

To: All Providers
From: Kristine Brewington, VP of Network Management, MS, LPC, LCAS, CCS, CCJP
Date: May 6, 2020
Subject: Thank you to our Direct Support Professionals, New COVID-19 Uninsured Portal from HRSA, Invite for the 2nd and Final Peer Run Wellness Center-Incubator RFA, and Provider Stories to Share with Care for NC

THANK YOU TO OUR DIRECT SUPPORT PROFESSIONALS








One "thank you" is never
enough...
so here are many.

NEW COVID-19 UNINSURED PORTAL FROM HRSA

The Health Resources and Services Administration (HRSA) recently launched a [COVID-19 Uninsured Program Portal](#) where health care providers who have conducted COVID-19 testing of uninsured individuals for COVID-19 or provided treatment to uninsured individuals with a COVID-19 diagnosis on or after February 4, 2020 can request claims for reimbursement.

Providers will be reimbursed, generally at Medicare rates, subject to available funding. Steps will involve:

-  Enrolling as a provider participant
-  Checking patient eligibility
-  Submitting patient information,
-  Submitting claims,
-  Receiving payment via direct deposit.

To learn more about the program, including the registration and claim submission process, go to [COVIDUninsuredClaim.HRSA.gov](#). HRSA also developed a [video overview](#) of the program. In addition, providers can access real-time technical support, as well as service and payment support, by calling the Provider Support Line at **1-866-569-3522**. The hours of operation are 8 a.m. to 8 p.m. Monday through Friday in your local time zone.

PEER RUN WELLNESS CENTER-INCUBATOR RFA

This is the invite for the second and final Peer Run Wellness Center-Incubator RFA. Please share this information with others who should attend. DMHDDSAS will not be able to take any questions after this Bidder's Conference has ended, so please ensure questions are either submitted via email no later than Friday, May 8 or you are able to attend the Virtual Bidder's Conference.

The Peer Run Wellness Center and Incubator RFA is currently posted on the DMHDDSAS [website here](#).

Friday, May 15, 2020 12:00 pm, Eastern Daylight Time (New York, GMT-04:00)

Event address for attendees:

<https://dsohf.webex.com/dsohf/onstage/g.php?MTID=e9f4c2ffd0ca725819bfa068af6e39e4f>

Audio conference information

📻 To join by audio, please dial 1-888-273-3658; Access Code: 2490768#

📻 To Mute or Unmute your line *6

PROVIDER STORIES TO SHARE WITH CARE FOR NC

North Carolina is only as strong as the well-being of its citizens. Tens of thousands of our state's citizens — those with serious mental illnesses, substance use disorders and intellectual/developmental disabilities — require access to critical services, delivered consistently, to live their best, most independent lives in a community they call home. Across the state, our dedicated workforce is deeply rooted in the communities we serve. Trillium has joined with other MCOs and provider organizations to help share our stories through [Care for NC](#).

We want to hear from YOU and help share YOUR stories during this unprecedented time. We are asking for pictures, brief videos (under two minutes), and a few sentences about your experiences. Guidelines and links for submissions are linked below.

Provider Guide/Directives:

<https://docs.google.com/document/d/1YmAZPXyhQ3RrqnOIgfEx3ryekyfocD7whbX0umZ87Co/edit?usp=sharing>

Submission Form:

<https://forms.gle/7ZFx1DCnsqKs7vvq8> or email to: carefornc@gmail.com

Any questions about this Communication Bulletin may be sent to the following email:

NetworkManagement@TrilliumNC.org. These questions will be answered in a Q&A format and published on Trillium's website.

Trillium offers trainings for providers and also shares about educational events across the region. To learn more, visit our [Upcoming Events page](#). Trillium occasionally announces open enrollment and RFPs for new and existing providers. Visit the [RFP | RFA | RFI | Opportunities page](#) for listings.