

To: All Providers
From: Khristine Brewington, MS, LCMHCS, LCAS, CCS, CCJP
VP of Network Management
Date: May 17, 2022
Subject: Tailored Plan Contract Roll Out

On July 26, 2021, the North Carolina Department of Health and Human Services (“NC DHHS”) announced that Trillium was awarded a contract to serve as a Behavioral Health and Intellectual/Developmental Disabilities Tailored Plan. NC DHHS anticipates that Tailored Plans will launch on December 1, 2022.

In anticipation, and to ensure Trillium will meet the Network Adequacy requirements for Tailored Plan, Trillium will begin issuing the NCDHHS approved Tailored Plan Procurement Contract (“TP Provider Contract”) to its fully contracted providers in June 2022. The effective date of the TP Provider Contract will be December 1, 2022 and providers will continue serving Trillium members under the terms and conditions of their **current** procurement contract.

The TP Provider Contract and a Quick Reference Guide is available on the Trillium Health Resources website for any provider that wishes to review the terms and conditions. Please note this template is subject to change as the Department issues additional guidance. Trillium will communicate such changes in a Network Communication Bulletin and issue addendums to incorporate the change.

[Review the TP Provider](#)

[Review the Quick Reference Guide](#)

Disclosure: *The Quick Reference Guide does not capture every edit. It highlights changes that have the potential to increase provider issues for meeting contracting requirements, service delivery, claims, and reimbursement.*

Please submit any questions regarding the TP Provider Contract, this communication, or the contracting process to [Trillium Contracting](#) or call the Provider Support Services Line at 1-855-250-1539.