

**To:** All Trillium Members/Recipients and Stakeholders  
**From:** Cindy Ehlers, Executive Vice President  
**Date:** July 28, 2021  
**Subject:** One Community Playground Event, Updated Member and Recipient Handbook, Caregivers Survey, COVID Vaccines, Stay Connected, Victory Junction, AngelSense™

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Trillium Health Resources is pleased to announce that we are one of seven managed care organizations awarded a Behavioral Health Intellectual/Developmental Disability (I/DD) Tailored Plan contract to serve members and recipients in our region. Tailored Plans will coordinate integrated services for physical and serious behavioral health care needs, with a launch date of July 1, 2022.

Medicaid members and state-funded recipients do not need to do anything at this time. Over the next year, we will share opportunities for members and recipients to learn about changes to procedures, new services available, and what to expect. Please follow our website or social media pages, and sign up to receive **text messages**.

Trillium shares information with our members, their families or guardians, and our community stakeholders in a variety of ways, including this Member and Stakeholder Communication Bulletin. If you were forwarded this email and have not signed up to receive these notifications, you can do it on the link below.

[SUBSCRIBE HERE](#)

### ONE COMMUNITY PLAYGROUND EVENT

Trillium launched our **One Community** initiative this May, a one-year program to send staff into our communities to share how people can address their mental health to thrive after the pandemic. We will also educate about suicide prevention, alcohol awareness, and autism acceptance.

To help share about these resources, we will host events at our playgrounds. We hope you can bring your family for some inclusive fun! We will have bounce houses, face painting, crafts, and free food! Trillium looks forward to working together to help everyone access the care they need.



**SATURDAY, JULY 31**

**11 a.m. - 4 p.m.**

**Ayden District Park**

**3869 Jolly Rd., Ayden, NC**

*\*please click address above for directions*

## UPDATED MEMBER AND RECIPIENT HANDBOOK

Trillium recently reviewed and updated our [Member and Recipient Handbook](#), along with our brochures and certain webpages, to reflect the changes necessary after the launch of the Standard Plans on July 1. Trillium continues to serve members and recipients with severe behavioral health, intellectual/developmental disabilities, and traumatic brain injury needs.

## CAREGIVERS SURVEY

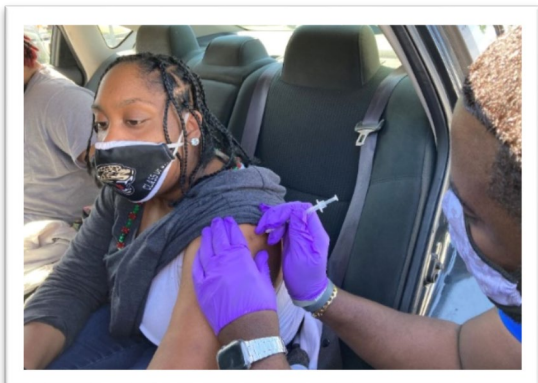
Do you have children with special health care needs? Please take the [Care for Caregivers survey!](#)

Over half a million people in NC have no health insurance – including many parents of children who have special health care needs. NC Child is conducting a SHORT, anonymous survey to better advocate for families.

Please take 4 minutes to complete the survey now!



## COVID VACCINES



As of July 25, about 43% of North Carolina residents are fully vaccinated against COVID-19! Let's help [#BringSummerBack](#) by scheduling a vaccine shot. NC DHHS posted guidance that **all populations (age 12 and older) are eligible to receive the vaccine.**

New research suggests that individuals with intellectual or developmental disabilities are at higher risk for developing serious complications from COVID-19 infections. While many factors could cause this, such as difficulty to socially distance or wear a mask, additional health conditions can also make them more vulnerable to the virus. An article about this study can be [found by clicking here.](#)

Please visit NC DHHS webpages for more information about the vaccine, answers to questions if you are worried about getting the vaccine, and finding sites for an appointment. COVID-19 vaccines will help us gain control of our lives and get back to the people and places we love.

[🌱 You have a Spot Take Your Shot](#)

[🌱 Resources](#)

## STAY CONNECTED

Trillium Advantage now covers cell phones with data plans. We understand the challenges that members and providers have experienced as a result of COVID-19. We developed our “Stay Connected” program to assist members by providing access to a prepaid cell phone with unlimited data, text, and talk for one year.

Having access to reliable communication is critical at this time to access services through telehealth, arrange transportation, and to decrease social isolation.

To be eligible for Stay Connected, applicants must meet the following requirements:

1. Be a Trillium member.
2. Have limited or no access to their own cellular device.

We know that now, more than ever, we all need to Stay Connected.

**STAY CONNECTED APPLICATION**

## VICTORY JUNCTION

Trillium is excited to partner with Victory Junction to again sponsor Trillium members and their families to attend Fall Family Retreats! Victory Junction is an inclusive camp in Randleman, NC that specializes in serving individuals with disabilities and serious illnesses.



Retreats are open to any Trillium member, regardless of diagnosis, between the ages (or developmental ages) of 6-16, along with their family and natural supports.

Current programming is designed to provide a unique experience for families to bond together and for member’s to feel empowered and build self-confidence in their abilities. Programming and amenities are inclusive and adaptive to differing needs and diagnoses.

Victory Junction has an onsite-medical center, food service to accommodate special diet needs, and cabins sleep up to eight guests each.

Due to Covid-19, CDC guidelines will be followed. There will be limited Victory Junction staff on site in order to provide families with the safest experience possible.

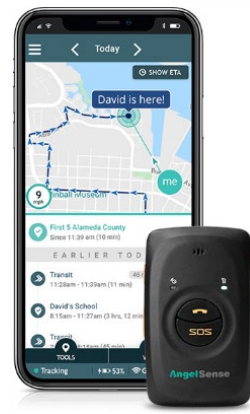
Applications are processed on a first-come, first-served basis. While we would love to accommodate each and every family, there is a multi-step application process so completing an application does not necessarily guarantee a spot. Deadlines are quickly approaching so we encourage families to sign up on the “[Interest Form](#)” now and complete applications as quickly as possible!

**Fall 2021 Schedule**

**September 24-26 | October 15-17**

## ANGELSENSE™

Trillium Advantage is providing AngelSense™ devices for members through our One Community initiative! AngelSense™ is a GPS tracker for kids, teens, adults, and elderly with an assistive speakerphone. It offers the most advanced GPS tracking to support safety and is the only GPS tracker made specifically for special needs and autism. Please visit our [application page](#) for more information and to apply.



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As always, members may contact our Call Center 24 hours a day through our [Access to Care Line at 1-877-685-2415](#). The health, safety, and overall well-being of our community is first and foremost in everything we do. To learn more, please check out [our website](#), follow us on [social media](#), or give us a call if you have any questions.

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Any questions about this Communication Bulletin may be sent to the following email: [MemberEngagement@TrilliumNC.org](mailto:MemberEngagement@TrilliumNC.org). These questions will be answered in a Q&A format and published on Trillium's website.