



Transforming Lives. Building Community Well-Being.

Network Communication Bulletin #177

To: All Providers

From: Khristine Brewington, MS, LCMHC, LCAS, CCS, CCJP
VP of Network Management

Date: July 15, 2021

Subject: Attention Pitt County Providers: Tiered Care Coordination Program is available in Pitt County, Parent Leadership Training, Electronic Visit Verification Implementation Extended for Waiver and LME-MCO Related Services, Accepting Applications | Virtual Coach: HealthMatters Program for People with IDD, Current Request for Information Opportunity, Disaster Response Unit Updates, Victory Junction Family Retreat Weekends, Valued Providers SEAL Program, Free Booth Sign Ups for Trillium Onecommunity Park It!






ATTENTION PITT COUNTY PROVIDERS: TIERED CARE COORDINATION PROGRAM IS AVAILABLE IN PITT COUNTY

WHAT IS THE TIERED CARE COORDINATION PROGRAM?

The Tiered Care Coordination program aims to address the high rates of exposure to trauma and high behavioral health needs specific to youth and families involved in child welfare and the juvenile justice system; which includes a three tiered approach which comprises of High Fidelity Wraparound (HFW). The program was created from the Governor's Task force on Mental Health and Substance Abuse.

The goal of this family-driven, youth-guided project is to reduce the need for out-of-home care and return children and youth to their families or natural community setting through supporting a family's voice and choice.

WHO IS ELIGIBLE?

-  Youth and Family must reside in Pitt county
-  Age 6-21
-  Involved with DSS OR involved with DJJ system
-  Youth residing with the caregiver (may be at risk of being placed out of the home or in process of returning home from out-of-home care)
-  Caregiver is willing to participate in services



24-Hour Access to Care Line - 877.685.2415
Business & Administrative Matters - 866.998.2597

[TrilliumHealthResources.org](https://www.TrilliumHealthResources.org)



WHAT IS HIGH FIDELITY WRAPAROUND (HFW)?

High Fidelity Wraparound is a research-driven care coordination model that includes an empowering team of individuals and agencies working together to enhance the lives youth and their families. In collaboration with the Tiered Care Coordination team, a family will identify specific needs and goals to help lead fulfilling lives with confidence, through strengthening their network of natural supports.

WHAT OUTCOMES CAN I EXPECT FOR THE YOUTH?

- 🌱 Improved mental health outcomes
- 🌱 Engagement in school
- 🌱 No new legal involvement
- 🌱 Reduction in the use of crisis services
- 🌱 Increase family empowerment

WHERE CAN I FIND MORE INFORMATION?

For more information about Tiered Care Coordination, visit [Tiered Care Coordination Pilot](#)

You can also contact the following TCC team members for more information:

- 🌱 For DJJ Liaison please contact Blaire Wright (Blaire.Wright@TrilliumNC.org or 252-209-4690)
- 🌱 For DSS Liaison please contact Ashley Hardy (Ashley.Hardy@TrilliumNC.org or 252-227-3659)

PARENT LEADERSHIP TRAINING

Trillium and the Division of Public Health, children and youth branch will be providing “Parent Leadership Training” which includes selectable modules to match the leadership interests and needs of your families of children with special needs groups. The modules are taught in 1.5 hour modules by trained, peer parents in small group formats.

- 🌱 See [flyer for more information](#).

ELECTRONIC VISIT VERIFICATION IMPLEMENTATION EXTENDED FOR WAIVER AND LME-MCO-RELATED SERVICES

NC Medicaid implementation of Electronic Visit Verification (EVV) for the Innovations Waiver, TBI Waiver and (b)(3) services administered by the LME-MCOs has been moved to Aug. 31, 2021. This new date is to allow for additional provider integration and engagement with HHAeXchange. Effective Aug. 31, 2021, 100% of provider claims must pass EVV validation to be reimbursed.

- 🌱 [Electronic Visit Verification Implementation Extended for Waiver and LME-MCO-related Services](#)

Providers must continue to collaborate, test and operationalize the EVV process with the applicable LME-MCOs and their EVV vendor. Providers shall submit claims with EVV data prior to the Aug. 31, 2021 date as they are ready to do so.

Providers who cannot demonstrate their engagement with an EVV vendor by Aug. 31, 2021, will not be reimbursed for EVV applicable services after Aug. 31, 2021, until they come into compliance.

Contact: Medicaid.EVV@dhhs.nc.go

ACCEPTING APPLICATIONS | VIRTUAL COACH: HEALTHMATTERS PROGRAM FOR PEOPLE WITH IDD

Health Matters is pleased to announce that we are accepting applications for the second year of our FREE **Virtual Coach: HealthMatters Program**, a health promotion program led by support staff and developed for and by people with intellectual and developmental disabilities (IDD). Please see information below on program description, important dates, and how to apply to participate in this program.

ATTEND Informational Webinar on August 3rd, 2021 (1pm-2pm CT).

REGISTER HERE - The webinar will be recorded, please register so you will receive an email when the recording is available if you cannot attend live webinar.

To view online **Application Instructions** please click **HERE**.

DOWNLOAD PDF of the Virtual Coach: HealthMatters Program Application Instructions.

APPLY- **deadline to apply is August 16th, 2021**. Please read Application Instructions first. Approved Organizations will be contacted by August 23rd, 2021.

WHAT IS VIRTUAL COACH: HEALTHMATTERS PROGRAM?

- 🌱 A health promotion program that **provides frontline staff and caregivers strategies and materials** to support healthy options and choices among people with IDD.
- 🌱 Consists of a **12-week program** that includes 36 interactive online health education lessons and physical activity videos. View **[Health Matters Curriculum Preface](#)** and **[Table of Contents](#)**. The Program can be delivered virtually or in-person.
- 🌱 Provided **FREE** for 12-months.

Other questions? Contact Jasmina Sisirak at jsisirak@uic.edu. Or visit **[HealthMatters Program](#)** website

ATTENTION CURRENT REQUEST FOR INFORMATION OPPORTUNITY

Trillium Health Resources (Trillium) is in the process of identifying mission-driven companies that are interested in the development of **High Fidelity Wrap-Around (HFW) Services** within Trillium's 26-county catchment area.

Trillium is interested in providers that demonstrate the capability and capacity to provide the service in a way that can achieve the desired outcomes including increased family assets and functioning and reduced out of home residential treatment and inpatient hospitalizations.

Written letters of interest will be received until end of business July 31, 2021.

To submit your letter of interest please click the link [Provider Recruitment Opportunities](#); which can also be found on the Trillium website.

DISASTER RESPONSE UNIT UPDATES

HURRICANE PREPAREDNESS TIP #3



Learn what to do now, during, and after a storm by reviewing the How to Prepare for a Hurricane guide developed by FEMA. Open the guide [here](#) to learn if you're ready and share this resource. FEMA wants everyone to remember that first responders may not reach you for hours or days after a hurricane strikes. Everyone needs to know what to do to stay safe.

Trillium Health Resources is focused on preparing members and provider agencies for Hurricane Season during the COVID-19 pandemic. Disasters can happen anytime, but proactive measures can help reduce their impact. To help develop your disaster plan for hurricanes, please refer to our webpage [Community Crisis and Disaster Response](#). Our Roadmap2Ready campaign was developed by our Community Crisis and Disaster Response team with the intention of connecting members and providers to reliable resources that assist with preparing for a hurricane. Our team collaborates with state, county, and community programs within our 26 county catchment area to identify gaps and needs related to inclusive disaster response.

Please inform Trillium of any service provision or operational changes as a result of a tropical storm or hurricane by completing the **Changes to Provider Operations form**. This form is located on the [Community Crisis and Disaster Response webpage](#) under the "Provider" tab when a storm is approaching. Our goal is to stay up to date about changes to service provision and to assist with continuing to best serve members.

TRILLIUM'S FALL FAMILY RETREATS AT VICTORY JUNCTION

Family Retreats are BACK at Victory Junction! Trillium is excited to continue to sponsor members and their families for **Fall Family Retreat Weekends!** Whether or not your child has experienced the freedom and excitement of camp that Victory Junction has to offer, please join us! We want everyone to enjoy the inclusive environment and diverse amenities and activities adapted for every need. Start the application process early, by signing up on the [Fall 2021 Interest Form](#) today!



**VICTORY
JUNCTION**
Founded in honor of Adam Petty
a seriousfun camp

HAVEN'T HEARD OF VICTORY JUNCTION?

Located in Randleman, NC, Victory Junction specializes in serving individuals with disabilities and serious illnesses.

Current programming is designed to provide a unique experience for families to bond together and for children to feel empowered and build self-confidence in their abilities while using amenities at camp. Retreats are open to any Trillium member, regardless of age or diagnosis. Family, extended family, and natural supports are also welcome! ***Due to Covid-19, CDC guidelines will be followed. Spots are limited and not guaranteed unless available following medical review.**

SESSION DATES AND APPLICATION DEADLINES:

- 🌱 Sept. 24-26---apply by Sept. 10
- 🌱 Oct. 15-17—apply by Oct. 1

Be on the lookout for future Family Retreat Dates on the Trillium Health Resources and Trillium Direct Connect Facebook pages, and on our Victory Junction page on our website:

🌱 [Victory Junction](#)

Please share the [flier and information](#) with all members and families at your programs!

VALUED PROVIDERS SEAL PROGRAM

Visit the [Valued Providers Seal Program](#) web page for more information about the Contracted, Comprehensive Behavioral Health, Large Agency, Evidenced-Based Treatment, Comprehensive I/DD and Integrated Care Provider Seals.



After receiving this recognition, sharing such dedication and innovative care should be as easy as possible. The [Valued Providers Seal Program Tool Kit](#) is designed for just that. This resource provides tips for sharing news of provider seals on websites, social media, newsletters, and emails, along with pre-written posts and messages. Trillium can see the impact providers make on our members and communities. We hope the tool kit serves to ensure those members and communities can see it as well.

Contact us at SealProgram@TrilliumNC.org for questions about the Valued Providers Seal Program. Providers can apply for one or multiple seals!

FREE BOOTH SIGN UPS FOR TRILLIUM ONECOMMUNITY PARK IT!

Trillium invites our provider and community resource network to participate in our OneCommunity Park It! Inclusive Community events. These events are designed to share information and resources in our communities about services and supports during this one of a kind community fun event that promotes inclusion for everyone. You will be responsible for your own set up including table, chairs and tent for the event. Please go to the links below to sign up! We look forward to seeing everyone there!!

 [Sign up for Free Booth Trillium OneCommunity Play Together Ayden, NC](#)

July 31 2021 from 11:00 a.m.-4:00p.m.

Ayden District Park 3869 Jolly Rd. Ayden, NC



A ONE COMMUNITY INCLUSIVE EVENT

Let's Play Together!

July 31, 2021 from 11 to 4

Meet us here AYDEN DISTRICT PARK
3869 JOLLY RD
AYDEN, NC

- INFLATABLE WATER SLIDE
- CHARACTER APPEARANCES
- FREE FOOD & SNACKS
- FACE PAINTING
- PLAYGROUND
- SPLASH PAD
- ARTS & CRAFTS
- MUSIC & MORE!

Inclusive Family Splash Day

FREE Fun for all!

ALL AGES WELCOME!
PLEASE,
NO PETS.

MADE POSSIBLE BY

 Trillium HEALTH RESOURCES

 AYDEN ARTS & RECREATION

Any questions about this Communication Bulletin *that does not already have an email listed for questions from that specific section*, may be sent to the following email: NetworkManagement@TrilliumNC.org. These questions will be answered in a Q&A format and published on Trillium's website.