

To: All Providers

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Date: February 15, 2023

Subject: Medicaid Managed Care Fireside Chat: Tailored Plan 101: Ready, Set, Launch Series

SPECIAL BULLETIN MEDICAID TRANSFORMATION

MEDICAID MANAGED CARE FIRESIDE CHAT: TAILORED PLAN 101: READY, SET, LAUNCH SERIES

Thursday, February 16 | 5:30 p.m. - [Register](#)

This webinar series is designed to support all Medicaid providers, practice managers, quality improvement professionals, care coordinators and other leaders within your practice to help with the preparation for the launch of Tailored Plan in April of 2023. Please tune in for timely Medicaid updates in this monthly series that will continue over the next several months to ensure that all of us are ready for launch.

The next Medicaid Managed Care Webinar Fireside Chat is on Thursday, February 16 from 5:30-6:45 p.m. and will be hosted by Shannon Dowler, M.D., Chief Medical Officer, NC Medicaid, and Melanie Bush, Chief Operating Office, NC Medicaid, as well as leadership from each Tailored Plan. Content will include critical background information you need to be ready for launch as well as pertinent updates more broadly, including:

- Tailored Plan Launch Specifics and Path to Success
- Claims Payment and Processing “How To” from each Tailored Plan
- How LME/MCO’s Will Respond to Urgent Member Needs
- Tailored Care Management Insights
- Extended Time for Q&A

Visit the [AHEC Medicaid Managed Care webpage](#) for additional information and registration for upcoming webinars, as well as recordings, slides and transcripts from previous webinars.