



## LIP Meeting - AGENDA

Date/Time: October 2, 2017 @ 8:30 am  
Location: 252-375-8947 (External)  
Meet Me: 7791 (Internal)  
Chairperson: Beth Mowbray - Network Operations Liaison

### Agenda Topics

1. Welcome - Beth Mowbray
2. Network Updates - Beth Mowbray
  - a. Network Department redesign
    - i. Network Development
      1. Focus on developing the network to meet the needs of those being served
    - ii. Network Services
      1. Cover many of the current liaison roles and some new functions, like credentialing
      2. Network Ticket System will be implemented effective Monday, October 16, 2017 - All questions, concerns, comments, needs, etc. will need to be submitted through this system starting on this date
        - See additional information sent out to the Network on 9/22/17 and posted on our website (Network Communication Bulletin #006)
    - iii. Network Monitoring
      1. Will strictly handle monitoring
      2. Routine Monitoring Automated System will be implemented effective Monday, October 30, 2017 - This team will begin desk reviews for all providers and there are multiples options for submitting documentation for review.
        - See additional information sent out to the Network on 9/29/17 and posted on our website (Network Communication Bulletin #007)
        - Can use [www.changedetection.com](http://www.changedetection.com) to detect any time a change or revision is made to the DHHS website related to monitoring or rules/regulations, as to help stay up-to-date
  - b. Health Information Exchange (HIE) Training (The Network Newsbreak 112 and The Network Brief 029)
    - i. Trillium will be offering free training to in-network providers related to regulations starting in June 2020, where all providers will be required to share digital records using the Health Information Exchange
    - ii. Training sessions will be available in multiple locations across the catchment - see the communications sent out/on our website for further details
  - c. Disaster Plans (Network Communication Bulletin 002)
    - i. Only need basic information from LIPs
      1. For example - Information that we would need to tell the members that you are serving if they call us during a disaster such as how will they be notified when your office is closed or how they would contact you in case of a mental health emergency
  - d. Reminder - Nurse Practitioner Credentialing (The Network NewsBreak 094)
    - i. On July 1, 2017, DMA Clinical Coverage Policy 8C was updated to reflect changes related to Nurse Practitioner credentialing. As a reminder - Nurse Practitioners not certified as Psychiatric Mental Health Nurse Practitioners may be eligible to provide

psychiatric services to Medicaid beneficiaries if they meet certain requirements (3 full-time years of psychiatric care and prescribing experience under licensed psychiatric supervision, a signed supervision agreement with a licensed psychiatrist, and continuing education requirements). See 8C for full details.

- ii. Trillium is currently reviewing and updating the credentialing process for Nurse Practitioners and this will be shared with the network when completed. If they lack the 3 years of required experience, but have a signed supervision agreement with a licensed psychiatrist and participate in the continuing education requirements, then a request for exception can be submitted to Trillium for review.
3. Provider Council Update - PC Member
    - a. The council discussed Disaster Planning for the current hurricane season. There was no other major discussion. Everything else was business as usual.
  4. Ongoing Reminders - Beth Mowbray
    - a. Certificate of Insurance (COI)
    - b. Credentialing and Re-credentialing