

**To:** All Providers of State and Medicaid Funded Services  
**From:** Khristine Brewington, VP of Network Management, MS, LCMHC, LCAS, CCS, CCJP  
**Date:** June 12, 2020  
**Subject:** Trillium's Codes and Rates for COVID-19 Crisis FY 19-20, Updated: NC DHHS State Outlining Safety/Operational Guidance for Day Program and FBC Providers, New Federal Enhanced Provider Relief Fund Portal

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### **TRILLIUM'S CODES AND RATES FOR COVID-19 CRISIS FY 19-20**

As of June 11, 2020, Trillium's *Codes and Rates for COVID-19 Crisis FY 19-20* Rate Table was updated to reflect the basic benefit Outpatient Services that were given a 20% rate enhancement. The retroactive date of this rate increase for basic outpatient services is June 1, 2020. Please see the following link for further details: <https://www.trilliumhealthresources.org/sites/default/files/docs/Billing-Codes-Rates/Trillium-COVID-19-Rate-Codes-Table-FY-19-20.pdf>

### **UPDATED: STATE OUTLINING SAFETY/OPERATIONAL GUIDANCE FOR DAY PROGRAM AND FBC PROVIDERS**

In summary, below are the changes between NC Department of Health and Human Services (NC DHHS) Behavioral Health/IDD Day Program and Facility-Based Crisis Guidance dated April 23 and the document posted June 10, 2020:

- 🌱 DHHS recognizes that some behavioral Health/IDD Day Program and Facility-Based Crisis facilities ceased services during the Stay Home at Home Executive Orders, while other continued providing services due the nature of the services provided to the community. The following guidance has been updated to reflect steps taken by facilities planning to reopen during Phase 2.
- 🌱 In addition, contact tracing to rapidly identify persons exposed during close contact to cases also contributes to limiting the spread of infection by using quarantine to minimize the chance that they would in turn further expose others should they become infected
- 🌱 Each facility must have a written Infection Control Plan that includes evaluation of the following factors:
  - ▶ The provider's ability to adhere to social recommendations intended to mitigate spread
  - ▶ Describe actions the program and facility will take to clean and disinfect vehicles, commonly touched surfaces such as door handles, seat bars in the vehicle, after transport

### Screening Procedures:

To limit the spread of COVID-19, it is important to promptly identify and separate individuals who are potentially infectious. Screening helps reduce the risk of exposure. Consider implementing the following recommendations when developing a reopening plan:

- ▶ Prior to and upon arrival to the facility, it is recommended all individuals, visitors, and staff are screened. Consider temperature check with a no contact thermometer and screening for commonly associated symptoms of COVID-19 such as:
  - Cough;
  - Shortness of breath;
  - Chills;
  - Repeated shaking with chills;
  - Headache;
  - Sore throat;
  - New loss of taste or smell; and/or
  - Muscle pain.
- ▶ Consider a mid-day recheck of temperature and symptom screening. If the individual screens positive, that person should be sent home immediately and be monitored.

 Social distancing may necessitate changing how you schedule participants or conduct facility-based programming to keep the size of a group to the minimal size needed to ensure social distancing.

 Limit programs with external staff.

### Transportation:

The following measures should be taken by Behavioral Health/IDD Day Program and Facility-Based Crisis facilities responsible for transporting individuals.

- ▶ Cleaning and disinfection of non-emergency transport vehicles after each use. These vehicles and the staff operating the vehicles may interact with dozens of individuals throughout the day, allowing for the potential spread of infection. As with other public spaces, routine cleaning and disinfection is recommendation to reduce the spread of COVID-19, using an EPA-registered products.
- ▶ The CDC recommends all individuals (including the driver) wear cloth face coverings while in a non-emergency transport vehicle

### Signage:

Posted reminders for people to stay six feet apart, including both words and pictures that demonstrate social distancing. Facilities MUST have one on each wall using a vibrant color of paper and signs on the doors entering the facility. Please also post:

- ▶ A notice on all entry points that requires screening before entry.
- ▶ A notice on all entry points that visitors may be restricted at this time.

- ▶ A notice that bathrooms are single use only to prevent unintentional congregating in the small space of the bathroom area
- ▶ Reminders for hand hygiene and cough etiquette.

[Behavioral Health/IDD Day Program and Facility-Based Crisis Guidance](#) (June 10, 2020)

[Behavioral Health/IDD Day Program and Facility-Based Crisis Guidance](#) (April 23, 2020)

## **NEW FEDERAL ENHANCED PROVIDER RELIEF FUND PORTAL**

On Wednesday, June 9, the U.S. DHHS launched an enhanced CARES Act Provider Relief Fund Payment Portal for eligible Medicaid and CHIP providers. The payment to each provider will be at least 2 percent of reported gross revenue from patient care; the final amount each provider receives will be determined after the application is processed.

There will be an *additional* allocation for uninsured patients. A portion of the funds will be distributed to healthcare providers who have provided treatment for uninsured COVID-19 patients on or after February 4, 2020. Providers can request claims reimbursement and will be reimbursed at Medicare rates, subject to available funding. To request reimbursements, visit the [COVID-19 Uninsured Program Portal](#).

**[Provider Relief Fund Application Deadline for Medicaid Providers: July 3, 2020](#)**

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Any questions about this Communication Bulletin may be sent to the following email:

[NetworkManagement@TrilliumNC.org](mailto:NetworkManagement@TrilliumNC.org). These questions will be answered in a Q&A format and published on Trillium's website.