

To: All Providers
From: Cindy Ehlers, MS, LPC Vice President of Clinical Operations
Date: November 15, 2017
Subject: Reminder - Provider Meeting on Thursday, November 16, 2017

This is just a reminder that on **Thursday, November 16, 2017 from 10 a.m.-12 p.m.**, Trillium will hold a provider meeting. Providers can access this meeting by following the WebEx directions below or you may attend in person at one of the following locations:

- 3809 Shipyard Blvd, Wilmington (park and enter from rear of the building)
- 165 Center Street, Jacksonville
- 112 Health Drive, Greenville

[Join WebEx meeting](#)

Meeting number (access code): 807 854 840

Meeting password: cnvJfgtp

Join from a video system or application

Dial [807854840@room.webex.com](tel:807854840@room.webex.com)

Join by phone

+1-240-454-0887 US Toll

[Global call-in numbers](#)

AGENDA

- I. Introduction of New Staff
 - a. Deborah Raynor- Network Director
 - b. Jason Rice- Network Contract Manager
 - c. Dennis Williams- Network Contract Manager

- II. Network Department Redesign
 - a. New Communications from Network
 - i. Network Liaison roles replaced by Network Communication Bulletins & Network Services Ticket System
 - ii. Network Communication Bulletins that are replacing Network Newsbriefs and Newsbreaks
 - iii. Role & function of these Network provider meetings will evolve as we continue to communicate in writing
 - iv. The future look of Provider Meetings

- b. Network Services Role & Function
 - i. Network Ticket System
 - ii. Automated Credentialing
- c. Network Development Move to other Department
- d. Network Monitoring Role & Function
 - i. Automated Network Monitoring
- e. Network Contract Managers Role & Function

III. Questions

Any questions about this Communication Bulletin may be sent to the following email: NetworkManagement@TrilliumNC.org. These questions will be answered in a Q&A format and published on Trillium's website