randleman, North Carolina, to offer separate family weekends for children with I/DD or in therapeutic foster care. Victory Junction enriches the lives of children with serious illnesses by providing life-changing camping experiences that are exciting, fun, and empowering, at no cost to children or their families.

While we had to cancel our fall dates for 2020, we are excited to announce the following dates for Spring 2021. Camp may look a little different, with fewer attendees and more distancing, but what hasn't changed is the joy you will see on everyone's faces...even with their masks on.

SPRING 2021 DATES:

March 26-28
April 9-11
April 23-25

Registration is free but only open to Trillium members and their families; please visit here for more information and to register:

 [To Register](#)

NC MEDICAID WEBSITE LAUNCH

NC DHHS and Division of Health Benefits (DHB) have launched the www.ncmedicaidplans.gov website to inform members and guardians about the changes to come with Medicaid health care in North Carolina.

Most people will get the same Medicaid services in a new way – through health plans. You will be able to choose the health plan that is best for you. A health plan is a group of doctors, hospitals and other providers. They work together to give you the health care you need. Everything will come from the same plan. This includes physical health, behavioral health, and medicine. Some health plans provide added services like programs to help you quit smoking.

If you have behavioral health, substance use, intellectual and developmental disability (I/DD) or traumatic brain injury (TBI) support needs, you may ask to stay in NC Medicaid Direct to keep getting services through your Local Management Entity-Managed Care Organization ([LME-MCO](#)). To ask to stay in NC Medicaid Direct, you must use a special form. DHB will share the request form starting **March 1, 2021**.

For now, all members receiving services through Trillium will continue to receive their care in the same way.

To learn more, please visit www.ncmedicaidplans.gov or the [Trillium website](#).

HOLIDAY GUIDANCE FROM NC DHHS FOR VISITORS TO RESIDENTIAL CARE SETTINGS

From NC DHHS: This guidance applies to residents, staff, residents' families, and visitors of nursing homes, adult care homes, behavioral health and intellectual/developmental disability facilities, intermediate care facilities, and psychiatric residential treatment facilities.

As we move into the holiday season, we wanted to remind staff, families, and visitors of residents in residential care settings of the importance of protecting this vulnerable population.

CDC states on their Holiday Celebrations and Small Gatherings webpage, "if you are an older person... you should avoid in-person gatherings with people who are not in your household." For people who live in a residential care setting, their "household" is composed of the residents and staff within their facility. Leaving the facility to spend time with a different group of people can put the health of the resident and others in the facility at risk.

For this reason, we recommend that **residents do not leave the facility to attend holiday events with individuals outside of their household. We also recommend that staff do not attend holiday events or gatherings with individuals outside of their household.**

Please review the [full document here](#).

As always, members may contact our Call Center 24 hours a day through our **Access to Care Line at 1-877-685-2415**. The health, safety, and overall well-being of our community is first and foremost in everything we do. To learn more, please check out [our website](#), follow us on [social media](#), or give us a call if you have any questions.

If you were forwarded this email and have not signed up to receive these notifications, [you can do so here](#).

Any questions about this Communication Bulletin may be sent to the following email: MemberEngagement@TrilliumNC.org.

These questions will be answered in a Q&A format and published on Trillium's website.