

Transforming Lives



Network Communication Bulletin #020

To: All Providers

From: Trillium Finance Department

Date: January 30, 2018

Subject: Delayed Provider Payment Processing

Due to a technical error, provider payments were processed later than usual. We have contacted the Bank and are unable to process payments until the next business day. Provider direct deposit remittance were sent today; however, you should receive your payment a day later than usual. We apologize for any inconvenience. This should not impact RAs (Remittance Advice).

Any questions about this Communication Bulletin may be sent to the following email: NetworkManagement@TrilliumNC.org. These questions will be answered in a Q&A format and published on Trillium's website.