



**To:** All Providers  
**From:** Khristine Brewington, VP of Network Management, MS, LPC, LCAS, CCS, CCJP  
**Date:** July 25, 2019  
**Subject:** Expedited RFP for Day Treatment in Craven County Schools, Victory Junction Information, Provider Monitoring Trends April-June 2019, JCB #332 State Funded Peer Supports Services Definition

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### **THIS IS AN EXPEDITED REQUEST FOR PROPOSALS. THE CHOSEN PROVIDER MUST BE PREPARED TO DELIVER DAY TREATMENT ON AUGUST 26, 2019 IN CRAVEN COUNTY AND ONGOING**

Day Treatment space, transportation and meals may be provided by Craven County Schools ASPIRE Program located in the ASPIRE Building.

We are asking interested providers to review the information below and prepare a presentation for our committee that will meet the week of August 7 and 8 2019.

#### **The Presentation should include the following items:**

- 🌱 Describe how your agency will demonstrate a collaborative partnership with Craven County Schools, the existing service provider and their staff to ensure a smooth transition of programs. Please outline this process.
- 🌱 Explain how you would develop a Day Treatment program for the 2019/2020 school year. Be sure to discuss measures your agency will take to ensure effective implementation and management of the service. Preference for presentation slots will be given to current day treatment providers.
- 🌱 Explain how you will ensure clinical model(s) or Evidence-Based Practices are used within the program and how you will monitor outcomes for this population. Include staffing methods and requirements.
- 🌱 Provide any experience you have with licensing facilities and how you will work with DHSR to get the facility licensed.
- 🌱 Please describe what steps you will take, including an implementation time-line of events to prepare your agency to provide Day Treatment on August 26, 2019. Trillium will award this contract by August 12, 2019.

#### **Additional Requirements to apply:**

- 🌱 Provider selected must be contracted with Trillium Health Resources and all other regulatory entities.
- 🌱 Provider selected must have National Accreditation.
- 🌱 Provider Selected must adhere to all program staffing, and training requirements set forth in Clinical Coverage Policy 8-A "Child and Adolescent Day Treatment," including but not limited to: Staffing requirements, use of Evidenced-Based Practices, and PCP requirements.
- 🌱 Current Day Treatment providers in other counties are preferred, but not required for this inquiry.
- 🌱 Providers must be able to initiate the service independently as there are no startup funds available.
- 🌱 Provider must be willing to maintain current workflow processes with Craven County Schools including weekly progress reports, monthly meetings, and member identification for Day Treatment participation.

**Interested providers, please click on the application link to sign up for a presentation slot by EOB Thursday, August 1, 2019.**

[\*\*APPLICATION\*\*](#)

## VICTORY JUNCTION INFORMATION

Victory Junction will host Trillium families on October 11-13 and 25-27, and November 1-3, for three weekends of excitement and bonding, in a beautiful setting with medical personnel and trained staff onsite.

The application process is handled by Victory Junction and is [available here](#). Space is limited and applicants must be a child (under the age of 18) diagnosed with IDD and a member with Trillium.

🌱 See the flyer [HERE](#)



The flyer features the Trillium logo on the left, which consists of three overlapping green leaves with a yellow center. To the right of the logo is the word "Trillium" in a large, green, sans-serif font, with "HEALTH RESOURCES" in a smaller, grey, sans-serif font below it. Further right is the Victory Junction logo, which includes a silhouette of a person on a motorcycle holding a checkered flag, with the text "VICTORY JUNCTION" in a bold, black, serif font and "Founded for kids in honor of Adam Petty" in a smaller, black, sans-serif font below it. The background of the flyer is a photograph of two young women smiling; one is sitting in a wheelchair and the other is standing next to her. The text "OCTOBER 11-13 & 25-27, AND NOVEMBER 1-2" is written in red, bold, sans-serif font. Below this, there are three paragraphs of text in a small, black, sans-serif font. The bottom right corner of the flyer has a small green silhouette of a hot air balloon.

**OCTOBER 11-13 & 25-27, AND NOVEMBER 1-2**

Trillium Health Resources is excited to partner with Victory Junction, an inclusive camp located on 84 acres in Randleman, North Carolina, to offer special family weekends for children and their families. Founded by the legendary Petty racing family, Victory Junction enriches the lives of children with serious illnesses by providing life-changing camping experiences that are exciting, fun and empowering, at no cost to children or their families.

Many children do not have the chance to attend traditional camps—Victory Junction allows them to enjoy these activities just like every other child.

**Victory Junction will host Trillium families on October 11-13 & 25-27, and November 1-3, 2019 for three weekends of excitement and bonding, in a beautiful setting with medical personnel and trained staff onsite.**

The application process is handled by Victory Junction and is [available here](#). Space is limited and applicants must be an adult or child with Intellectual/Developmental Disability, or a child in Therapeutic Foster Care. All applicants must be a member with Trillium. Priority will be given to children under the age of 18.

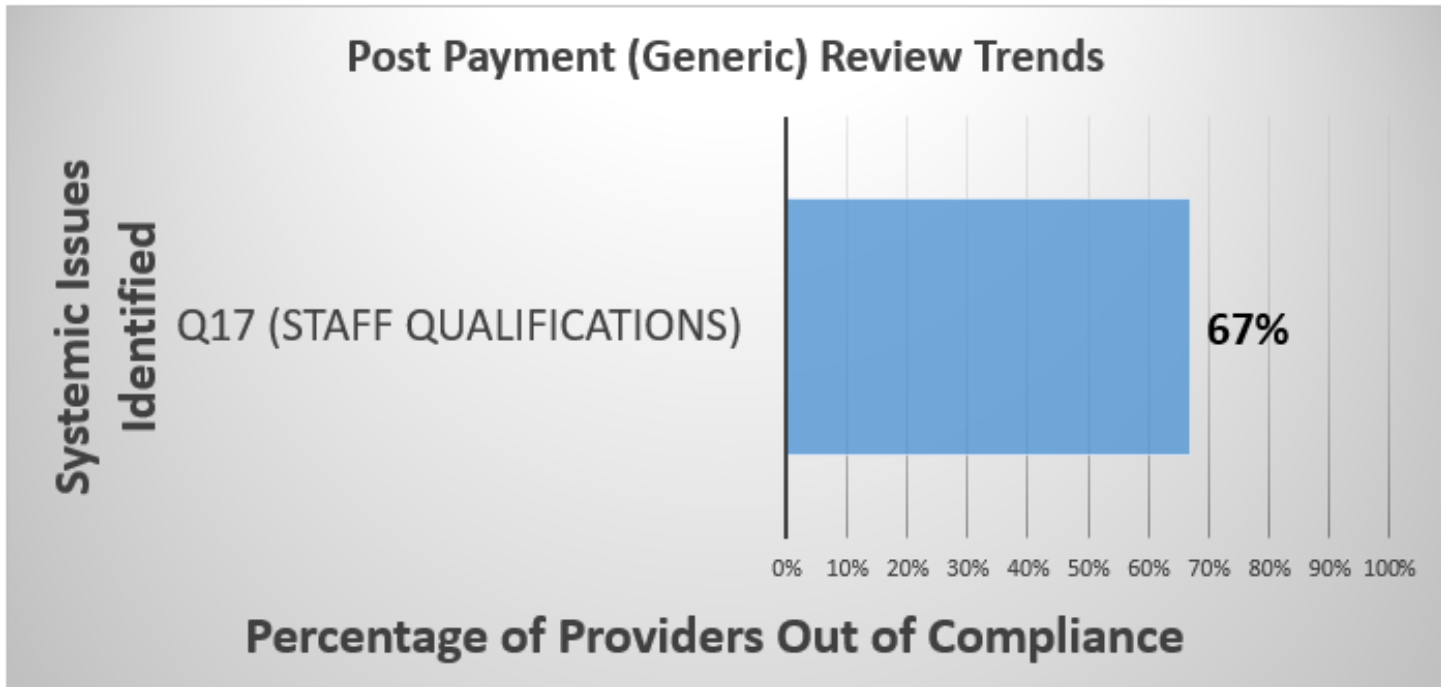
## PROVIDER MONITORING TRENDS APRIL - JUNE 2019:

Below is a summary of the trends identified in Provider Monitoring for reviews using the Post-Payment Generic tool during the April '19 – June '19 quarter, along with relevant guidance and recommendations:

Post-Payment Generic tool- Question 17, Staff Qualifications- 67% of providers were out of compliance in this area.

NCAC 27G .0104, 27G .0202, 27E .0107 and Clinical Coverage Policies/Service Definitions all govern staff qualification requirements and should be referenced to ensure staff are qualified to deliver the particular service provided. The deficiencies included lack of evidence that staff had received Client Specific training on the member's treatment plan/PCP (dx, goals, interventions, crisis plan, etc.) and/or specialized training, if necessary, to meet the member's needs. There is no required format for this training, but it must be documented in some way, e.g. training/review checklist, supervision note, staff signature on the plan/PCP, etc. and must be done prior to service delivery as well as anytime needs change or the plan/PCP is updated. Also, some provider staff were found not to have received training in Alternatives to Restrictive Interventions prior to service. NCAC 27E .0107 requires that anyone interacting with members receive this training prior to providing services and at least annually thereafter. Another common area of concern is related to service definition-specific training (e.g. related to IIH, CST, ACT, PSR, etc.).

Providers should refer to Clinical Coverage Policies and Service Definitions for specific trainings required for their service (in addition to those required by NCAC) and their required timeframes (e.g. within 30, 60 or 90 days of hire, etc.)



**STATE FUNDED PEER SUPPORT SERVICES**

- ▲ Effective August 1, 2019 the State-funded Peer Support Services (PSS) service definition will go live and supersede any existing alternative PSS service definitions.
- ▲ The following Y-Codes are ending 7/31/2019.

Code	Description
YA-308	Peer Support
YA-309	Peer Support Group B3
YA-343	Peer Support Hospital Discharge & Diversion - Ind
YA-366	Recovery Education Center (REC) - Ind
YA-367	Recovery Education Center (REC) - Group
YA-375	Peer Support Hospital Discharge & Diversion - Group
YA-340	Wellness Education Group

- ▲ Agencies billing this service, must use the following codes:

PSS- individual	PSS- group
H-0038	H-0038HQ

PSS are an evidenced-based mental health and substance use disorder model of care that provides community-based recovery services directly to an adult diagnosed with a mental health or substance use disorder. PSS provides structured, scheduled services that promote recovery, self-determination, self-advocacy, engagement in self-care and wellness and enhancement of community living skills of individuals.

PSS services are directly provided by Certified Peer Support Specialists (CPSS) who have self-identified as a person(s) in recovery from a mental health or substance use disorder.

PSS can be provided in combination with other approved mental health or substance use services or as an independent service, and can be delivered in an individual's home, community, office, hospital emergency department or hospital in-patient setting. It can be provided in group or individual settings.

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Any questions about this Communication Bulletin may be sent to the following email:

[NetworkManagement@TrilliumNC.org](mailto:NetworkManagement@TrilliumNC.org). These questions will be answered in a Q&A format and published on Trillium's website.

Trillium offers trainings for providers and also shares about educational events across the region. To learn more, visit our [Upcoming Events page](#). Trillium occasionally announces open enrollment and RFPs for new and existing providers. Visit the [RFP | RFA | RFI | Opportunities page](#) for listings.