

To: All Providers of State and Medicaid Funded Services
From: Khristine Brewington, VP of Network Management, MS, LCMHC, LCAS, CCS, CCJP
Date: May 29, 2020
Subject: Reminder to Day Service Program Providers; License Renewal Extensions for Practitioners; Provider Q&A Calls; Telehealth Training Reminder

REMAINDER TO DAY SERVICE PROGRAM PROVIDERS

All Day Service Program for Intellectual/Developmental Disability who plan to reopen during the COVID-19 Pandemic must submit their plans for review by Network Monitoring Unit at NetworkMonitoring@TrilliumNC.org.

LICENSE RENEWAL EXTENSIONS FOR PRACTITIONERS

In response to the COVID-19 pandemic, multiple North Carolina licensure boards have introduced flexibilities to extend license renewal deadlines. Practitioners choosing to extend their license renewals must notify Trillium to prevent potential claim denials. Trillium requests that practitioners contact Credentialing@TrilliumNC.org to provide notification of intent to extend license. Trillium will verify the extension approval from the appropriate Board.

PROVIDER Q&A CALLS

If any provider is unable to attend Trillium's Questions and Answers Sessions, please visit our website: www.TrilliumHealthResources.org, select the "Visit here for Information about COVID-19" link, and then the "Provider" tab for all [Provider Q & A COVID-19](#) that were submitted to us.

TELEHEALTH WEBINAR

The i2i Center for Integrative Health is offering a two-part webinar for providers related to telehealth. The sessions will take place on June 2 and 16. For more information and to register, please visit: <https://i2icenter.org/i2i-center-cansler-collaborative-resources/>

Any questions about this Communication Bulletin may be sent to the following email:

NetworkManagement@TrilliumNC.org. These questions will be answered in a Q&A format and published on Trillium's website.