



Transforming Lives. Building Community Well-Being.

## MEMBER AND STAKEHOLDER COMMUNICATION BULLETIN #36

**To:** All Trillium Members/Recipients and Stakeholders  
**From:** Cindy Ehlers, Executive Vice President  
**Date:** July 28, 2023  
**Subject:** Tailored Plan Delay, Text and Email Sign-up, Long Term Services and Supports Committee, 1915i Approval, New Trillium Benefits Counselor, Victory Junction Inclusive Camp, My Learning Campus

---

### TAILORED PLAN DELAY

The Department of Health and Human Services is delaying implementation of the Behavioral Health and Intellectual/Developmental Disabilities (I/DD) Tailored Plans. Tailored Plan launch was scheduled for Oct. 1, 2023, but will now go forward at a date still to be determined.

Beneficiaries who will be covered by the Tailored Plans will continue to receive behavioral health, I/DD, TBI and physical health care as they do today.

Please view the [NCDHHS release here](#). Trillium will share more information as it becomes available.

Please follow us on [Facebook](#), and sign up to receive [text messages](#).

If you were forwarded this email and have not signed up to receive them, you can do it by clicking on the link below.

[SUBSCRIBE HERE](#)

### TEXT AND EMAIL SIGN UP

As we get ready for the Trillium Tailored Plan launch, we are asking all interested members, recipients, and guardians/caregivers to choose to get emails and text messages. If you would like to keep getting these emails, please [click here](#). You can stop getting emails at any time by following the instructions at the bottom of each email and clicking "Unsubscribe." Please [click here](#) to sign up to get text messages if you would like to get occasional messages to help improve your health. As with emails, you can stop getting text messages at any time by responding with "STOPALL."

## LONG TERM SERVICES AND SUPPORTS COMMITTEE

Trillium's Long-Term Services and Supports Member Advisory Committee (LTSS MAC) provides stakeholder input and advice regarding the LTSS covered services including care provided in the home, in community-based settings, or in facilities such as nursing homes.







If you are interested in applying to be a member of the committee, please complete the quick online application below.

 [Apply to be part of LTSS Advisory Committee](#)

## 1915(i) APPROVAL

NC Medicaid announced approval of the 1915(i) Home and Community-Based Services benefit. Many of these services are similar to the 1915(b)(3) services with a few changes. The 1915(b)(3) services will be available through June 30, 2024 for those in NC Medicaid Direct.







### THE NEW 1915(i) SERVICES INCLUDE:

-  Supported Employment
-  Respite
-  Individual Placement Support
-  Community Living and Support
-  Individual and Transitional Support
-  Community Transition

If you have any questions, please talk to your care manager or call Trillium's Member and Recipient Services at 1-877-685-2415.

## NEW TRILLIUM BENEFITS COUNSELOR

Trillium now has a dedicated Benefits Counselor! Benefits counseling gives members one-on-one support with completing applications, understanding eligibility for certain programs, and the processes for services including:

-  Medicaid
-  Supplemental Nutrition Assistance Program (SNAP) including Women, Infants and Children (WIC)
-  Unemployment
-  Work First
-  Disability
-  Other Financial Assistance Programs

For example, if you receive Social Security Disability Insurance (SSDI), but you want to get a job, the Benefits Counselor can explain how much money you can earn without losing your SSDI. Your care manager can reach out to our Benefits Counselor when these questions come up during your conversations.

## VICTORY JUNCTION INCLUSIVE CAMP



Registration is now open for fall dates at Victory Junction! Located on 84 acres in Randleman, N.C., Victory Junction provides life-changing camping experiences that are exciting, fun, and empowering, at no cost to campers or their families.

All activities are inclusive and suitable to people of all ages with different needs and diagnoses. Victory Junction has an on-site medical center, food service with special foods according to diet needs, and cabins that sleep up to eight individuals.

[Learn more here](#) or sign up by [clicking on this link](#).

### FALL DATES

**September 15 - 17, 2023 | Application Deadline: September 6, 2023**

**October 6 – 8, 2023 | Application Deadline: September 27, 2023**

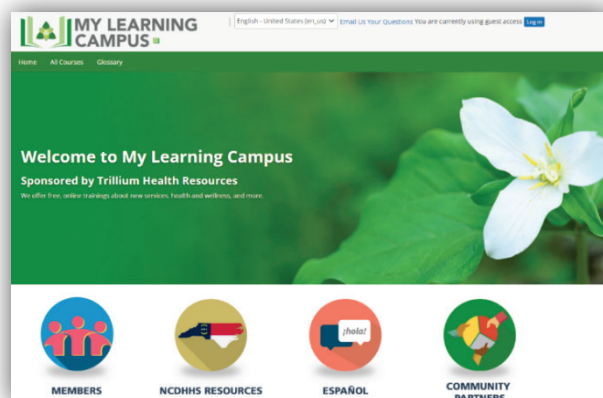
**October 27 - 29, 2023 | Application Deadline: October 18, 2023**

## MY LEARNING CAMPUS

Have you visited My Learning Campus lately? Our free, online training website has courses on healthy eating, the NC Innovations Waiver, and more!

**\*NEW\*** We now offer courses in Spanish and link to trainings from the North Carolina Department of Health and Human Services.

[Start learning today!](#)



As always, members may contact Trillium through our **Member and Recipient Services at 1-877-685-2415**. The health, safety, and overall well-being of our community is first and foremost in everything we do. To learn more, please check out [our website](#), follow us on [social media](#), or give us a call if you have any questions.

Any questions about this Communication Bulletin may be sent to the following email: [MemberEngagement@TrilliumNC.org](mailto:MemberEngagement@TrilliumNC.org). These questions will be answered in a Q&A format and published on Trillium's website.