



## Network Communication Bulletin #004

To: Trillium Network Providers

From: Cindy Ehlers, MS, LPC, Vice President of Clinical Operations

Date: September 6, 2017

Subject: Job Aid Available in SkillPort for Behavioral Health Providers

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As of July 1, 2017 Local Management Entities-Managed Care Organizations (LME-MCOs) no longer enroll new Medicaid providers in NC TRACKS. All behavioral health providers currently delivering Medicaid services, as well as new providers requesting Medicaid enrollment, must be enrolled in Medicaid through NC TRACKS. For more information regarding the change to Medicaid Behavioral Health Provider Enrollment, please refer to the [June 23, 2017 Announcement](#) on the NC TRACKS website.

Failure to enroll and/or failure to be re-verified or re-credentialed may result in your agency/practice being unable to bill for Medicaid services through Trillium.

For assistance with the enrollment process, please login to the [NC TRACKS website](#). For quick reference, in the search engine located at the top right of the page, enter “job aid enrollment process for behavioral health providers” and select the link that populates.

Any questions about this Communication Bulletin may be sent to the following email: [NetworkManagement@TrilliumNC.org](mailto:NetworkManagement@TrilliumNC.org). These questions will be answered in a Q&A format and published on Trillium’s website.