

# NC INNOVATIONS INDIVIDUAL & FAMILY-DIRECTED SUPPORTS FACT SHEET

#### REPRESENTATIVE

#### Agency with Choice (AWC) or Employer of Record (EOR) Option

### What should I know about the Representative?

- A Representative may be a family member, friend, income payee, or other person who willingly accepts responsibility for performing tasks that the Employer is unable to perform.
- A Representatives must demonstrate a personal commitment to Waiver Participants, and must be willing to follow their wishes and respect their preferences while using sound judgment to act on their behalf.
- A Representatives receive no monetary compensation, and may not serve as a service provider for the Participant, with the exception of providing guardianship services.
- The Representative may not be known to have any history of physical, mental, or financial abuse, or to have been excluded from participation in the Medicare or Medicaid Programs.

## What requirements must the Representative meet?

- Demonstrate knowledge and understanding of the Participant's needs and preferences, and respect those preferences
- Agree to a predetermined level of contact with the Participant
- Is at least 18 years of age
- A Is willing and able to comply with program requirements, including attending required training, and reading manuals/handbooks that describe program regulations
- Is approved by the Employer to act in this capacity

# What are the specific duties of the Representative?

- Work with the Employer, Care Manager, Financial Support Agency or Agency with Choice provider, and/or Community Navigator to assure that the Employer responsibilities are completed
- Make all or some of the decisions for the Employer, depending on the Waiver Participant's and Employer's desires and abilities to make those decisions
- Manage, with the Employer, the Individual & Family-Directed Supports Budget, using it for services stated in the ISP
- Assist in managing Employer Responsibilities
- Maintain records as required

