

MEMBER AND STAKEHOLDER COMMUNICATION BULLETIN #29

Transforming Lives. Building Community Well-Being.

То:	All Trillium Members/Recipients and Stakeholders
From:	Cindy Ehlers, Executive Vice President
Date:	April 19, 2022
Subject:	Choose Independence, Follow us on Instagram, Victory Junction Applications Open

Trillium Health Resources is pleased to announce that we are one of six managed care organizations awarded a Behavioral Health Intellectual/Developmental Disability (I/DD) Tailored Plan contract to serve members and recipients in our region. Tailored Plans will coordinate integrated services for physical and serious behavioral health care needs. The Tailored Plans will launch on **December 1, 2022**.

Medicaid members and state-funded recipients do not need to do anything at this time. As we approach the launch date, we will share opportunities for members and recipients to learn about changes to procedures, new services available, and what to expect. Please follow our website or social media pages, and sign up to receive **text messages**.

Trillium shares information with our members, their families or guardians, and our community stakeholders in a variety of ways, including this Member and Stakeholder Communication Bulletin. If you were forwarded this email and have not signed up to receive these notifications, you can do it on the link below.

SUBSCRIBE HERE

CHOOSE INDEPENDENCE

Trillium believes everyone has the right to choose where they want to live, including people with intellectual or developmental disabilities. To assist adults and children who have such disabilities,

the Trillium Grants for Independence program offers opportunities to eligible individuals and families to:

purchase equipment, supplies, and services that strengthen independence



- increase long term success in living as independently as possible
- provide training for proper use of items and technology



Member & Recipient Service Line - 877-685-2415 Business & Administrative Matters - 866-998-2597



Examples of items that may be available through the grant include:

- 🎄 Durable Medical Equipment
- Communication Device
- 🔺 Health and Safety Systems
- Smart Home Technology
- A Other Adaptive Equipment not otherwise covered by Medicaid or Insurances.

Please view brochure by clicking the link below, or click the form to apply!

- Choose Independence Brochure
- A Choose Independence Applications Form

You can email or call for more information:

<u>ChooseIndependence@TrilliumNC.org</u> Phone: 1-866-998-2597

FOLLOW US ON INSTAGRAM

You can follow us on Facebook, Twitter, and now Instagram! We have expanded our social media presence and are excited to share more opportunities, events, and stories on this platform. If you have an Instagram account, follow us <u>@TrilliumHealthResources!</u>



VICTORY JUNCTION APPLICATIONS OPEN!



WE ARE CURRENTLY ACCEPTING APPLICATIONS

Victory Junction is back in 2022! Spots are filling up fast but there are still some left for you and your family to join! If you haven't submitted your interest form yet or if you received an application from Victory Junction but haven't started...submit it today! Don't miss out this spring!

Victory Junction enriches the lives of children with serious illness by providing life-changing camping experiences that are exciting, fun, and empowering at no cost to children or their families.

Complete the interest form now for the weekend of June 24-26, 2022.

As always, members may contact Trillium through our **Member and Recipient Service Line at 1-877-685-2415**. The health, safety, and overall well-being of our community is first and foremost in everything we do. To learn more, please check out <u>our website</u>, follow us on <u>social media</u>, or give us a call if you have any questions.

Any questions about this Communication Bulletin may be sent to the following email: <u>MemberEngagement@TrilliumNC.org.</u> These questions will be answered in a Q&A format and published on Trillium's website.