

To: All Trillium Members and Stakeholders
From: Cindy Ehlers, Executive Vice President
Date: March 5, 2020
Subject: Small Business Funding, COVID Vaccines, NEW Member Information Events, ACAP Scholarship, New Provider Directory Search

Trillium shares information with our members, their families or guardians, and our community stakeholders in a variety of ways, including this Member and Stakeholder Communication Bulletin. If you were forwarded this email and have not signed up to receive these notifications, [you can do so here.](#)

SMALL BUSINESS FUNDING

Trillium recognizes that employment and financial security are an important social determinant of health. Just as building a strong house requires a variety of materials, building well-being requires community resources, social relationships, and opportunities to thrive.

In an effort to assist our members' financial stability, Trillium is offering financial assistance for members interested in starting a new small business or sustaining their current one. Amounts between \$100-\$5,000 are available. We encourage our eligible members to apply as soon as possible as funds are limited. Please [visit our webpage here](#) to review who is eligible and how to apply.

COVID VACCINES

NC DHHS recently announced that **Group 4 can start receiving vaccines on March 24.** This population includes anyone with conditions that have been identified by the CDC as increasing risk for severe COVID-19 illness and anyone who is living in congregate or close group living settings who is not already vaccinated including, people experiencing homelessness or living in a homeless shelter and people in a correctional facility, such as jail or prison.

Group 4 includes those with high risk conditions and/or living in the following settings such as:

-  Cystic fibrosis
-  High blood pressure
-  Intellectual/developmental disabilities such as Down syndrome
-  Neurologic conditions such as schizophrenia
-  People living in a homeless shelter
-  People living in a group home

Learn more – [Deeper Dive Group 4: Adults at Higher Risk of Exposure and Increased Risk of Severe Illness \(Higher-Risk Conditions and Additional Congregate Settings.\)](#)

Please visit their webpages for more information:

 [You have a Spot Take Your Shot](#)

 [Vaccine Infographic](#)

 [Vaccine Plan](#)

 [Resources](#)

NEW MEMBER INFORMATION EVENTS

Trillium is launching monthly virtual Member Information Events so we can better inform you about new opportunities and services.

Our first event will take place on Monday, March 15 and will introduce our new Trillium Advantage program. These value-added benefits include funds for assistive devices, cell phone plans, and more.

We will host afternoon and evening events to accommodate all schedules. Events will stream online and through Facebook, or you can call in to listen. Register today!

 **March 15th 2:00 - 3:00 p.m.**

[Register for this event](#)

 **March 15th 7:00 – 8:00 p.m.**

[Register for this event](#)

Member Information Event

What is Trillium Advantage?

Learn about exclusive benefits for those on the Innovations Waiver wait list. Value-added services including cell phone plans, funds for assistive devices, and more!



Trillium

Advantage

Join us virtually each month!

Monday, March 15	2:00 p.m. – 3:00 p.m.	Registration required
	7:00 p.m. – 8:00 p.m.	Registration required

Find us online:

www.TrilliumHealthResources.com  [@TrilliumhealthResources](#)  [@TrilliumNc](#)

ASSOCIATION COMMUNITY AFFILIATED PLAN (ACAP) SCHOLARSHIP OPPORTUNITY

Trillium is partnering with the Association for Community Affiliated Plans (ACAP) to collect submissions for their 2021 scholarship contest! ACAP established this scholarship to provide financial assistance to a member or family member of an ACAP health plan member who seeks higher education to pursue a career in health care or social services. The application process includes a short form to complete and three essay questions.

The winner will get a **\$5,000 scholarship**, and payment will be made directly to the institute of higher education so as to not impact Medicaid eligibility. All applicants must be enrolled with Trillium and either enrolled or applying to an institution including an accredited university, college, technical or vocational school. Please [visit here](#) for more information and to apply. Good luck!

NEW PROVIDER DIRECTORY SEARCH

Trillium has redesigned our provider directory search page to help make it easier to find the providers and services you are looking for. The new search now page looks like this:

Search network provider directory

Find agencies & group practices, hospitals or licensed independent practitioners who contract with Trillium Health Resources. This Network Provider Directory is updated on a daily basis. The accuracy of information is based on details submitted by providers. Please call Trillium at 1-877-685-2415 if you need to verify any of this information listed for providers.

We can also assist you with services and supports when you contact the Trillium Health Resources Call Center at 1-877-685-2415.

Search Tips and
Language Assistance

Trillium Health Resources
24-Hour Access to Care Line
1-877-685-2415

Provider Search

Highlights from the redesign include:

- 🌱 Initial option to search for either a provider/facility/agency or a person/practitioner; you can choose your practitioner's gender (male/female) or discipline (MD or Licensed Clinical Social Worker)
- 🌱 We added instructions to follow when entering keywords, like quote marks " " to get exact results (i.e., provider name), and how to select/unselect options from the filters
- 🌱 You no longer have to select "Advanced Search" and all options are shown on the main page
- 🌱 We added "Agency Type" so you can search by Hospital, Outpatient, and more
- 🌱 Target Populations and Focus Specialties have been combined into one option

We have tips in the purple block on the page to help in your search. The first time you visit the Trillium website www.TrilliumHealthResources.org, you may have to hit the "refresh" button in order to see the new search page. The refresh button usually looks like a circular arrow such as this: ↻

As always, you can call Trillium's Call Center at 1-877-685-2415 if you need help finding what you are looking for.

As always, members may contact our Call Center 24 hours a day through our **Access to Care Line at 1-877-685-2415**. The health, safety, and overall well-being of our community is first and foremost in everything we do. To learn more, please check out [our website](#), follow us on [social media](#), or give us a call if you have any questions.

Any questions about this Communication Bulletin may be sent to the following email: MemberEngagement@TrilliumNC.org. These questions will be answered in a Q&A format and published on Trillium's website.