



Transforming Lives. Building Community Well-Being.

Network Communication Bulletin #089

To: All Providers
From: Cindy Ehlers, Executive Vice President
Date: June 3, 2020
Subject: Second Amendment to Appendix K

Trillium has continued to work with North Carolina Department of Health and Human Services to implement flexibilities that our members and providers need during the COVID-19 crisis. The Department of Health and Human Services has requested and received approval to implement additional flexibilities through a second amendment to Appendix K specific to Innovations Waiver services. These flexibilities have been approved with a **retroactive date of April 30, 2020**. The flexibilities approved and instructions for accessing those flexibilities are included below.

- 🌱 **Innovations waiver members can receive two home delivered meals per day.**
 - Any members or their legally responsible persons who are interested in accessing this flexibility should register using the following link: [Meal Delivery](#). This will help Trillium identify those who are interested in this flexibility as we prepare for the implementation of meal delivery. The link can be completed by the member, legally responsible person, provider agency, etc.
- 🌱 **Waive requirement for the letter of medical necessity or prescription from the physicians, nurse practitioner or physician's assistant for ongoing supplies or replacement equipment for which the member has an already established authorization. This applies to Assistive Technology, Equipment, and Supplies.**
 - Any members or their legally responsible persons who are interested in accessing this flexibility should communicate with their assigned Care Coordinator.
- 🌱 **Allow primary Alternative Family Living (AFL) providers to provide Supported Employment, Day Supports, or Community Networking to the participant living the AFL during times that Supported Employment, Day Supports or Community Networking would be regularly provided.**
 - For providers who would like to access this flexibility, please complete the following [Appendix K Flexibility Requests/Tracking](#) Smartsheet form to be able to utilize the flexibility.

- ♻️ Allow legally responsible persons of minor waiver beneficiaries who reside in the home and out of the home to provide Day Supports, Supported Employment, Community Living and Supports, and Community Networking when other providers are not available.
 - To utilize this flexibility, providers will send a secure ZIXSECURE email to Tim.Patterson@TrilliumNC.org including the following information: member name and date of birth, service(s) being provided, and the date the service was implemented.
- ♻️ Allow relatives of minor waiver beneficiaries who reside in the home and out of the home to provide services prior to background check and training for 90 days. It is understood that the background check will be completed by the agency as soon as possible after the service begins and training will occur as soon as possible without leaving the beneficiary without necessary care. Once conducted, if the background check demonstrates the individual should not continue working with the participant long-term, that individual will be immediately determined unqualified to render services.
 - To utilize this flexibility, providers will send a ZIXSECURE secure email to Tim.Patterson@TrilliumNC.org including the following information: member name and date of birth, service(s) being provided, and the date the service was implemented.
- ♻️ The first amendment to Appendix K allows for additional services to be provided by relatives who live in the home of the adult waiver beneficiary (current waiver only allows for Community Living and Supports) to include Community Networking, Day Supports and Supported Employment for 90 days. The second amendment to Appendix K allows that there may be more than one 90 day period.
 - To utilize this flexibility, providers will send a secure ZIXSECURE email to Tim.Patterson@TrilliumNC.org including the following information: member name and date of birth, service(s) being provided, and the date the service was implemented.
- ♻️ Back – up staffing incident reports are waived.
- ♻️ Supervised Living Facilities F (Type F) and Unlicensed Supervised Living Facilities have been added as a provider type for Supported Employment, Day Supports, Community Living and Supports, and Community Networking.

The second amendment to Appendix K is available to be read in its entirety by clicking the following link: <https://medicaid.ncdhhs.gov/about-us/covid-19-guidance-and-resources/providers/covid-19-policy-flexibilities>

Any questions about this Communication Bulletin may be sent to the following email: IWCOVIDResponse@TrilliumNC.org.