

To: All Providers

From: Khristine Brewington, MS, LCMHCS, LCAS, CCS, CCJP
VP of Network Management

Date: February 15, 2023

Subject: State Opioid Response III Webinar, Cost-Sharing Implications of NC Health Choice Move to Medicaid, New ICD-10-CM & ICD-10-PCS Codes, CCME's 2023 Quality Forum Webinars (Save the Date Notification), Community Partners Webinar featuring updates from NC Medicaid, Medicaid Clinical Coverage Policy Posting 45-day Public Comment Notice (Clinical Coverage Policy 8A-7, Ambulatory Withdrawal Management (WM) without Extended On-Site Monitoring and Clinical Coverage Policy 8A-8, Ambulatory Withdrawal Management (WM) with Extended On-Site Monitoring), Voluntary Reverification Coming Soon for Some Providers, Parents as Collaborative Leaders (PACL) Training, DHHS Person Centered Planning Training, Recruitment Opportunity Announcements: Open Enrollment for Child Treatment Providers, Opioid Remediation Programs Request for Funding, RFI: Trillium Juvenile Justice Psychological Assessment and Evaluation Network, Open Enrollment Announcement: Respite, Victory Junction Spring Dates!, Disaster Planning, Need to Report Fraud, Waste, and Abuse?

STATE OPIOID RESPONSE III WEBINAR

NC Department of Health and Human Services; Division of Mental Health, Developmental Disabilities and Substance Abuse Services has opened an Invitation to Apply for the State Opioid Response III (SOR3) Grant. Informational webinars will be held on **February 24th, 2023 from 11:00 AM - 12:00 PM and 2:00 PM - 3:00 PM.**

Attendance is only required at one of the two webinar sessions. Questions regarding this Invitation to Apply may be submitted during the Webinar or via email no later than close of business (5:00 pm) on March 3rd, 2023.

Emailed questions should be addressed to PAIGE SALTERS at paige.salters@dhhs.nc.gov. All applications must be emailed as a PDF to Angela Maxwell, angela.maxwell@dhhs.nc.gov no later than received by 5:00 pm on March 23, 2023.

REGISTER HERE:

February 24th 11AM – 12PM -

https://us02web.zoom.us/meeting/register/tZcsceurTsuGtR83zybM_POOCA-NZMCAByH

February 24th 2P – 3PM -

https://us02web.zoom.us/meeting/register/tZEvdOmtpj4pGdEsgZAAHO_5DWtqJBf5U2fD

Below you will find the **Invitation to Apply** and a **Budget Template**.

Interested applicants must serve one or more of the following high need counties: Ashe, Avery, Bladen, Burke, Buncombe, Caldwell, Cherokee, Clay, Craven, Cumberland, Davidson, Edgecombe, Graham, Guilford, Haywood, Jackson, Lee, McDowell, New Hanover, Randolph, Richmond, Rowan, Surry, Swain, Transylvania, Vance, Wayne and Wilkes.

[Budget Template](#)

[Invitation to Apply](#)

COST-SHARING IMPLICATIONS OF NC HEALTH CHOICE MOVE TO MEDICAID

<https://medicaid.ncdhhs.gov/blog/2023/01/30/cost-sharing-implications-nc-health-choice-move-medicad>

Changes for providers and beneficiaries effective April 1, 2023, when NC Health Choice beneficiaries transition to Medicaid.

Effective April 1, 2023, all copays and other cost-sharing mechanisms currently in place for NC Health Choice beneficiaries and providers will sunset due to the transition of those beneficiaries to the Medicaid benefit plan.

Beneficiaries currently under NC Health Choice will then be subject to the cost sharing structure for general Medicaid. In practical terms, this change means that these beneficiaries should no longer be assessed copays for Medicaid-eligible services since children are not subject to copays.

This change may have impacts for provider's billing processes as well as beneficiaries' budgets. NC DHHS encourages providers to review their patient population and ensure necessary processes are in place, and, where appropriate, educate beneficiaries on their new cost-sharing obligations.

NEW ICD-10-CM & ICD-10-PCS CODES

<https://medicaid.ncdhhs.gov/blog/2023/01/31/new-icd-10-cm-icd-10-pcs-codes>

Several code updates are effective April 1, 2023.

The Centers for Disease Control and Prevention's (CDC) National Center for Health Statistics (NCHS) is implementing 42 new diagnosis codes into the International Classification of Diseases, Tenth Revision, Clinical Modification (ICD-10-CM), for reporting effective April 1, 2023.

They are also deleting seven codes and have revised one code. In addition, the Centers for Medicare & Medicaid Services (CMS) is implementing 34 new procedure codes into the International Classification of Diseases, Tenth Revision, Procedure Coding System (ICD-10-PCS), effective April 1, 2023.

Click the links below to find the new ICD-10-CM and ICD-10-PCS codes, effective April 1, 2023.

ICD-10-CM

- Click on "2023 Code Descriptions in Tabular Order – updated 01/11/2023 [ZIP]"
- Select the file titled "icd10cm_codes_addenda_2023"

ICD-10-PCS

- Click on "2023 ICD-10-PCS code file updated – 01/11/2023 [ZIP]"
- Select the file titled "codes_addenda_2023"

CCME'S 2023 QUALITY FORUM WEBINARS (SAVE THE DATE NOTIFICATION)

CCME is excited to host the 2023 Medicaid Quality Forum webinars. This announcement is to ensure you "Save the Date" for these webinars. Registration information will follow in the near future.

This year's Forum webinars will highlight two topics geared toward PIHP staff and providers. If you want to attend, but cannot make the live webinars, the recordings will be available to everyone who registers. Instructions on how to access the recordings will be emailed after the live events.

Registration links will be emailed at the beginning of February for both of the webinar topics.

FEBRUARY 23, 1:00 P.M. - 2:00 P.M.

Improving Opioid Use Disorder (OUD) Treatment Using the Cascade of Care Framework

- 🌱 Learn about the Cascade of Care framework.
- 🌱 Learn how applying the Cascade of Care helps improve access, retention, and outcomes for those with opioid use disorders.

MARCH 2, 1:00 P.M. – 2:00 P.M.

Post Discharge Follow-up from Suicide Hospitalizations and its Effect on Subsequent Suicide

- 🌱 Learn what is known about the heightened risk of suicide after a psychiatric hospitalization.

- 🌱 Learn about evidence-based and promising interventions to reduce the risk of suicide after a psychiatric hospitalization.

Tami L. Mark, PhD currently works with RTI International and will be presenting both topics. Dr. Mark is an internationally known expert on behavioral health care financing, services, and quality measurement. She has developed substance use disorder treatment quality measures and consulted with states on the use of quality measures to improve substance use disorder outcomes. She has also consulted with states on financing and payment approaches and on the use of administrative data to identify opportunities to improve their substance use disorder system. In addition to working with states, she has served on many Federal technical expert panels on substance use disorders such as for the National Institute on Drug Abuse (NIDA), National Institute of Mental Health (NIMH), National Institute on Alcohol Abuse and Alcoholism (NIAAA), and Substance Abuse and Mental Health Services Administration (SAMHSA). Dr. Mark was a contributing author to the report *Facing Addiction in America: The Surgeon General's Report on Alcohol, Drugs, and Health*. She has authored more than 125 scholarly peer-reviewed journal articles and many SAMHSA publications.

MEDICAID CLINICAL COVERAGE POLICY POSTING 45-DAY PUBLIC COMMENT NOTICE

[Clinical Coverage Policy 8A-7](#), Ambulatory Withdrawal Management (WM) without Extended On-Site Monitoring and [Clinical Coverage Policy 8A-8](#), Ambulatory Withdrawal Management (WM) with Extended On-Site Monitoring have posted for a 45-day public comment period. These policies can be accessed at [Proposed Medicaid and NC Health Choice Policies| NC Medicaid \(ncdhhs.gov\)](#) and comments can be submitted to medicaid.public.comment@dhhs.nc.gov . The comment period ends on March 3, 2023.

VOLUNTARY REVERIFICATION COMING SOON FOR SOME PROVIDERS

Open to providers who were due for reverification during the Public Health Emergency. Ends March 31.

When the federal Public Health Emergency (PHE) ends, so will the suspension of reverification activities for providers enrolled in NC Medicaid. At that time, letters will be sent to providers for whom reverification was deferred during the PHE as well as those providers with approaching reverification due dates.

NC Medicaid has developed a unique opportunity for providers to complete the process early by **voluntarily** submitting a reverification application when the reverification option is displayed in the secured provider portal of NCTracks. The Voluntary Reverification Program is applicable to only those providers who were due for reverification during the PHE, and includes:

- 🌱 A special NCTracks notification being sent to the Office Administrator (OA) which describes the option to voluntarily complete a reverification application
- 🌱 Upon notification, the provider's NPI will display in the Reverification section of the NCTracks Status and Management page for 30 days.
- 🌱 No adverse action will occur if the provider does not submit the voluntary reverification application. In other words, providers **will not be suspended or terminated** if they choose to forego their reverification application while the special voluntary program is presented.
- 🌱 If the voluntary reverification application is submitted, the provider must follow through to completion to avoid any delays or adverse action.
- 🌱 Providers who submit their reverification application before it becomes mandatory at the conclusion of the PHE will benefit from the \$100 NC Application Fee waiver, which expires June 30, 2023.

This is a *time-limited* opportunity that allows providers to get ahead of the reverification rush. The voluntary program begins Jan. 8, 2023, and ends March 31, 2023. NCTracks will not allow a Managed Change Request (MCR) to be submitted for the designated NPI while the reverification application is being made available. During this time, updates to the provider record can be submitted via the reverification application instead.

REVERIFICATION WILL BE MANDATORY AT THE END OF THE PHE.

As with any application submitted through NCTracks, there is a defined credentialing and/or revalidation process for reverification applications. Any additional documents requested, site visits, or required fingerprinting must be completed to maintain active provider participation.

CONTACT

NCTracks Call Center: 800-688-6696

🌱 [Read the Article Online](#)

PARENTS AS COLLABORATIVE LEADERS (PACL) TRAINING

Trillium will be hosting the Parents as Collaborative Leaders (PACL) Training on February 16, 2023 and March 16, 2023. The time for both trainings is 10:00am-11:30am. This is in collaboration with the State. We are having Module 3 and Module 4 again because of low attendance when we first offered these trainings. These trainings are for parents/caregivers and advocates of our members. Below is a link to the flyer. The flyer includes the registration links and those links are listed below as well for your convenience

Module 3: Critical Elements of Collaboration will be held on February 16, 2023

🌱 [Register for this Module](#)

Module 4: Stages of Group Development will be held on March 16, 2023

 [Register for this Module](#)

DESCRIPTION OF THE TRAINING: The Whole Child Health Section of the N.C. Child Division of Child & Family Well-Being has assembled a group of parent leaders and trained them to facilitate the nationally recognized, research-based curriculum, Parents as Collaborative Leaders.

These parents are passionate about teaching others who have children with a variety of special healthcare needs and/or developmental concerns to become effective leaders in their communities, at the state level, and at the national level.









These trainings have been used to support parents and caregivers being more active and confident at the table in a variety of educational, medical, and community settings. These trainings are offered at no cost.

 [More information and registration links](#)




DHHS PERSON-CENTERED PLANNING TRAINING

FROM THEORY TO PRACTICE: PERSON CENTERED PLANNING IN NORTH CAROLINA

DHHS is implementing a DHHS approved Person Centered Planning training that meets the requirements for service providers responsible for developing a PCP. Person Centered Planning is a collaborative planning practice which emphasizes self-determination and choice in helping individuals to achieve their unique vision of preferred life. Core principles and practices of Person-Centered Planning, and how these differ from traditional approaches, will be reviewed. Participants will receive concrete guidance in both the process and documentation of Person-Centered Planning, including strategies for respecting strengths-based, person-centered principles while also satisfying expectations associated with clinical, accreditation, and fiscal regulations. Hypothetical, case-based examples of quality Person Centered Plans will be shared as a way of illustrating key quality elements.

-  Wednesday February 22, 2023 from 9am-1pm
 -  [Click here to register](#)
-  Tuesday February 28, 2023 from 12:30pm-4:30pm
 -  [Click here to register](#)
-  Wednesday March 8, 2023 from 9am-1pm*
 -  [Click here to register](#)
-  Tuesday May 9, 2023 from 12:30pm-4:30pm*
 -  [Click here to register](#)

*An ASL interpreter WILL NOT be available for the January 11th training but WILL be available for the May 9th training. If you are needing ASL accommodations, please register for either the March 8th or May 9th training. Related Training Documents

-  [Crisis Plan Template](#)
-  [NC PCP Guidance Document](#)
-  [PCP Template](#)

RECRUITMENT OPPORTUNITY ANNOUNCEMENTS

OPEN ENROLLMENT FOR CHILD TREATMENT PROVIDERS

Trillium, as a partner in the *NC Child and Family Improvement Initiative*, is developing a statewide network of child treatment providers to ensure that children and families engaged with DSS have continuity of care without delay or interruption when moving from one area of North Carolina to another. Trillium currently has providers located throughout NC to best meet the needs of its members, especially members who are children engaged with DSS for foster care programs, kinship placement, or adoption.

Effective 7-25-22 Trillium will expand its existing statewide Network through an *Open Enrollment for Child Treatment Providers* statewide to ensure that children and adolescents have access to the services they need across NC.

Providers must be enrolled and credentialed with NC Tracks for NC Medicaid and meet service eligibility requirements, including licensure and accreditation, when applicable. To clarify, providers must have any applicable license in place prior to application in order to qualify for the recruitment opportunity.

Open enrollment will close on March 31, 2023.

Please visit the Trillium Health Resources [Recruitment Opportunities](#) webpage to learn more.

OPIOID REMEDIATION PROGRAMS REQUESTS FOR FUNDING

Trillium is accepting proposals to support opioid remediation programs throughout the 28 county coverage area. Requests for funding are due February 28, 2023. These funds are restricted to the following uses:

- 1.** To purchase low-cost naloxone and other supplies like lock boxes and distribute them free of charge to harm reduction programs located in the 28 counties covered by Trillium for the purpose of reducing the number of opioid-related overdoses and deaths.
- 2.** To purchase all forms of medications approved by the federal Food and Drug Administration for the treatment of opioid use disorder and distribute them free of charge to jails located in the 28 county coverage area.
- 3.** To fund community-based opioid treatment programs located in the 28 counties that provide opioid agonist treatment or facilitate the provision of opioid agonist treatment from other providers.

4. To purchase equipment for local opioid use disorder treatment programs located in the 28 counties to enable rapid analysis of opioids and other drugs causing overdose and overdose related deaths.

Trillium is focused on increasing health equity and will prioritize funding in counties that are Tier I and programs operated by historically underutilized providers. Tier I counties include Columbus, Bladen, Jones, Hyde, Tyrrell, Washington, Martin, Bertie, Pasquotank, Chowan, Hertford, Northampton, Halifax and Nash. Trillium will focus resources on programs that address marginalized populations to include the uninsured and underinsured, people with disabilities, black, indigenous or people of color and areas that experience health care disparities throughout our 28 covered counties.

Trillium is requesting proposals from our counties, community partners, healthcare providers, schools and universities, and faith based communities to provide these options to the people who live, work and play in our 28 counties. Interested parties should submit a proposal that follows the above funding restrictions to Cindy.Ehlers@TrilliumNC.org and in the subject line include, RE: Opioid Remediation Request for Funding by **February 28, 2023 at 5:00 p.m.**

Please include the following in your written proposal:

- 🌱 Specific county or counties or cities within the Trillium's 28 counties that you will support
- 🌱 Specific area(s) in 1-4 (above) that you are requesting funding. If you are requesting funding of medications for jails please include a letter of support from the local sheriff.
- 🌱 Please also include the amount of funding you are requesting along with information supporting estimates. For example, if you are going to propose that you will purchase 500 Naloxone kits or other supplies and distribute them free of charge include an estimate for the number of naloxone kits (or other supplies) and the estimated price from the vendor you plan to use.
- 🌱 If you are going to purchase equipment for local opioid treatment programs that enable rapid analysis of opioids and other drugs causing overdose related deaths please attach the estimate from the vendor for the equipment.

RFI ANNOUNCEMENT: TRILLIUM JUVENILE JUSTICE PSYCHOLOGICAL ASSESSMENT AND EVALUATION NETWORK

Trillium Health Resources is the LME/MCO for individuals with substance use, mental illness, and intellectual/developmental disabilities in 28 counties in eastern NC. Trillium's mission is transforming lives and building community well-being through partnership and proven solutions.

We help every community and individual we serve to reach their fullest potential. By coordinating care across multiple systems, we achieve improved health outcomes, quality of care, and efficient use of resources. Trillium remains focused on delivering the right services, in the right amount, at the right time.

Trillium Health Resources is developing a Network for the independent assessment and evaluation of justice involved youth. We are inviting local licensed psychologist to conduct comprehensive clinical evaluations including when needed psychological testing for youth ages 6-17 years old that are referred from juvenile court services. This request seeks to address gaps in care for youth being referred. Trilliums goal is for this population to have access to a valid, reliable and comprehensive evaluation to determine the best services for these youth given appropriate diagnoses, treatment and placement recommendations. Flexibility and timely responsiveness in scheduling appointments and completion of documentation and reports are both essential. Duties include completing comprehensive clinical evaluations, consulting with juvenile court counseling staff, school staff, psychiatrists, social services, and other agencies as needed, attending required meetings and trainings, writing reports, and providing emergency risk assessments for youth who are being seen at the Division of Juvenile Justice office to determine if that youth poses a safety threat to themselves or others. Applications will be considered from NC Licensed Psychologists (LP) and Licensed Psychological Associates (LPA). Trillium intends to work with Psychologist to cover all costs associated with this work.

Priority Consideration: Overall the rate of referrals to juvenile court and suspensions from school have declined over recent years, however the disparity between minority and nonminority referrals and suspensions has largely remained unchanged, evidencing multi-systemic problems with disproportionate minority contacts, juvenile court referrals and school suspensions. To that end, Trillium Health Resources is particularly interested in providers that seek to work with the population of youth and the adults having authority over them in the home, school and community environments who are disproportionately impacted by involvement across multiple agencies. The willingness to provide services onsite or in close proximity to the county juvenile justice services office location is preferred.

Application Submission Requirements: Psychologist and Licensed Psychological Associates interested in this work please email Cindy Ehlers at Cindy.Ehlers@TrilliumNC.org for this recruitment and put RFI for Psychologist in the subject line.

OPEN ENROLLMENT ANNOUNCEMENT: RESPITE

Trillium Health Resources (Trillium) is seeking to identify mission-driven organizations that are interested in providing Respite Services for Children/Adolescents.

This open recruitment applies to both in-network and out-of-network providers enrolled in NC Tracks who are free of contract sanctions, fraud investigations, and/or current or previous IRS liens. More than one provider may be selected.

This recruitment is being used as a means to expand the network of Respite Providers that are capable of providing these services to Trillium Members who are also involved with the Department of Social Services.

This recruitment should not be interpreted as a contract (implicit, explicit, or implied), nor does it imply any form of an agreement to any potential candidate. In addition, no inference should be made that Trillium will purchase and/or implement in the future any of the programs or services proposed by the respondents.



Interested Providers should submit an application to the link below:

 [Application for Respite](#)

Questions? Please submit here: [Questions Link](#)

VICTORY JUNCTION SPRING DATES!

NEW DATES FOR SPRING 2023

-  March 31 – April 2, 2023 |
Application Deadline: **Friday, March 17, 2023**
-  April 21 - 23, 2023 |
Application Deadline: **Friday April 7, 2023**

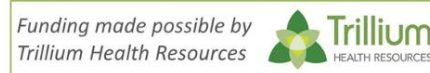


Get ready—the newest session for **Trillium Family Weekend** at Victory Junction is here! We hope our members and families will all take advantage of the inclusive environment and diverse amenities that camp has to offer and join us on a family retreat this spring in Randleman, NC. Programming provides a unique experience for families to connect.

Children of every ability can feel fully **empowered** and try activities adapted for every need. Victory Junction's amazing staff and volunteers are familiar with hosting Trillium families and even special diets are accommodated. There is no cost to attend.

Open to all Trillium members and their families or natural supports, regardless of age or diagnosis.

Come experience the magic of camp with us! Spots are limited! Sign the [SPRING 2023 INTEREST FORM](#) today for a referral to receive a link to apply OR [check out the flyer](#) on our [Trillium Family Weekend Webpage](#) to learn about the application process!



Covid-19 Statement: For the safety of all individuals on-site, all Victory Junction staff and volunteers will be fully vaccinated against COVID-19 during Trillium Family Weekends. Victory Junction will require proof of a COVID-19 vaccination for each person attending in your party who are ages 5 and up who will be on-site during Trillium Family Weekends. For all participants under 5 years of age OR any attendee with a medical exemption against vaccination, proof of negative COVID-19 PCR test results within 72 hours prior to the start of the program will be required. An antibody/serology test will not be accepted. Masks are required for all participants during indoor activities.

Want to stay in the loop about future Family Retreat Dates?

Visit the [“Trillium Health Resources”](#) and [“Trillium Direct Connect For Enrichment”](#) Facebook pages, and the [“Victory Junction”](#) page on our website for the most up-to-date announcements!

DISASTER PLANNING

As we approach the prime season for hurricanes and flooding disasters, we are sending out this reminder that disaster plans need to be reviewed and updated, staff trained/re-trained, and contingency and communication plans developed.



For 2023 disaster plan submission you will go to a link to share your 2023 Disaster Plan and important contact information.

This requested information includes:

- 🌱 Contact information for your designated “Disaster Point of Contact”
- 🌱 Corporate site address and facility phone number
- 🌱 Any residential sites currently in your contract (address, phone numbers)

Please note, you will need to enter each site as a separate submission. Disaster plans must be submitted through the following link: [2023 Disaster Plan Submission](#)

Disaster Plans are due ***no later than May 1, 2023***. If no updates are needed to your 2023 Disaster Plan, you ***MUST*** still resubmit the plan with a new cover page displaying the current year and disaster contact info. Failure to submit your Disaster Plan for 2023 by the deadline (May 1, 2023), may result in an audit and/or plan of correction.

The Federal Center for Medicare and Medicaid Services (CMS) posted guideline requirements for all entities that receive Medicaid funds and this applies to all of our Medicaid providers. For your reference, we have attached the Final Rule that will assist you in locating the requirements to the federal rules that apply to each of your situations.

Our contract with providers requires that you have an adequate disaster planning and training process in place within your organization. While it is our desire that no one has to contend with all that a hurricane or flood brings, the reality is that eastern North Carolina has dealt with its fair share of these kinds of disasters in the past.

Living in this part of North Carolina, we know that the best way to cope when a disaster strikes is preparation. Please connect with your local emergency management services, know your local resources, and stay connected with Trillium in the event of an emergency. In addition, Trillium has a list of disaster preparedness resources listed on the [Community Crisis and Disaster Response webpage](#).

NEED TO REPORT FRAUD, WASTE AND ABUSE?

EthicsPoint is a secure and confidential system available 24 hours a day, 7 days a week for reporting suspected violations of fraud, abuse and confidentiality breaches. You can access EthicsPoint through website submission at [EthicsPoint - Trillium Health Resources](#) or by calling toll free 1-855-659-7660.

Any questions about this Communication Bulletin *that does not already have an email listed for questions from that specific section*, may be sent to the following email: NetworkManagement@TrilliumNC.org. These questions will be answered in a Q&A format and published on Trillium's website.