

**To:** All Providers

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**Date:** February 6, 2023

**Subject:** Tailored Care Management Capacity Building Funds Guidance Released, NC Medicaid Managed Care Webinar- Tailored Plans Explained: What You Need to Know

## SPECIAL BULLETIN MEDICAID TRANSFORMATION

### TAILORED CARE MANAGEMENT CAPACITY BUILDING FUNDS GUIDANCE RELEASED

To help ensure the successful implementation of Tailored Care Management (TCM), the Department launched the Tailored Care Management Capacity Building program. TCM providers certified as Advanced Medical Home Plus (AMH+) practices and Care Management Agencies (CMAs) are eligible to receive capacity building funding for investments in:

- 🌱 Care management-related health information technology (HIT) infrastructure,
- 🌱 Hiring and training care managers, and
- 🌱 Activities related to operational readiness (e.g., developing policies/procedures/workflows).

NC Medicaid has released [Advanced Medical Home Plus \(AMH+\) and Care Management Agency \(CMA\) Tailored Care Management Capacity Building Funds Guidance](#) to answer recent questions regarding the TCM Capacity Building program. This document provides guidance on items such as:

- 🌱 Questions about what capacity building funds can be used for, such as staffing, training, hardware purchases, capital purchases, etc.; and
- 🌱 Timeframes for use of capacity building funds.

For more information, please see Medicaid bulletin [Tailored Care Management Capacity Building Funds Guidance Released](#) or visit the NC Medicaid Tailored Care Management Capacity Building Program webpage.

## NC MEDICAID MANAGED CARE WEBINAR

### TAILORED PLANS EXPLAINED: WHAT YOU NEED TO KNOW

Join us Tuesday, February 28th, to hear the latest on the rollout of Tailored Plans, currently scheduled to begin on April 1, 2023. Our expert advocates will discuss:

- ♻️ How Tailored Plans change health care choices for NC Medicaid enrollees with significant behavioral health needs, including the impact on their physical health care
- ♻️ Updates since the delay of the Tailored Plan rollout

This webinar will build on the content shared at our September 2022 webinar. We encourage attendees to review the [previous webinar recording](#), [slides](#), and [FAQ prior to this month's webinar](#):

**REGISTER NOW**

When you register, you can enter questions or comments into the text box that you would like us to address. We will also take questions and feedback during the webinar.

If you have questions about the accessible feature or need to request a reasonable accommodation, please contact our Operations Team ([webinars@healthlaw.org](mailto:webinars@healthlaw.org)) at least 4 business days before the webinar.